

# **ANN ARBOR/YPSILANTI STREET SURVIVAL GUIDE**



A Resource Guide to Washtenaw  
County for Individuals and Families

**Information That Can Help You**

*Developed by the Project Outreach Team (PORT)*



THIS booklet is for you. If you are looking for somewhere to sleep, something to eat, someone to talk to; if you need a place to get clothes, a place to dry out; If you want to see a doctor, a lawyer or counselor, or if you want to go home – Ann Arbor/Ypsilanti Street Survival Guide can help you find help. This booklet lists those agencies that can help and gives you their locations, phone numbers, and a short description of how each can help you.

**Remember, you are not alone.**



Changes to this guide may occur. This guide was last updated December 2012. The Ann Arbor/Ypsilanti Street Survival Guide is a guide only and should not be considered a complete list of services in Ann Arbor and Ypsilanti.

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# ALCOHOL & DRUGS

<p><b>Alano Club</b>            995 Maple Road            Ann Arbor, MI 48103            (734) 668-8138  <a href="http://www.washtenawalanoclub.org">www.washtenawalanoclub.org</a></p>	<p><b>Alcoholic Management</b>            2025 Traverwood, Suite A3, Rm. 1551            Ann Arbor, MI 48105            (734) 998-2017  <a href="http://hr.umich.edu/mhealthy/programs/alcohol/management/">http://hr.umich.edu/mhealthy/programs/alcohol/management/</a></p>
<p><b>Alcoholics Anonymous            Huron Valley Area Intergroup, Inc.</b>            31 S. Huron Street            Ypsilanti, MI 48197            (734) 482-0707  <a href="http://www.hvai.org">www.hvai.org</a> or  <a href="http://www.alcoholics-anonymous.org">www.alcoholics-anonymous.org</a></p>	<p><b>Alcoholics for Christ</b>            (248) 399-9955  <a href="http://www.alcoholicsforchrist.com">www.alcoholicsforchrist.com</a>            Email: <a href="mailto:office@alcoholicsforchrist.com">office@alcoholicsforchrist.com</a></p>
<p><b>Church of Nazarene</b>            Dual-Focus Alcoholics Anonymous            (AA) Women’s Meeting            Wednesday 7:30pm            2780 Packard            Ann Arbor, MI 48108            (734) 971-6723  <a href="http://www.aanaz.com">www.aanaz.com</a></p>	<p><b>Dawn Farm</b>            6633 Stoney Creek Rd.            Ypsilanti, MI 48197            (734) 485-8725            (734) 669-8265-Spera (Detox)            (734) 821-0216 – Outpatient Services  <a href="http://www.dawnfarm.org">www.dawnfarm.org</a></p>
<p><b>First Baptist Church</b>            AA Monday-Friday at 12:10pm            Young Adults Monday at 7:30pm            517 E. Washington Street            Ann Arbor, MI 48104            (734) 663-9376  <a href="http://www.fbca2.org">www.fbca2.org</a></p>	<p><b>Fresh Start Clubhouse</b>            2051 State Street            Ann Arbor, MI 48104            (734) 929-9992  <a href="http://www.freshstartclubhouse.org">www.freshstartclubhouse.org</a>            *Need referral to become a member.</p>
<p><b>Home of New Vision</b>            3800 Packard Road, Suite 210            Ann Arbor, MI 48108            (734) 975-1602  <a href="http://www.homeofnewvision.org">www.homeofnewvision.org</a></p>	<p><b>Marijuana Anonymous</b>            (800) 766-6779  <a href="http://www.marijuana-anonymous.org">www.marijuana-anonymous.org</a>            Email: <a href="mailto:office@marijuana-anonymous.org">office@marijuana-anonymous.org</a></p>

# ALCOHOL & DRUGS

<p><b>Narcotics Anonymous-Washtenaw County Area</b>          Call or visit website for meeting dates and times.          (734) 913-9839 (Service/Intake)          (248) 543-7200 (24 Hour Help Line)  <a href="http://www.michigan-na.org/washtenaw">www.michigan-na.org/washtenaw</a></p>	<p><b>Peace Neighborhood Center</b>          12 step support groups, relapse prevention and counseling.          1111 N. Maple Rd.          Ann Arbor, MI 48103          (734) 662-3564  <a href="http://www.peaceneighborhoodcenter.org">www.peaceneighborhoodcenter.org</a></p>
<p><b>Project Outreach Team (PORT)</b>          Dual Recovery Treatment Group          Tuesday, Wednesday, Thursday          8:45am          St. Andrews Church          306 N. Division Street          Ann Arbor, MI 48104  <a href="http://www.a2port.org">www.a2port.org</a></p>	<p><b>Reformers Unanimous</b>          Southside Baptist Tabernacle          6710 Textile Rd.          Ypsilanti, MI 48197          For transportation call          (734) 482-4122  <a href="http://www.reformu.com">www.reformu.com</a></p>
<p><b>St. Joseph Mercy Hospital</b>          Greenbrook Chemical Dependency          5401 McAuley Drive          Ann Arbor, MI 48106          (734) 786-4900  <a href="http://www.sjmercyhealth.org">www.sjmercyhealth.org</a></p>	<p><b>VA Medical Center</b>          AA Thursday 2pm          2215 Fuller Road          Ann Arbor, MI 48105          (734) 769-7100  <a href="http://www.annarbor.va.gov">www.annarbor.va.gov</a></p>
<p style="text-align: center;"><b>Washtenaw County          Health Services Access</b>          The central entry point for all Medicaid-eligible and uninsured adults and children requesting information and services in Washtenaw County.          (734) 544-3050 or (800) 440-7548  <a href="http://www.ewashtenaw.org">www.ewashtenaw.org</a></p>	

# CLOTHING

<p><b>Ann Arbor Community Center</b> Used clothing, furniture, and small household appliances are available free to persons in need. 625 N. Main Ann Arbor, MI 48104 (734) 662-3128 <a href="http://www.annarbor-communitycenter.org">www.annarbor-communitycenter.org</a></p>	<p><b>Ann Arbor Thrift Shop</b> Sells high quality, gently used items to the public. Ann Arbor residents can get clothing for free, but <i>Referral required</i>. 3530 Washtenaw Avenue Ann Arbor, MI 48104 (734) 662-6771 <a href="http://www.annarborthriftshop.org">www.annarborthriftshop.org</a></p>
<p><b>Ann Arbor PTO Thrift Shop</b> Non-profit thrift shop providing low cost clothing and other items. 2280 S. Industrial Hwy. Ann Arbor, MI 48104 (734) 996-9155 <a href="http://www.a2ptothriftshop.org">www.a2ptothriftshop.org</a></p>	<p><b>Brown Chapel AME Church</b> Free used clothing to those in need. 1043 W. Michigan Avenue Ypsilanti, MI 48197 (734) 482-7050 <a href="http://www.bcamecy.org">www.bcamecy.org</a></p>
<p><b>Dress for Success</b> Clothing for women interviewing for employment. Call for an appointment. 5361 McAuley Drive, Suite 1125 Ypsilanti, MI 48197 (734) 712-0517 <a href="http://www.dressforsuccess.org">www.dressforsuccess.org</a></p>	<p><b>Emmanuel Lutheran Church</b> Free clothing distribution Wednesday 9-11am 201 N. River Ypsilanti, MI 48198 (734) 482-7121 <a href="http://www.emmanuelypsi.org">www.emmanuelypsi.org</a></p>
<p><b>Faith in Action</b> 603 S. Main Street Chelsea, MI 48118 (734) 475-3305 <a href="http://www.fiachelsea.org">www.fiachelsea.org</a></p>	<p><b>House by the Side of the Road</b> Monday-Friday 10am-2pm 824 Phoenix Drive Ann Arbor, MI 48108 (734) 971-2550</p>

