



Provider Network Bulletin

support



information



communication

March 2007 ♦ Important Information about the Washtenaw Health Plan ♦ <http://whp.ewashtenaw.org>

New WHP Cards Now in Use

Changes began January 1st, 2007

New WHP ID cards were issued by mail to all WHP members and took effect on January 1st, 2007. In order to facilitate communication and still comply with HIPPA rules, a lead physician is now identified on each member's card. The member's PCP may not be the same as the lead physician. This has caused some confusion among members and providers. The member's provider can be confirmed on Encompass, or by calling WHP at Health Access. If the Primary Provider is a clinic, the member can see any health care provider at that clinic.

WHP Plan B Member ID Card:

		Washtenaw Health Plan	
		WHP Member Services (734)544-3050 or 1-800-440-7548	
Plan	B	RxBIN	600428
Name	John Doe	RxPCN	0199000
ID	00000011		
<hr/>			
RX Copay: Generic: \$3.00		Brand \$5.00	ER Copay: \$25.00
Primary Provider: University of Michigan East Ann Arbor Health Center			
Lead Physician: Dr. Kristen Krieger			
Phone Number: (734) 647-5715			
Hospital System: University of Michigan Health System			
Specialty Care Authorization: (734) 647-5216			

Important Note:
The Lead Physician identified on the member's card is not necessarily the member's PCP!

WHP Plan A Member ID Card:

		Washtenaw Health Plan	
		WHP Member Services (734)544-3050 or 1-800-440-7548	
Plan	A	RxBIN	600428
Name	John Doe	RxPCN	0199000
ID	00000011		
<hr/>			
RX Copay: Generic: \$1.00		Brand \$1.00	
Primary Provider: University of Michigan Briarwood Family Medicine			
Lead Physician: Dr. Thomas P. O'Connor			
Phone Number: (734) 647-9000			
Hospital System: University of Michigan Health System			
Specialty Care Authorization: (734) 647-5216			

REMINDER:
ELIGIBILITY and PCP can be confirmed on ENCOMPASS:
<http://ewcho.org>
Or Call WHP at Health Access:
Phone: (734)544-3050 or (800)440-7548

The Provider Network Bulletin is designed to give providers useful information about issues that impact Washtenaw Health Plan and its members. Comments or questions should be directed to Barbara Bowman, Provider Network Manager, 555 Towner Street, Ypsilanti, MI 48197; Phone: (734) 544-6881; Fax: (734) 544-6705; e-mail: bowmanb@ewashtenaw.org.