



Member Bulletin: Your Services

support ✧ information ✧ communication

May 29, 2008 ✧ Important Information about the Washtenaw Health Plan ✧ <http://whp.ewashtenaw.org>

WHP COVERAGE SUMMARY

WHP members have a primary care provider who coordinates your care and makes referrals. Each member is assigned to either the University of Michigan Hospital System or the St. Joseph Mercy Hospital System for hospital and/or specialty care. Below is a summary of coverage available through the Washtenaw Health Plan and a guide to the differences in coverage between the two plans.

WHP Coverage

--Both PLAN A and PLAN B

- Primary Care Services
- Specialty Care by Referral
- UMHS/SJMH Hospital Care in County
- Lab Services and Diagnostic Tests
- Emergency Care
- Formulary Rx Drug Coverage
- Mental Health Outpatient Care

WHP Co-Pays:

--PLAN A:

- \$1.00 for Generic Drugs
- \$1.00 for Brand Name
- No ER Co-pay

--PLAN B:

- \$3.00 for Generic Drugs
- \$5.00 for Brand Name
- \$25.00 Co-pay for ER

WHP Coverage

--PLAN A ONLY:

- Sterilization
- Allergy Testing/Care
- Chemotherapy
- Dialysis
- Emergency Ambulance
- Out-of-County ER
- Psychotropic Drugs
- HIV-AIDS Drugs

WHP COORDINATED COVERAGE

WHP coordinates coverage with other community health resources. A brief description of coordinated services is shown here. For more information, check the WHP website at <http://whp.ewashtenaw.org>, and follow the links.

- BCCCP (Title XV): Breast & Cervical Cancer Screening for low income women age 40-64
- Plan First!: Free family planning services for eligible low income women age 19-44
- Family Planning (Title X): Free and low cost family planning services
- MOMS: Maternity Outpatient Medical Services covers outpatient pregnancy related services
- WIC: Women, Infant and Children Nutrition Program with free food and nutrition education
- MIHP: Childbirth support, infant care, parent support home visits and education

WHP MEMBER SERVICES

Washtenaw Health Plan enrollment takes place Monday - Thursday through walk-in 8:30am to 11:30am or by appointment at the Washtenaw Health Plan, 555 Towner, Ypsilanti. For more information, call: (734) 544-3030.

CUSTOMER SERVICES for Current and Renewing WHP Members: 1-866-291-8691

Hospital System Contacts for Specialty Care:

University of Michigan: (734) 647-5216 St. Joseph Mercy Health: (734) 712-2929

Need More Help?

For information about your WHP services, or how to use the plan: call WHP Case Manager, Measie James: (734) 544-2988 or email Measie James at jamesme@ewashtenaw.org