# CLOTHING

<p><b>Kiwanis</b>          Free clothing may be obtained with voucher or you may purchase at a low price.          200 S. First Street          Ann Arbor, MI 48104          (734) 665-0450  <a href="http://www.kiwanissale.com">www.kiwanissale.com</a></p>	<p><b>Salvation Army Thrift Shop</b>          1621 S. State Street          Ann Arbor, MI 48104          (734) 332-3474  <a href="http://www.sawashtenaw.org">www.sawashtenaw.org</a></p>
<p><b>Second Baptist Church</b>          850 Red Oak          Ann Arbor, MI 48103          (734) 663-9369  <a href="http://www.sbcannarbor.com">www.sbcannarbor.com</a></p>	<p><b>St. Vincent DePaul</b>          Items for sale at very low cost. You may obtain a referral or you may walk in.          1001 Broadway          Ann Arbor, MI 48108          (734) 761-1400  <a href="http://www.svdpaa.org">www.svdpaa.org</a></p>
<p><b>The Share House</b>          Clothing items available at a low price.          5161 Jackson Rd.          Ann Arbor, MI 48103          (734) 222-0876</p>	<p><b>The Thrift Shop of Ypsilanti</b>          Reasonably priced clothing.          14 S. Washington          Ypsilanti, MI 48197          (734) 483-1226  <a href="http://www.thriftshopofypsilanti.org">www.thriftshopofypsilanti.org</a></p>
<p><b>Willow Run Clothes Closet</b>          Free children's clothing available.          Open to anyone in the community.          Monday-Thursday 11-1:30pm  <i>Cheney Academy</i>          1500 Stamford Rd.          Ypsilanti, MI 48198          (734) 481-8270</p>	

## DENTAL CARE

<p><b>American Academy of Cosmetic Dentistry Charitable Foundation</b>  <b>*Give Back a Smile*</b>          Provides restorative and cosmetic dentistry in the smile-zone to qualified survivors of domestic violence. \$20 donation or proof of 10 hours of community service. Requires referral.  <a href="http://www.aacd.com">www.aacd.com</a>          (800) 773-4227</p>	<p><b>Community Dental Center</b>          Full service dental office provides services to children and adults who live in Washtenaw County.          406 N. Ashley          Ann Arbor, MI 48103          (734) 998-9640  <a href="http://www.dent.umich.edu/cdc">www.dent.umich.edu/cdc</a></p>
<p><b>Hope Dental Clinic</b>          General preventive and restorative care to those without dental insurance or the ability to pay for dental care. Call to find out when the next new patient sign-up day will be.          518 Harriet Street          Ypsilanti, MI 48197          (734) 480-9575  <a href="http://www.thehopeclinic.org/dentalclinic">www.thehopeclinic.org/dentalclinic</a></p>	<p><b>U of M School of Dentistry</b>          Dental work done by students who are closely supervised by faculty members.          1011 N. University Avenue          Ann Arbor, MI 48109          (734) 763-6933  <a href="http://www.dent.umich.edu/patients">www.dent.umich.edu/patients</a></p>
<p><b>Washtenaw Children’s Dental Clinic</b>          Offers very low-cost dental care services for low income, eligible children. This service is only available to children who attend school in Washtenaw County.          Mack School - 920 Miller          Ann Arbor, MI 48103          (734) 663-7073  <a href="http://www.internationalcenter.umich.edu/healthins/dental.html#child">www.internationalcenter.umich.edu/healthins/dental.html#child</a></p>	
<p><b>Ypsilanti Family Dentistry</b>          Accepts Medicaid and most other insurance.          3020 Packard, Suite 1          Ypsilanti, MI 48197          (734) 482-3500</p>	



## EDUCATION & ACTIVITIES

<p><b>SSPORT</b>  <b>Homeless Street Soccer Program</b>          Year round practice. Drop ins welcome.          Contact Sara Silvennoinen.          110 N. Fourth Ave., Suite 102          Ann Arbor, MI 48104          (734) 368-6786 or (734) 222-3750  <a href="http://www.a2port.org">www.a2port.org</a></p>	<p><b>Alano Club</b>          Karaoke held on Friday nights from          8:30pm-12am.          995 Maple Road          Ann Arbor, MI 48103          (734) 668-8138  <a href="http://www.washtenawalanoclub.org">www.washtenawalanoclub.org</a></p>
<p><b>Ann Arbor Community Center</b>          Emergency services; educational,          recreational, social/cultural activities.          (734) 662-3128  <a href="http://www.annarbor-communitycenter.org">www.annarbor-communitycenter.org</a></p>	<p><b>Ann Arbor District Library</b>          There are various activities available          at each branch.          (734) 327-4200  <a href="http://www.aadl.org">www.aadl.org</a></p>
<p><b>Bryant Community Center</b>          Activities for senior citizens,          community events, free toy library for          young children and more.          3 W. Eden          Ann Arbor, MI 48108          (734) 477-0292</p>	<p><b>Growing Hope</b>          Helps people improve their lives and          communities through gardening and          healthy food access.          922 W. Michigan Ave.          Ypsilanti, MI 48198          (734) 786-8401  <a href="http://www.growinghope.net">www.growinghope.net</a></p>
<p><b>Meri Lou Murray Recreation Center</b>          2960 Washtenaw (at Platt)          Ann Arbor, MI 48104          (734) 971-6355  <a href="http://www.ewashtenaw.org">www.ewashtenaw.org</a></p>	<p><b>Online GED Preparation &amp; High          School Completion</b>          Website contains free GED practice          questions and study tips.  <a href="http://www.gedprepinfo.com">www.gedprepinfo.com</a></p>
<p><b>Peace Neighborhood Center</b>          After school programs, day camps,          college/career prep club, and more.          1111 N. Maple Rd.          Ann Arbor, MI 48103          (734) 662-3564  <a href="http://www.peaceneighborhoodcenter.org">www.peaceneighborhoodcenter.org</a></p>	<p><b>Robert J. Delonis Center</b>          (Shelter Association of Washtenaw          County)          312 W. Huron Street          Ann Arbor, MI 48104          (734) 662-2829  <a href="http://www.annarborshelter.org">www.annarborshelter.org</a></p>
<p><b>WCC Adult Transitions-GED Plus</b>          For a skill building course or info.          (734) 677-5006  <a href="http://www4.wccnet.edu/resources/">www4.wccnet.edu/resources/</a></p>	<p><b>Ypsilanti District Library</b>          There are various activities available.          (734) 482-4110  <a href="http://www.ypsilibrary.org">www.ypsilibrary.org</a></p>

