



Provider Network News

support ✦ information ✦ communication

Volume 1, Number 1 ✦ Summer 2006 ✦ Important News and Information about Washtenaw Health Plan

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WHP Plan A --Open for Enrollment! June 1st - 30th, 2006

Periodically, the State of Michigan freezes enrollment for the Adult Benefit Waiver (ABW, Adult Medical Program or WHP Plan A). Plan A has stricter eligibility requirements, but provides more coverage than WHP Plan B. When a person is eligible for Plan A during the frozen enrollment period, they still may enroll in WHP Plan B. For this reason, many WHP Plan B members actually qualify for Plan A.

The Washtenaw Health Plan recently sent letters to more than 1,700 WHP Plan B members urging them to apply for WHP Plan A. **WHP is asking providers to assist their patients who may be eligible.** For more information, please call the Michigan Department of Human Services: (734) 481-2000 or see the WHP website:

<http://whp.ewashtenaw.org>.
Thanks!

Who Qualifies?

- Childless adults
- Age 18-64
- Very low income (see page 4)
- A U.S. citizen, OR qualified non-citizen, legal residents

How to Apply:

- Use DHS Application Form (on WHP website)
- Sign and Date Application
- Mail or Drop off Completed Application
- June 1-30, 2006 ONLY

Drop off:



OR

Mail to:

State of Michigan Department
of Human Services
Washtenaw County Office
22 Center Street
Ypsilanti, MI 48198

REMEMBER!
**APPLICATIONS MUST BE SIGNED, DATED AND
IN THE OFFICE BETWEEN THURSDAY, JUNE 1,
2006 AND FRIDAY, JUNE 30TH, 2006!!**



The Washtenaw Health Plan (WHP) is a locally-based, public-private partnership developed to increase access to health care services for low income uninsured residents of Washtenaw County. WHP provides access to medically necessary care including primary care, specialty care, hospitalizations, emergency care and prescription drugs for qualified uninsured individuals. WHP relies on participating Primary Providers to directly provide or coordinate all health care services for WHP members.

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Washtenaw Health Plan

555 Towner Street

Ypsilanti, MI 48197

Phone: (734) 544-3050; Fax: (734) 544-6726

Toll Free Phone: 1-800-440-7548

<http://whp.ewashtenaw.org>

WHP Expands Plan B Mental Health Services

Based on a successful pilot program, mental health services will now be a regular benefit for WHP Plan B members.

WHP asks that Primary Providers:

- Identify WHP members who may benefit from brief goal-oriented therapy.
- Inform WHP members regarding the new benefit.
- Provide instructions to WHP members on how to request a screening to determine eligibility.

To access the mental health benefit, WHP members must call Health Services Access (HSA) to request mental health screening. WHP Primary Providers should instruct WHP Plan B members to call HSA at (734) 544-3050 or toll-free at (800) 440-7548.

WHP Plan B members who qualify may receive up to 12 outpatient mental health sessions per year at the Huron Valley Child Guidance Clinic (HVCGC). HSA will automatically authorize an initial benefit of 7 sessions over a 4 month period. The HVCGC may request an internal Utilization Review after the initial 7 sessions to determine whether additional sessions are warranted based on medical necessity.



HSA will conduct a mental health screening to determine if the member is eligible for the Mental Health Outpatient Benefit. If the member is eligible, HSA will assign the member a mandatory orientation session at the HVCGC, which is located at 2940 Ellsworth Road, Ypsilanti, Michigan 48197, phone: (734) 971-9605; fax: (734) 434-1511.

Thank you for your continued participation in serving WHP members. Please call HSA for any questions or for more information at (734) 544-3050 or toll-free at (800) 440-7548. If you would like to receive a copy of the Mental Health Outpatient Benefit Memo, call WHP Provider Relations at (734) 544-6881 or check the provider website at: <http://whp.ewashtenaw.org>.



WHP at Your Fingertips

Here's a quick guide to finding what you need from WHP on the web or by phone:

Encompass:

www.ewcho.org

To Verify client Eligibility/Enrollment by Consumer ID; Last Name; Birthdate; SSN; and/or Medicaid #.



