



Rolling Hills Water Park - Group Visit Planning Guide

(734) 484-9676

parks.ewashtenaw.org

Dear Group Leader:

We are pleased you have selected Rolling Hills Water Park for your outing and hope you enjoy your visit. Please review these important points, then fill out & return the Group Visit Form.

A) PROVIDING NOTICE: Provide two (2) weeks notice prior to your arrival date. This is not a reservation.

B) PAYMENTS – We accept cash, Visa/MasterCard, authorized purchase order. Checks must be approved in advance. Make checks payable to WCPARC.

- **Admissions:** You MUST provide two (2) payments; one at the Park Gatehouse for the Vehicle Permits and one at the Water Park Cashier for the Water Park Fees for each member of your group (including chaperones and drivers).
- **Water Tubes:** Tubes are FREE and on a first come, first serve basis. Tubes can NOT be reserved. Tubes are not permitted to leave the water areas and may not be held for future use.
- **Lockers:** Cost \$.25/use.
- **Concessions:** We offer several healthy meals and summertime treats at reasonable prices.

C) ARRIVAL, ADMISSION AND DEPARTURE PROCESS:

- Pay Vehicle Admission Fee at the Park Entrance Gatehouse and display permit in windshield.
- Unload buses at the unloading zone in front of the bathhouse.
- Assemble your group at the first available Group Station (located in the grass area toward the concession stand) marked by posts numbered one through six.
- The group leader will pay the Water Park Admission Fees at the water park service gate near the admissions booth. We begin selling admissions at 10:45 am; the gates open at 11:00. Do not stand in line with the general public.
- One of our staff will welcome your group, review the rules, and answer questions.
- One of our staff will lead your group through the service gate, **NOT** at the cashier turnstiles.
- Some of your leaders should stay in the locker rooms to assist group members until your entire group has entered the pool area.
- We can make a courtesy announcement when your group is ready to depart, inquire at the office. To avoid having children cross the road/parking lot, buses should return to the loading zone in front of the bathhouse.

D) “RAIN OUT” Procedures: Call the water park at (734) 484-9676 X 0 between 9:30 AM and before the time you leave for the water park if the weather is questionable (rain, cold temperatures, etc.).

* ALWAYS CALL IN ADVANCE! Depending on the distance you are traveling, the weather may be considerably different between the two locations. *

E) EQUIPMENT/LUNCH STORAGE: We have NO storage for picnic lunches or large items (i.e.: coolers, large bags, etc.). Lockers are 12" x 12" x 12" and are designed to store clothing and small items.

F) LUNCH:

- Let us serve your group lunch. Meal specials are available. The Concession Menu includes hotdogs, hamburgers, grilled chicken sandwiches, fruit smoothies, soft pretzels, churros, soft-serve ice cream, nachos/cheese, and a variety of soft drinks. Be sure to check “Eat lunch at Concessions” on the Group Visit Form.
- If your group will be picnicking, you must use the tables located outside the water park or you may rent a pavilion. **NO FOOD OR BEVERAGES ARE ALLOWED INSIDE THE WATER PARK**

G) CHAPERONES: We require a minimum 1:10 adult/student ratio. The Group Leader must assign chaperones to properly supervise the group’s children throughout the water park.

H) PRIOR PLANNING: It is imperative you establish TIMES AND LOCATIONS for “Buddy Checks”, meals, and departure with all the group members BEFORE they leave the bus.

I) READY? To avoid long locker room lines, come dressed to swim. Items to bring include: swimsuit, towel, sun screen, sunglasses, cover up clothing, **QUARTERS** for locker rental, and money for concessions.

Aqua socks are recommended.

Have FUN !!