# EMERGENCY/HELP LINES

## Emergency Assistance - Ambulance or Police

### 911

<p><b>Ann Arbor Police Department</b>          100 N. Fifth Avenue          Ann Arbor, MI 48104          Front Desk: (734) 794-6920          Anonymous Tip Line: (734) 794-6939          Non-Emergency: (734) 994-2911</p>	<p><b>Pittsfield Police Department</b>          6227 W. Michigan Avenue          Ann Arbor, MI 48108          Non-emergency: (734) 822-4911</p>
<p><b>Ypsilanti Police Department</b>          505 W. Michigan Avenue          Ypsilanti, MI 48197          Non-emergency (734) 483-9510</p>	<p><b>United Way 211</b>          United Way 211 provides information about referrals to human services, for everyday needs and in times of crisis.  <i>Call 2-1-1</i>  <a href="http://www.211.UnitedWaySEM.org">www.211.UnitedWaySEM.org</a></p>
<p><b>Ozone House</b>          Provides emergency shelter and other needs to homeless teens or young people in conflict with their families.          24 Hour Crisis Line:          (734) 662-2222  <a href="http://www.ozonehouse.org">www.ozonehouse.org</a></p>	<p><b>Psychiatric Emergency Services</b>          (U of M Hospital)          If you need help ASAP, this is the place! Open 24 hours/day.          1500 E. Medical Center Drive          Reception: Emergency Medicine          Crisis Phone Services: (734) 936-5900  <a href="http://www.psych.med.umich.edu/pes">www.psych.med.umich.edu/pes</a></p>
<p><b>Safe House</b>          Emergency shelter and support services to victims of domestic violence.          4100 Clark Road          Ann Arbor, MI 48105          24 hour crisis line:          (734) 995-5444  <a href="http://www.safehouse.org">www.safehouse.org</a></p>	<p><b>Washtenaw County Office of the Sheriff</b>          2201 Hogback Road          Ann Arbor, MI 48105          General Info (734) 971-8400          Non-Emergency: (734) 973-4911</p>
<p><b>Housing Access for Washtenaw County (HAWC)</b>          114 N. River          Ypsilanti, MI 48198          (734) 961-1999  <a href="http://www.soscs.org">www.soscs.org</a>          Email: <a href="mailto:housingaccess@soscs.org">housingaccess@soscs.org</a></p>	

# EMPLOYMENT

Below you will find support agencies to help you with training and your employment search.

<p><b>Food Gatherers Community Kitchen Job Training Program</b>          Provides low-income and at-risk youth (ages 17-24) with instruction in basic culinary arts, food safety and sanitation, work ethics and life skills. Seasonal program, call for details.          (734) 761-2796  <a href="mailto:missy@foodgatherers.org">missy@foodgatherers.org</a>  <a href="http://www.foodgatherers.org">www.foodgatherers.org</a></p>	<p><b>Michigan Ability Partners (MAP)</b>          Among its broad array of services, they also provide vocational assistance.          3810 Packard Rd., Suite 200          Ann Arbor, MI 48108          (734) 975-6880  <a href="http://www.mapagency.org">www.mapagency.org</a></p>
<p><b>Michigan Department of Career Development</b>          Michigan Rehabilitation Services          3810 Packard Rd., Suite 170          Ann Arbor, MI 48108          (734) 677-1125  <a href="http://www.michigan.gov/mdcd">www.michigan.gov/mdcd</a></p>	<p><b>Washtenaw County Michigan Works! Harriet Street Center</b>          Offers employment training programs for youth, ages 14 to 21. Also offers the Job, Education &amp; Training (JET) program to providing support and guidance to gain full-time employment. The Food Assistance &amp; Employment Training (FAET) program also prepares participants for employment.          304 Harriet Street          Ypsilanti, MI 48197          (734) 484-7247  <a href="http://www.ewashtenaw.org/workforcedev">www.ewashtenaw.org/workforcedev</a></p>
<p><b>Washtenaw County Michigan Works! Career Transition Center</b>          A state-of-the-art facility available to everyone in the community who is interested in exploring career options, searching for a new job, going back to school for retraining, or starting a business.          301 W. Michigan Ave., 2nd Floor          Ypsilanti, MI 48197          (734) 544-6799  <a href="http://www.ewashtenaw.org/workforcedev">www.ewashtenaw.org/workforcedev</a></p>	

# EMPLOYMENT

The following is a list of employment agencies in the Ann Arbor Area.

<p><b>Accountemps</b> 777 East Eisenhower Parkway, Suite 140 Ann Arbor, MI 48108 (734) 995-8367 <a href="http://www.accountemps.com">www.accountemps.com</a></p>	<p><b>Adecco</b> 2835 Carpenter Road Ann Arbor, MI 48108 (734) 975-2342 <a href="http://www.adeccousa.com">www.adeccousa.com</a></p>
<p><b>Kelly Services</b> 2100 S. Main Street Ann Arbor, MI 48103 (734) 761-5700 <a href="http://www.kellyservices.us">www.kellyservices.us</a></p>	<p><b>Manpower</b> 231 Little Lake Dr. Ann Arbor, MI 48103 (734) 665-3757 <a href="http://www.us.manpower.com">www.us.manpower.com</a></p>
<p><b>Masterson Personnel</b> 3005 Boardwalk, Suite 101 Ann Arbor, MI 48108 (734) 677-2600 <a href="http://www.mastersonpersonnel.com">www.mastersonpersonnel.com</a></p>	<p><b>Office Team</b> 777 Eisenhower Parkway, Suite 140 Ann Arbor, MI 48108 (734) 995-5465 <a href="http://www.officeteam.com">www.officeteam.com</a></p>
<p><b>Performance Personnel</b> 283 S. Zeeb Road, Suite A Ann Arbor, MI 48103 (734) 668-6933 <a href="http://www.performancepersonnel.com">www.performancepersonnel.com</a></p>	

## EYE CARE

**Ann Arbor Thrift Shop**

Will pay for eye exam. For residents of Ann Arbor only.

*Referral required.*

3530 Washtenaw Avenue

Ann Arbor, MI 48104

(734) 662-6771

[www.annarborthriftshop.org](http://www.annarborthriftshop.org)

**Lion's Club**

Must have a Social Worker or Case Worker contact Sight Conservation Chair, Debbie at 734-786-7303 to begin the screening/application process.