OR

Health Services Access:

(734) 544-3050;

toll free: (800) 440-7548

For phone verification of eligibility/enrollment.

WHP Website:

<http://whp.ewashtenaw.org>

To Find:

- WHP Formulary & Policy Updates
- WHP Application Forms
- WHP Eligibility Guidelines & more!

Links to:

- Washtenaw County Prescription Plan
- Washtenaw Small Business Health Plan
- Other Health Resources!



To get Access to Encompass:

UMHS: (734) 647-5216

SJMHS: (734) 712-2929

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Washtenaw County

Prescription Plan:

(734) 544-6886

A discount prescription drug program for county residents who have limited, exhausted, or no prescription drug coverage. There are no income or age restrictions.

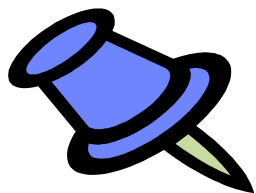
Drug Formulary Additions

The Washtenaw Health Plan (WHP) has recently added the following new medications to the Plan A and Plan B Drug Formulary:

- Atrovent HFA (Ipratropium Bromide HFA) Inhaler
- Flovent HFA (Fluticasone Propionate) 110 mcg
- Grifulvin V (Griseofulvin Microsize) 500 mg tablet
- Lopressor (Metoprolol Tartrate) 25 mg tablet
- Loratadine OTC 10 mg tablet and 5mg/5ml syrup
- Prilosec OTC (Omeprazole OTC) 20 mg tablet
- Proventil HFA (Albuterol HFA) 90 mcg Inhaler



The updated WHP Plan A and Plan B Drug Formulary can be found on the WHP website at <http://whp.ewashtenaw.org> at the "Washtenaw Health Plan Providers Information" link. Contact WHP Nurse Coordinator, Liz Skrzypek at (734) 544-3050 or toll-free at (800) 440-7548 with any questions or comments regarding the WHP Drug Formulary or other WHP matters.



Revised Income Guidelines

The Michigan Department of Human Services (DHS) revised the Poverty Level income guidelines that determine WHP eligibility.

The income guidelines can also be found on the WHP website:

<http://whp.ewashtenaw.org>

DHS Poverty Levels for Annual Income as of April 1, 2006

Family Size	Plan A --35% of Poverty	Plan B --200% of Poverty
1	\$ 3,431	\$ 19,608
2	\$ 4,620	\$ 26,400
3	<i>Eligibility for Plan A is limited to childless Adults.</i>	\$ 33,204
4		\$ 40,008
5		\$ 46,800

Expanded Walk-In Hours

Walk-in hours for the Washtenaw Health Plan at WCHO Health Services Access have doubled! As before, services are not available on county holidays.

MEMBER SERVICES WALK IN HOURS

555 Towner, Ypsilanti; (734) 544-3050, toll free: 1-800-440-7548



In English

Monday, Tuesday, Thursday, Friday: 9:00 a.m. to 12:00 noon; 1:00 p.m. to 5:00 p.m.

Wednesday: 9:30 a.m. to 12:00 noon; 1:00 p.m. to 5:00 p.m.

In Spanish

Monday, Wednesday, and Friday 9 a.m. to 12 noon
Phone: (734) 544-3025

Note: New Hours!

Other Languages

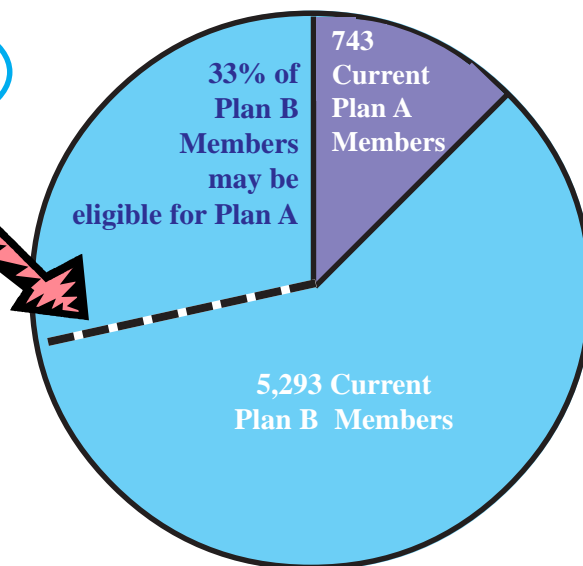
By pre-arranged appointment or through over-the-phone-interpreters.

