

Memo



Washtenaw Health Plan
555 Towner Street, Ypsilanti, MI 48197

To: Washtenaw Health Plan Primary Care Providers

From: WHP Provider Network Manager

Date: 2/27/2008

Re: WHP Mental Health Benefit

The Washtenaw Health Plan has a limited mental health benefit available for both WHP Plan A and Plan B members. An information sheet is enclosed in this mailing and has also been sent by email to give you and your staff an overview of how WHP members access this benefit.

I hope this information is helpful. If you have any questions or comments, please contact me. Thanks again for your participation in the Washtenaw Health Plan Provider Network.

Sincerely,

Barbara Bowman, Provider Network Manager
Washtenaw Health Plan
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Enclosure: Provider Network News –Guide to the WHP Mental Health Benefit



Provider Network News

support



information



communication

July 11, 2008 ♦ Important Information about the Washtenaw Health Plan ♦ <http://whp.ewashtenaw.org>

Guide to the WHP Mental Health Benefit

Limited mental health services available

The Washtenaw Health Plan has a limited mental health benefit for members in need of short-term, goal oriented mental health services for mild to moderate mental health disorders. The delivery site for this benefit is based on the WHP Member's primary care assignment. WHP Members at clinics that provide Integrated Health Services (IHS) will receive the benefit on site. Other WHP members, both WHP Plan A and WHP Plan B, who are not assigned to the IHS clinics listed below, will receive the WHP mental Health Benefit from Catholic Social Services of Washtenaw County. **Note:** The WHP Plan A formulary contains more mental health medications than Plan B.

WHP Mental Health Services

At IHS Primary Care Locations:

These clinics provide the WHP Mental Health Benefit

ON SITE --The PCP will authorize the Mental Health benefit for WHP members at these clinics. Authorization from WHP is not necessary for any WHP Member (Plan A or Plan B) using one of these clinics for their primary care.

■ ***Corner Health Clinic***

47 North Huron, Ypsilanti, 734-484-3600

■ ***Neighborhood Health Clinic***

111 North Huron, Suite 103, Ypsilanti, 734-544-6900

■ ***Packard Community Clinic***

3174 Packard, Ann Arbor, 734-971-1073

■ ***Shelter Association Health Clinic***

Ann Arbor, 734-662-2829

■ ***U of M Taubman General Medicine***

1500 E. Medical Center Drive, Ann Arbor, 734-936-5582

■ ***U of M Ypsilanti Family Medicine***

200 Arnet, Suite 200, Ypsilanti, 734-482-6221

Note: *WHP Members who are seen at the clinics listed above are not eligible for the WHP benefit at Catholic Social Services.*

At non-IHS locations:

Catholic Social Services of Washtenaw County will provide the WHP Mental Health Benefit

4925 Packard Road

Ann Arbor

Phone: 734-971-9781 ext. 345

WHP Plan A

To Access the Benefit:

Members call Health Services Access at 734-544-3050 or toll-free 1-800-440-7548 for authorization. Catholic Social Services of Washtenaw County will provide services.

WHP Plan B

To Access the Benefit:

Members call Catholic Social Services directly at 734-971-9781 ext. 345. No authorization or referral is needed. Catholic Social Services of Washtenaw County will provide services.

WHP Members can call Customer Services at 1-866-291-8691

for more information about the WHP Mental Health Benefit and to confirm PCP

Services beyond the WHP Limited Mental Health Benefit

for those with the most severe forms of serious mental illness

Call WCHO Health Services Access at: (734) 544-3050 or 1-800-440-7548;

Monday, Tuesday, Thursday, Friday: 8:30 AM - 5:00 PM; Wednesday: 9:30 AM - 5:00 PM.

For after-hours emergencies call: (734) 996-4747