P.O. Box 3440

Ann Arbor, MI 48106

(734) 786-7303

[www.annarborlions.org](http://www.annarborlions.org)

## FINANCIAL ASSISTANCE

<p><b>Ann Arbor Thrift Shop</b>          Emergency financial assistance available to Ann Arbor residents <u>only</u>. You must have a counselor or advocate; <i>referral required</i>.</p> <p>3530 Washtenaw          Ann Arbor, MI 48104          (734) 662-6771  <a href="http://www.annarborthriftshop.org">www.annarborthriftshop.org</a></p>	<p><b>Department of Human Services (DHS)</b>          Income supplement programs for individuals who are temporarily or permanently disabled, who lack money for food, shelter, and utilities.</p> <p>22 Center Street          Ypsilanti, MI 48197          (734) 481-2000  <a href="http://www.ewashtenaw.org">www.ewashtenaw.org</a></p>
<p><b>Friends in Deed</b>          1196 Ecorse Rd.          Ypsilanti, MI 48198          (734) 484- HELP[4357]  <a href="http://www.friendsindeed.info">www.friendsindeed.info</a>          Email: <a href="mailto:office@friendsindeed.info">office@friendsindeed.info</a></p>	<p><b>Salvation Army</b>          Can provide emergency funds for <i>urgent</i> need.</p> <p><i>Ypsilanti Office</i>      <i>Ann Arbor Office</i>          9 S. Park                      100 Arbana          Ypsilanti, MI 48198      Ann Arbor, MI 48103          (734) 482-4700              (734) 668-8353  <a href="http://www.sawashtenaw.org">www.sawashtenaw.org</a></p>
<p><b>Social Security Administration</b>          Apply for social security retirement or disability benefits.</p> <p>3971 Research Park Drive          Ann Arbor, MI 48108          (877) 402-0825  <a href="http://www.ssa.gov">www.ssa.gov</a></p>	<p><b>Veteran Affairs</b>          Provides accurate, efficient and timely services to ensure delivery of benefits to veterans and their families.</p> <p>2155 Hogback          P.O. Box 8645          Ann Arbor, MI 48107-8645          (734) 973-4540  <a href="http://www.ewashtenaw.org">www.ewashtenaw.org</a></p>

## FOOD & MEALS

Picture ID and other documentation may be required for food banks. Please call ahead to confirm hours and availability. This list may not reflect schedule changes.

The following is a list of providers that offer free /low cost groceries and meals.

FREE MEALS	
<p><b>Robert J. Delonis Center</b>  <i>Lunch:</i> M-F 12-1pm            Sat. &amp; Sun. 2:30-3:30pm  <i>Dinner:</i> M-F 5:30-6pm            312 W. Huron Street            Ann Arbor, MI 48104            (734) 662-2829  <a href="http://www.annarborshelter.org">www.annarborshelter.org</a></p>	<p><b>Brown Chapel A.M.E Church</b>            Fridays 11-12:30pm            1043 W. Michigan Avenue            Ypsilanti, MI 48197            (734) 482-7050  <a href="http://www.bcamecy.org">www.bcamecy.org</a></p>
<p><b>Emmanuel Lutheran Church</b>            Monday-Thursday 3-3:45pm            201 N. River Street            Ypsilanti, MI 48197            (734) 482-7121  <a href="http://www.emmanuelypsi.org">www.emmanuelypsi.org</a></p>	<p><b>First Baptist Church of Ann Arbor</b>            Tuesdays 5:30pm            517 E. Washington Street            Ann Arbor, MI 48104            (734) 663-9376  <a href="http://www.fbca2.org">www.fbca2.org</a></p>
<p><b>First Presbyterian Church</b>            Wednesdays 5-5:30pm            300 N. Washington Street            Ann Arbor, MI 48104            (734) 482-1525  <a href="http://www.fpcy.org">www.fpcy.org</a></p>	<p><b>Hope Center</b>            Saturday &amp; Sunday 4-5pm            518 Harriet            Ypsilanti, MI 48197  <a href="http://www.thehopeclinic.org">www.thehopeclinic.org</a></p>
<p><b>Messias Temple Church</b>            Tuesdays 11-12:30pm            (October-May)            200 Harriet Street            Ypsilanti, MI 48197            (734) 483-8092  <a href="http://www.messiastemple.org">www.messiastemple.org</a></p>	<p><b>New Testament Baptist Church</b>            Thursdays 12-1pm            1230 W. Michigan Ave.            Ypsilanti, MI 48197            (734) 485-3456</p>

## FOOD & MEALS

Please call ahead. This list may not reflect schedule changes.

### FREE MEALS

<p><b>Salvation Army</b>  <i>Lunch:</i> Wednesday 11:30-12:30pm  <i>Dinner:</i> Monday &amp; Thursday 5-6pm            9 S. Park Street            Ypsilanti, MI 48197            (734) 482-4700  <a href="http://www.sawashtenaw.org">www.sawashtenaw.org</a></p>	<p><b>St. John the Baptist Catholic Church</b>  <i>Call Ahead for Day &amp; Time</i>            (September-May)            411 Florence Street            Ypsilanti, MI 48197            (734) 483-3360  <a href="http://www.ypsilanticatholic.com">www.ypsilanticatholic.com</a></p>
<p><b>St. Andrews Episcopal Church</b>  <i>Breakfast: 7:30-8:30am</i>            7 days a week            306 N. Division St.            Ann Arbor, MI 48103            (734) 663-0518  <a href="http://www.standrewsaa.org">www.standrewsaa.org</a></p>	<p><b>Vineyard Church</b>            Provides free pizza each Friday at 7pm at Liberty Plaza in downtown Ann Arbor.  <a href="http://www.annarborvineyard.org">www.annarborvineyard.org</a></p>

### EMERGENCY GROCERIES-FOOD BANKS

<p><b>Ann Arbor Community Center</b>            Perishables 1<sup>st</sup> Wednesday &amp; Thursday of the month at 10am.  <i>All other days by appointment</i>            625 N. Main            Ann Arbor, MI 48104            (734) 662-3128  <a href="http://www.annarbor-communitycenter.org">www.annarbor-communitycenter.org</a></p>	<p><b>Bryant Community Center</b>            Can utilize twice/month. <u>Food bank</u> 1<sup>st</sup> &amp; 3<sup>rd</sup> Thursday. Open at 8:30am, food distributed 10-10:30am. <u>Emergency food</u> Mon., Tues. &amp; Fri. 10-5pm. Wed. &amp; Thurs. 8:30am-5pm.  <b><u>Wednesday morning is best.</u></b>            3 W. Eden            Ann Arbor, MI 48108            (734) 477-0292  <a href="http://www.hvcn.org/info/can/bryant.html">www.hvcn.org/info/can/bryant.html</a></p>
<p><b>Calvary Bible Church</b>            1<sup>st</sup> &amp; 3<sup>rd</sup> Sunday 11:30-12pm (All Yr).            Wednesday 6-6:30pm (Oct.-April)            8318 Carpenter Rd.            Ypsilanti, MI 48197            (734) 434-4044  <a href="http://www.calvary-bible.org">www.calvary-bible.org</a></p>	<p><b>Holy Trinity</b>            Thursday 9:30-11am.            511 W. Forest Ave.            Ypsilanti, MI 48197            (734) 482-1400  <a href="http://www.catholicsoncampus.org">www.catholicsoncampus.org</a></p>



## FOOD & MEALS

Please call ahead. This list may not reflect schedule changes.

