

General Policy and Procedure

Professional Standards Review Organization

Purpose

This policy is intended to organize Professional Standards Review Organization activities within the Washtenaw/Livingston Medical Control Authority. The Washtenaw/Livingston Medical Control Authority Professional Standards Review Organization activities are intended to be under the Professional Standards Review Organization activities of member hospitals. Washtenaw/Livingston Medical Control Authority Professional Standards Review Organization is considered a confidential peer review function of the EMS Medical Director's clinical responsibility. All information collected is to be used for Professional Standards Review Organization purposes only and is protected under the MCLA 333.21515.

EMS run reports as approved by the Medical Control Authority will be completed by EMS personnel of MFR, BLS, LALS and ALS services for all patient encounters. These run reports will be available for review at the request of the EMS Medical Director or designee.

Membership

Professional Standards Review Organization Committee membership: The Washtenaw/Livingston County Medical Control Authority Professional Standards Review Organization is an ad hoc group led by members of the D & E committee. The committee will consist of at least:

- 1 Emergency Department physician
- 1 Emergency Department nurse
- 1 representative from each level of service authorized to operate in the Washtenaw/Livingston MCA

Professional Standards Review Organization activities will be reported to the Medical Control Board.

Methods

Problem Identification:

- Potential problems in patient care may be brought to either the EMS Medical Director or the Professional Standards Review Organization Committee for review.
- Topical reviews will be performed with results reported to the Professional Standards Review Organization and the Medical Control Board.

Assessment:

The individual or categorical subject may be reviewed using when applicable by any/all of the following:

- EMS run report
- Hospital staff
- Other agency personnel on scene
- Incident reports
- Interview with EMS personnel involved

Action:

The Professional Standards Review Organization Committee or EMS Medical Director will determine the severity of the incident and develop an action plan to address the matter. The action plan may include:

- Revision of policies/procedures
- Remediation of individuals involved
- Education recommendations for system
- Referral to Protocol Due Process I-18
- Modification of clinical privileges
- Continued monitoring

Follow-up:

Subsequent focused studies or other follow-up activities may be done at the request of the Professional Standards Review Organization Committee, Medical Control Board or EMS Medical Director.