Member education coordinated with walk-in hours or by appointment:
Call Measie James at (734) 544-2988



Make this a Reality!
Help Enroll New Plan A Members!

6,036
Total WHP Enrollment
April 2006



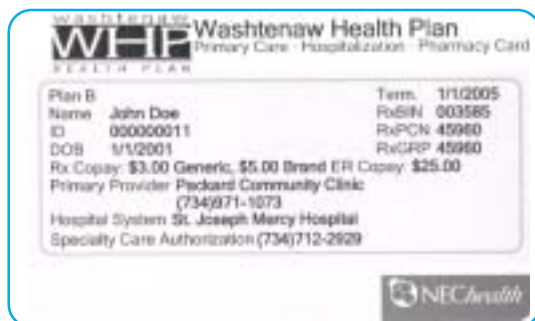
Compare the Plans

The Washtenaw Health Plan provides health coverage to low income residents through WHP Plan A and WHP Plan B. Plan A offers more covered services for members. During open enrollment for Plan A, providers are asked to encourage eligible clients to apply for WHP Plan A.

WHP --PLAN A



WHP --PLAN B



PLAN DIFFERENCES AT A GLANCE*

WHP --PLAN A:

Stricter Eligibility

--35% of Poverty Level

--Childless Adults

More Health Coverage

More Drugs on Formulary

Emergency Ambulance

Lower Rx Co-Pays

\$1.00 for Generic

\$1.00 for Brand Name

No ER Co-pay

WHP --PLAN B:

Easier Eligibility

--200% of Poverty Level

--May have children

Less Health Coverage

Fewer Drugs on Formulary

No Ambulance Coverage

Higher Rx Co-Pays

\$3.00 for Generic

\$5.00 for Brand Name

\$25.00 Co-pay for ER

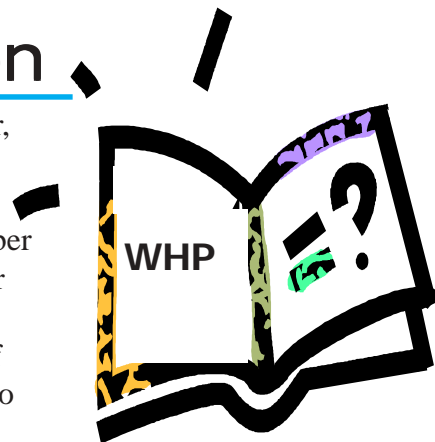
* For complete details see the WHP website

<http://whp.ewashtenaw.org>
 or see the WHP Member Handbook



New! WHP Member Education

Member education sessions have begun! WHP Case Management Coordinator, Measie James, is conducting WHP information sessions coordinated with the walk-in hours at WCHO Health Services Access, 555 Towner, Ypsilanti. The Delonis Center and the Packard Community Clinic will also offer WHP Member information sessions. WHP members will learn how to make the most of their plan coverage. Topics will include covered and non-covered services for each specific plan, overview of the WHP Member Handbook and the importance of using the member's Primary Provider and network. For more information or to schedule a session at your location, contact Measie James at 734-544-2988 or email jamesme@ewashtenaw.org. Please encourage newly enrolled and renewing members to attend at least one session.



Sign Up for the Provider Network News!

The WHP Provider Network News is designed to give providers, including physicians, nurses, case managers, pharmacists, support staff and others useful information about the Washtenaw Health Plan. Please make copies as needed.

Name: _____

Title: _____ Organization: _____

Address: _____

City, State, Zip: _____

Email: _____

Phone: _____ ; Fax: _____

Comments/Requests: _____

For more information about Washtenaw Health Plan: complete and return this form to Barbara Bowman, Provider Network Manager, 555 Towner Street, Ypsilanti, MI 48197; Phone: (734) 544-6881; Fax: (734) 544-6705; email: bowmanb@ewashtenaw.org. Your comments and suggestions are always welcome!



Washtenaw Health Plan
555 Towner Street
Ypsilanti, MI 48197
7000