### EMERGENCY GROCERIES-FOOD BANKS

<p><b>Hope Center</b>  <b>Must call</b> after 8:30am for an appointment.                      518 Harriet Street                      Ypsilanti, MI 48197                      (734) 484-2989  <a href="http://www.thehopeclinic.org">www.thehopeclinic.org</a></p>	<p><b>Messias Temple Church</b>                      Thursday 11-12:30pm                      (June-September)                      200 Harriet Street                      Ypsilanti, MI 48197                      (734) 483-8092  <a href="http://www.messiastemple.org">www.messiastemple.org</a></p>
<p><b>Northside Community Center-Catholic Social Services</b>                      Tuesday 3-7pm                      Thursday 9-3pm                      Saturday 1-4pm                      815 Taylor Street                      Ann Arbor, MI 48105                      (734) 662-4462  <a href="http://www.csswashtenaw.org">www.csswashtenaw.org</a></p>	<p><b>Second Baptist Church</b>                      Friday 11am-12:30pm                      850 Red Oak                      Ann Arbor, MI 48103                      (734) 663-9369  <a href="http://www.sbcannarbor.com">www.sbcannarbor.com</a></p>
<p><b>Second Baptist Church</b>                      Monday 5-6pm                      301 S. Hamilton                      Ypsilanti, MI 48197                      (734) 483-4342  <a href="http://www.sbcypsi.org">www.sbcypsi.org</a></p>	<p><b>SOS Community Service Housing Services</b>                      Tuesday 10am-6:30pm                      114 River Street                      Ypsilanti, MI 48197                      (734) 484-4300  <a href="http://soscs.org/housing-services/food-pantry">soscs.org/housing-services/food-pantry</a></p>
<p><b>St. Clare's Episcopal Church</b>                      Thursday 4-7pm                      2309 Packard                      Ann Arbor, MI 48104                      (734) 662-2449  <a href="http://www.saintclareschurch.org">www.saintclareschurch.org</a></p>	<p><b>St. John the Baptist Catholic Church</b>                      Thursday 6-7pm                      411 Florence Street                      Ypsilanti, MI 48197                      (734) 483-3360  <a href="http://www.ypsilanticatholic.com">www.ypsilanticatholic.com</a></p>

# FOOD & MEALS

Please call ahead. This list may not reflect schedule changes.

## EMERGENCY GROCERIES-FOOD BANKS

### Salvation Army

#### Ypsilanti Office

Tuesday 9-11am & 1-3pm  
 Thursday 1-3pm (Fresh Produce)  
 9 S. Park  
 Ypsilanti, MI 48197  
 (734) 482-4700

#### Ann Arbor Office

Tuesday & Thursday 10-11:15am  
 and 1-2:15pm  
 100 Arbana  
 Ann Arbor, MI 48103  
 (734) 668-8353

**Picture ID required. Call ahead to determine other required documentation.**

[www.sawashtenaw.org](http://www.sawashtenaw.org)

## OTHER FOOD SOURCES

### Department of Human Services (DHS)-Food Stamps

Manages food stamp program.

22 Center St.

Ypsilanti, MI 48198

(734) 481-2000

[www.ewashtenaw.org](http://www.ewashtenaw.org)

### Ann Arbor Meals on Wheels

Non-profit, volunteer driven agency, partially supported by the U of M Health Systems that provides home delivered meals for the frail, elderly and disabled in the Ann Arbor area.  
 2025 Traverwood Dr., Suite F  
 Ann Arbor, MI 48105  
 (734) 998-6686  
[www.med.umich.edu/chs/meals.htm](http://www.med.umich.edu/chs/meals.htm)

### Grace Groceries

#### Calvary Presbyterian Church

2727 Fernwood Ave.  
 Ann Arbor, MI 48104  
 (734) 971-3121  
 Discount grocery program. Bridge cards accepted. No income requirements.  
[www.calvarya2.com/gracegroceries/menu.html](http://www.calvarya2.com/gracegroceries/menu.html)

### Hot Meals for Seniors Senior Nutrition Services

Noontime meals are served in community and senior centers and senior housing facilities. A \$3 donation is suggested.  
 (734) 544-3046  
[www.ewashtenaw.org](http://www.ewashtenaw.org)

### Ypsilanti Meals on Wheels

Delivers prepared meals to the homebound elderly, disabled, and ill residents.  
 1110 W. Cross Street  
 Ypsilanti, MI 48197  
 (734) 487-9669  
[www.ymow.org](http://www.ymow.org)

# HOUSEHOLD ITEMS

<p><b>Ann Arbor Thrift Shop</b>  Sells high quality, gently used items to the public.  3530 Washtenaw Avenue  Ann Arbor, MI 48104  (734) 662-6771  <a href="http://www.annarborthriftshop.org">www.annarborthriftshop.org</a></p>	<p><b>Ann Arbor PTO Thrift Shop</b>  Non-profit thrift shop providing low cost items.  2280 S. Industrial Hwy.  Ann Arbor, MI 48104  (734) 996-9155  <a href="http://www.a2ptothriftshop.org">www.a2ptothriftshop.org</a></p>
<p><b>Emmanuel Lutheran Church</b>  Bedding and household goods.  Wednesday 9-11 am  201 N. River  Ypsilanti, MI 48198  (734) 482-7121  <a href="http://www.emmanuelypsi.org">www.emmanuelypsi.org</a></p>	<p><b>Friends in Deed</b>  Furniture program available.  1196 Ecorse Rd.  Ypsilanti, MI 48198  (734) 484-7607  <a href="http://www.friendsindeed.info">www.friendsindeed.info</a>  Email: <a href="mailto:office@friendsindeed.info">office@friendsindeed.info</a></p>
<p><b>Hope Center</b>  Household cleaning supplies and goods, emergency diapers and formula as available.  518 Harriet Street  Ypsilanti, MI 48197  (734) 484-2989  <a href="http://www.thehopeclinic.org">www.thehopeclinic.org</a></p>	<p><b>Reuse Center, Recycle Ann Arbor</b>  Used furniture and household items for sale.  2420 S. Industrial Hwy.  Ann Arbor, MI 48104  (734) 222-7880  <a href="http://www.recycleannarbor.org">www.recycleannarbor.org</a></p>
<p><b>Salvation Army Thrift Shop</b>  1621 S. State Street  Ann Arbor, MI 48104  (734) 332-3474  <a href="http://www.sawashtenaw.org">www.sawashtenaw.org</a></p>	<p><b>Second Baptist Church</b>  Furniture as available.  850 Red Oak  Ann Arbor, MI 48103  (734) 663-9369  <a href="http://www.sbcannarbor.com">www.sbcannarbor.com</a></p>
<p><b>The Share House</b>  Household items available at a low price.  5161 Jackson Rd.  Ann Arbor, MI 48103  (734) 222-0876</p>	

# HOUSING

Housing Access for Washtenaw County (HAWC) is the single point of entry for ALL shelters in the county, including those shelters listed below. Any resident in Washtenaw County experiencing a housing emergency can call. Staff will provide the caller with an initial screening to learn their household characteristics and needs.

## **Housing Access for Washtenaw County (HAWC)**

A program of the Salvation Army in Washtenaw County in partnership with Alpha House, the Shelter Association of Washtenaw County, SOS, Housing Bureau for Seniors, Ozone House, MAP, SafeHouse Center, Washtenaw County Office of Community and Economic Development and the Washtenaw Housing Alliance.  
(734) 961-1999

### **Robert J. Delonis Center**

(Shelter Association of Washtenaw County)  
Shelter for adult individuals.  
312 W. Huron Street  
Ann Arbor, MI 48104  
(734) 662-2829  
[www.annarborshelter.org](http://www.annarborshelter.org)

### **Ann Arbor Housing Commission**

Federally subsidized housing provides affordable housing to "low income" people. Wait list may be extensive.  
727 Miller Ave.  
Ann Arbor, MI 48103  
(734) 794-6720  
[www.a2gov.org](http://www.a2gov.org)

### **Avalon Housing**

Non-profit manages and develops permanent supportive rental housing for people with extremely low incomes.  
1327 Jones Drive, Suite 102  
Ann Arbor, MI 48105  
(734) 663-5858  
[www.avalonhousing.org](http://www.avalonhousing.org)

### **Father Patrick Jackson House**

Serving homeless, pregnant and parenting adolescents and their children.  
1014 S. Main Street  
Ann Arbor, MI 48104  
(734) 761-1440  
[www.fpjhp.org](http://www.fpjhp.org)

### **Interfaith Hospitality Network**

Shelter for homeless families.  
4290 Jackson Road  
Ann Arbor, MI 48103  
(734) 822-0220  
[www.alphahouse-ihn.org](http://www.alphahouse-ihn.org)

# HOUSING

## **Ozone House**

Provides high-quality housing and support programs and services to assist runaway, homeless, and high-risk youth and their families.

### **24 Hour Crisis Line:**

(734) 662-2222

1705 Washtenaw Ave.

Ann Arbor, MI 48104

(734) 662-2265

102 N. Hamilton

Ypsilanti, MI 48197

(734) 485-2222

[www.ozonehouse.org](http://www.ozonehouse.org)

## **Peace House Supportive Housing**

Transitional housing facility for families in need. Call directly for more information.

1111 N. Maple Rd.

Ann Arbor, MI 48103

(734) 662-3564

[www.peaceneighborhoodcenter.org](http://www.peaceneighborhoodcenter.org)

## **Staples Family Center**

Provides shelter to single individuals and families.

3660 Packard

Ann Arbor, MI 48108

(734) 761-7750

[www.sawashtenaw.org](http://www.sawashtenaw.org)

## **Veteran Haven of Hope House**

The Salvation Army of Washtenaw County's Veterans Program works jointly with the Veteran Affairs Ann Arbor Homeless Outreach to offer this two-year transitional housing program housing up to 11 veterans at one time.

(734) 668-8353

[www.sawashtenaw.org](http://www.sawashtenaw.org)

## **Ypsilanti Housing Commission**

Public Housing and Section 8 for the city of Ypsilanti.

601 Armstrong

Ypsilanti, MI 48197

(734) 482-4300

[www.ypsilantihc.org](http://www.ypsilantihc.org)

## LAUNDRY

### **Robert J. Delonis Center**

(Shelter Association of  
Washtenaw County)

Free use of washers and dryers.

*Soap Included.*

Must come in for an intake to qualify.

Intakes done Monday-Friday at 11am.

312 W. Huron Street

Ann Arbor, MI 48104

(734) 662-2829

[www.annarborshelter.org](http://www.annarborshelter.org)

### **Hope Center**

*Wash With Care Program*

Free use of washers and dryers.

Soap included, *but availability based on donations.*

**Call Friday 8:30am-12pm to make an appointment for the following week.**

518 Harriett Street

Ypsilanti, MI 48197

(734) 484-2989

[www.thehopeclinic.org](http://www.thehopeclinic.org)

## LEGAL SERVICES

<p><b>ACLU of Michigan (Washtenaw Board)</b> Free legal assistance or referrals concerning civil rights issues. 2966 Woodward Ave. Detroit, MI 48201 (313) 578-6800 <a href="http://www.aclumich.org">www.aclumich.org</a></p>	<p><b>Ann Arbor Human Rights Commission</b> Group of nine Ann Arbor residents appointed by the Mayor and council. P.O. Box 8647 Ann Arbor, MI 48107 (734) 794-6120 <a href="http://www.a2gov.org">www.a2gov.org</a></p>
<p><b>Ann Arbor Mediation Center</b> Offers an alternative approach to a courtroom. 330 East Liberty, Suite 3A Ann Arbor, MI 48104 (734) 663-1239 <a href="http://www.aamediationcenter.com">www.aamediationcenter.com</a></p>	<p><b>Dispute Resolution Center</b> Provides confidential and affordable dispute resolution services. 4101 Washtenaw Ave., Suite 1105 P.O. Box 8645 Ann Arbor, MI 48107 (734) 794-2125 <a href="http://www.thedisputeresolutioncenter.org">www.thedisputeresolutioncenter.org</a></p>
<p><b>Legal Services of South Central Michigan</b> Assistance in civil cases only; housing eviction prevention, unemployment, governmental benefits, etc. 420 N. Fourth Avenue Ann Arbor, MI 48104 (734) 665-6181 <a href="http://www.lsscm.org">www.lsscm.org</a></p> <p><b>Family Law Project</b> Domestic violence cases in Washtenaw County. P.O. Box 8294 Ann Arbor, MI 48107</p>	<p><b>State Bar of Michigan</b> Provides attorney referrals. Michael Franck Building 306 Townsend Street Lansing, MI 48933 (517) 346-6300</p> <p><i>Lawyer Referral Service:</i> (800) 968-0738 <a href="http://www.michbar.org">www.michbar.org</a></p>

# LEGAL SERVICES

<p><b>Justice Project Outreach Team (JPOR)</b>          JPOR provides supports to individuals who are involved with the justice system and need mental health assistance.          110 N. Fourth Avenue          P.O. Box 8645          Ann Arbor, MI 48107          (734) 222-3750  <a href="http://www.a2port.org">www.a2port.org</a></p>	<p><b>Elizabeth Warren, PLLC</b>          Elizabeth Warren’s law practice is exclusively dedicated to winning Social Security Disability and SSI claims.          2311 E. Stadium Blvd, Suite 107          Ann Arbor, MI 48104          Phone: (734) 769-9300  <a href="http://www.elizwarren.com">www.elizwarren.com</a></p>
<p><b>Michigan Legal Aid</b>          MichiganLegalAid.org is a statewide guide to legal services for low-income persons and seniors in civil (non-criminal) cases.  <a href="http://www.michiganlegalaid.org">www.michiganlegalaid.org</a></p>	<p><b>Michigan Tenant Counseling Program</b>          Provides resources and information for tenants throughout the state of Michigan. Due to funding restrictions, MTCP no longer provides phone/email counseling services.  <a href="http://www.michigantenants.org">www.michigantenants.org</a></p>
<p><b>Veteran Affairs</b>          Legal services provided for veterans.          2155 Hogback          P.O. Box 8645          Ann Arbor, MI 48107-8645          (734) 973-4540  <a href="http://www.ewashtenaw.org">www.ewashtenaw.org</a></p>	<p><b>Washtenaw County Bar Association</b>          Lawyer Referral Information Service for a fee of \$30 due at referral. The fee goes toward the cost of administering the program. Maintains a list of attorneys who are willing to consult for 30 minutes with a person who needs legal advice.          101 E. Huron Street, 1st Floor          P.O. Box 8645          Ann Arbor, MI 48107          (734) 994-4912  <a href="http://www.washbar.org">www.washbar.org</a></p>



## MEDICAL CARE

<p><b>Corner Health</b> Provides high-quality primary health care, education and support for young people, ages 12-21 and their children. 47 N. Huron St. Ypsilanti, MI 48197 (734) 484-3600 <a href="http://www.cornerhealth.org">www.cornerhealth.org</a></p>	<p><b>HIV AIDS Resource Center (HARC)</b> HIV and AIDS related services. 3075 W. Clark Road, Suite 203 Ypsilanti, MI 48197 (734) 572-9355 <a href="http://www.hivaidsresource.org">www.hivaidsresource.org</a></p>
<p><b>Hope Medical Clinic</b> Non-profit organization staffed by volunteers, provides free general medicine and pediatric care for the uninsured. 103 Arnet St. Ypsilanti, MI 48198 (734) 481-0111 <a href="http://www.thehopeclinic.org">www.thehopeclinic.org</a></p>	<p><b>Michigan Department of Community Health (MDCH)</b> Links to information for places with low cost or free health care, or help with health insurance. (517) 373-3740 <a href="http://www.michigan.gov/healthcarehelp">www.michigan.gov/healthcarehelp</a></p>
<p><b>Neighborhood Health Clinic</b> General medical care, prescription assistance, etc. Assistance to find health coverage for the uninsured. 111 N. Huron Street Ypsilanti, MI 48197 (734) 544-6900</p>	<p><b>New Hope Outreach Clinic</b> Created by New Hope Baptist Church and the University of Michigan Health System. 229 Chapin Street Ann Arbor, MI 48103 (734) 998-6085 and (734) 998-7018 <a href="http://www.med.umich.edu/geriatrics/patient/NewHope.htm">www.med.umich.edu/geriatrics/patient/NewHope.htm</a></p>
<p><b>Packard Health</b> Non-profit clinic offers preventative medicine, family medicine, immunizations etc. 3174 Packard Ann Arbor, MI 48108 (734) 971-1073 <a href="http://www.packardclinic.org">www.packardclinic.org</a></p>	<p><b>Packard Health West</b> Non-profit clinic offers preventative medicine, family medicine, immunizations etc. 501 N. Maple Ann Arbor, MI 48103 (734) 926-4900 <a href="http://www.packardclinic.org">www.packardclinic.org</a></p>

## MEDICAL CARE

<p><b>Robert J. Delonis Center</b>          (Shelter Association of Washtenaw County)          Free general medical care to homeless individuals.          312 W. Huron Street          Ann Arbor, MI 48104          (734) 662-2829  <a href="http://www.annarborshelter.org">www.annarborshelter.org</a></p>	<p><b>Washtenaw Health Plan (WHP)</b>          Health care coverage program for low income Washtenaw County residents.          555 Towner          Ypsilanti, MI 48197          (734) 544-3030  <a href="http://whp.ewashtenaw.org">http://whp.ewashtenaw.org</a></p>
<p><b>Washtenaw County Public Health Department Clinics</b>          By appointment only.          555 Towner          Ypsilanti, MI 48198  <a href="http://www.ewashtenaw.org">www.ewashtenaw.org</a></p> <p><b>Adult Health/Family Planning Clinic -</b>          (734) 544-6840</p> <p><b>Immunizations -</b> (734) 544-6700</p> <p><b>Women, Infants &amp; Children (WIC) -</b> (734) 544-6800</p>	<p><b>Ypsilanti Family Practice</b>          200 Arnet Street          Ypsilanti, MI 48198          (734) 482-6221  <a href="http://www.uofmhealth.org/our-locations/ypsilanti-health">www.uofmhealth.org/our-locations/ypsilanti-health</a></p>

# MENTAL HEALTH

## **Health Services Access**

Health Services Access is the central entry point for all Washtenaw County individuals seeking mental health and/or substance abuse information and services in Washtenaw County.

(734) 544-3050 or (800) 440-7548

[washtenawcho.org/services/Pages/AccessCrisis.aspx](http://washtenawcho.org/services/Pages/AccessCrisis.aspx)

## **Psychiatric Emergency Services**

(U of M Hospital)

24 hour hotline and walk-ins

1500 E. Medical Center Drive

Reception: Emergency Medicine

Ann Arbor, MI 48109

(734) 936-5900

[www.psych.med.umich.edu/pes](http://www.psych.med.umich.edu/pes)

## **Robert J. Delonis Center**

(Shelter Association of  
Washtenaw County)

Free mental health services to  
homeless individuals.

312 W. Huron Street

Ann Arbor, MI 48104

(734) 662-2829

[www.annarborshelter.org](http://www.annarborshelter.org)

# TELEPHONE

<p><b>Assurance Wireless</b> Assurance Wireless offers a FREE wireless phone and 250 FREE minutes of wireless service And 250 free texts to eligible customers each month. There are no bills, long-term contracts, activation fees, recurring fees, or surcharges for Assurance Wireless customers. (888) 898-4888 <a href="http://www.assurancewireless.com">www.assurancewireless.com</a></p>	<p><b>AT&amp;T Lifeline Program</b> Lifeline is a government benefit that provides discounted services available to qualified, low income customers. To determine if Lifeline is available at your principal residence, please contact a Lifeline customer service representative. (800) 377-9450 <a href="http://www.att.com">www.att.com</a></p>
<p><b>SafeLink Wireless</b> SafeLink Wireless is a government supported program that provides a FREE cell phone and 250 free airtime minutes each month for income-eligible customers. (800) 977-3768 <a href="http://www.safelinkwireless.com">www.safelinkwireless.com</a></p>	<p><b>Reachout Wireless</b> Reachout Wireless is a government assisted wireless service that offers a discount benefit to low income families and individuals via wireless services in place of older technologies like landline phone service. (877) 870-9444 Activation (877) 870-9222 Customer Support <a href="http://www.reachoutmobile.com">www.reachoutmobile.com</a></p>

# TRANSPORTATION

<p><b>Amtrak</b>          You can purchase train tickets online at their website, at a station or by telephone.          325 Depot Street          Ann Arbor, MI 48104          (800) 872-7245  <a href="http://www.amtrak.com">www.amtrak.com</a></p>	<p><b>Ann Arbor Transportation Authority (AATA)</b>          Reduced fare cards are available for low-income persons, senior citizens and people with disabilities. Valid proof of Medicaid/Medicare card or written authorization from a participating social service agency.          (734) 996-0400  <a href="http://www.aata.org">www.aata.org</a></p>
<p><b>Greyhound</b>          Greyhound is the largest provider of intercity bus transportation, serving more than 2,300 destinations with 13,000 daily departures across North America.          116 W. Huron Street          Ann Arbor, MI 48104          (734) 662-5773  <a href="http://www.greyhound.com">www.greyhound.com</a></p>	<p><b>Jewish Family Services of Washtenaw County</b>          Low-cost transportation for older adults (age 60 and up) and people with disabilities. Transport to medical appointments, grocery stores, errands, or anywhere else they need to go.          2245 S. State Street          Ann Arbor MI 48104          734-769-0209  <a href="http://www.jfsannarbor.org">www.jfsannarbor.org</a></p>
<p><b>Ride Connect</b>          Coordination center that provides information/referrals on available transportation options.          (866) 977-9423 or          (734) 929-1415  <a href="http://www.rideconnect.info">www.rideconnect.info</a></p>	<p><b>Yellow Cab</b>          For your routine transportation needs 24 hours a day, 365 days a year.          (734) 663-8898  <a href="http://www.selectride.com">www.selectride.com</a></p>

# TRANSPORTATION

Free transportation available to medical appointments for **Medicaid** members that are enrolled in a healthcare plan and do not have access to other transportation.

Other Medicaid health plans not listed below may also provide transportation. Contact your provider for more information.

<p><b>Blue Cross Complete</b> (formerly Bluecaid) For free rides to your Blue Cross Complete (formerly Bluecaid) medical appointments, call two business days before your medical appointment. Urgent appointments less than two business days may also be honored. Please contact for more information. (888) 803-4947</p>	<p><b>Great Lakes Health Plan</b> Free transportation to and from medical supply companies, dialysis clinics, health departments, hospitals, etc. Contact 4 days before appointment. Urgent appointments may be accommodated if driver is available, but not guaranteed. (877) 892-3995</p>
<p><b>Midwest Health Plan</b> Transportation arranged to medical appointments to see a doctor or specialist, for mental health, vision, etc. Speak with a customer service representative to make arrangements. Call at least 24 hours in advance. Same day for urgent appointments. (888) 654-2200</p>	<p><b>Molina Health Care</b> Transportation to and from medical appointments, including outpatient mental health visits covered by the plan, vision, trips to the pharmacy and more. Contact 4 days prior to scheduled appointment. Same day or next day appointments may be accommodated. (888) 898-7969</p>

## UTILITY ASSISTANCE

<p><b>AT&amp;T Lifeline Program</b>          Provides discounted service only for eligible customers. To determine if Lifeline is available at your principal residence, please contact a Lifeline customer service representative.          (800) 377-9450  <a href="http://www.att.com">www.att.com</a></p>	<p><b>Department of Human Services          State Emergency Relief</b>          This program may help low-income households pay part of their heating or electric bills and may help keep their utilities in service or have service restored. Anyone can apply for help. Available year-round.          22 Center Street          Ypsilanti, MI 48198          (734) 481-2000  <a href="http://www.ewashtenaw.org">www.ewashtenaw.org</a>  <a href="http://www.michigan.gov/dhs">www.michigan.gov/dhs</a></p>
<p><b>DTE Energy</b>          Offers several programs to assist customers with paying their energy bills. The programs include: Winter Protection Program, Home Heating Credit, State Emergency Relief Program, THAW, etc.          (800) 477-4747  <a href="http://www.dteenergy.com">www.dteenergy.com</a></p>	<p><b>Friends in Deed</b>          Funds available for utility bills. Also provides information and appropriate referrals to clients for services provided by other agencies.          Monday-Friday 9:30am-12pm          1196 Ecorse Road          Ypsilanti, MI 48198          (734) 484-4357  <a href="mailto:office@friendsindeed.info">office@friendsindeed.info</a>  <a href="http://www.friendsindeed.info">www.friendsindeed.info</a></p>
<p><b>Thrift Shop of Ann Arbor</b>          Emergency financial assistance primarily for housing crisis. Help limited to just once a calendar year. Ann Arbor School district resident only and must have an advocate/counselor.          3530 Washtenaw          Ann Arbor, MI 48104          (734) 662-6771  <a href="http://www.annarborthriftshop.org">www.annarborthriftshop.org</a></p>	<p><b>United Way 211</b>          United Way <b>2-1-1</b> is a free phone service that links people with information or agencies that can help with utility assistance and other needs.  <i>Call 2-1-1</i>  <a href="http://www.211.UnitedWaySEM.org">www.211.UnitedWaySEM.org</a></p>

## VETERAN SERVICES

### **Veteran Affairs**

Veteran Services assists county veterans and their dependents in the pursuit of all veteran related benefits.

2155 Hogback Road

P.O. Box 8645

Ann Arbor, MI 48107

(734) 973-4540

[www.ewashtenaw.org](http://www.ewashtenaw.org)

### **Veteran Haven of Hope House**

The Salvation Army of Washtenaw County's Veterans Program works jointly with the Veteran Affairs Ann Arbor Homeless Outreach to offer this two-year transitional housing program housing up to 11 veterans at one time.

(734) 668-8353

[www.sawashtenaw.org](http://www.sawashtenaw.org)

### **VA Medical Center**

Offers physical and mental health treatment to veterans.

2215 Fuller Road

Ann Arbor, MI 48105

(734) 769-7100

[www.annarbor.va.gov](http://www.annarbor.va.gov)



The Project Outreach Team (PORT) provides outreach, assistance finding housing and treatment to individuals with a mental illness needing help. Please leave a message with your location and we will find you. You can also go to the Robert J. Delonis Center and ask that they reach PORT, or simply stop in and see us.

Even if you are not eligible for our services, we may be able to supply you with referrals appropriate for your situation.

110 N. Fourth Avenue  
P.O. Box 8645  
Ann Arbor, MI 48107  
(734) 222-3750  
[www.a2port.org](http://www.a2port.org)