REQUEST FOR PROPOSAL

#6733

Emergency Preparedness Workshop and Exercise Consultant

FOR

Washtenaw County Sheriff's Office Emergency Services Division

Issued By:

Washtenaw County Purchasing Administration Building 220 N. Main Street Ann Arbor, MI 48104

Proposal Submitted by:

Beth A. Duffy, CPPB Senior Buyer (734) 222-6761



Please type Bidder's Company Name & include as proposal cover



WASHTENAW COUNTY

Finance Department

Purchasing Division

220 N. Main, Ann Arbor, MI 48104 Phone (734) 222-6760, Fax (734) 222-6764 www.purchasing.ewashtenaw.org

RFP #6733

July 3, 2013

Washtenaw County Purchasing Division on behalf of Washtenaw County Sheriff Emergency Services is issuing a sealed RFP #6733 to hire a consultant that will design, conduct and facilitate two distinct emergency preparedness workshops and tabletop exercises which will test multi-agency response and recovery to separate incidents in Washtenaw County.

Sealed Proposals: Vendor will deliver one (1) **unbound original** and three (3) **bound copies each with the pricing page flagged** to the County location specified below. In addition, vendor will also deliver an electronic copy on a USB drive, CD-RW, or DVD in pdf format to the location specified below:

Washtenaw County
Administration Building
Purchasing Division
220 N. Main Street Basement
Ann Arbor, MI 48104

By Tuesday, July 23, 2013 at 4:00pm

Pre-bid meeting is not required

Proposals received after the above cited time will be considered a late bid and are not acceptable unless waived by the Purchasing Manager.

- Your proposal submission envelope must be clearly marked "SEALED RFP#6733"
- Please direct purchasing and procedural questions regarding this RFP to Beth Duffy via e-mail only <u>duffyb@ewashtenaw.org</u>
- Please direct technical questions regarding this RFP to Benjamin Pinette via
 mail only to pinetteb@ewashtenaw.org

Thank you for your interest.

PROPOSAL INFORMATION

I. PROPOSAL DEFINITIONS

Definitions

"Bidder" An individual or business submitting a bid

to Washtenaw County

"Contractor/Vendor" One who contracts to perform services in

accordance with a contract

"County" Washtenaw County in Michigan

"Emergency Services" Washtenaw County Sheriff Emergency

Services Division

II. TERMS

A. Washtenaw County reserves the right to reject any and all proposals received as a result of this RFP. If a proposal is selected, it will be the most advantageous regarding price, quality of service, the CONTRACTORS qualifications and capabilities to provide the specified service, and other factors that the County may consider. The County does not intend to award a contract fully on the basis of any response made to the proposal; the County reserves the right to consider proposals for modifications at any time before a contract would be awarded, and negotiations would be undertaken with that CONTRACTOR whose proposal is deemed to best meet the County's specifications and needs.

- B. The County reserves the right to reject any or all bids, to waive or not waive informalities or irregularities in bids or bidding procedures, and to accept or further negotiate cost, terms, or conditions of any bid determined by the County to be in the best interests of the County even though not the lowest bid.
- C. Proposals must be signed by an official authorized to bind the CONTRACTOR to its provisions for at least a period of 90 days. Failure of the successful bidder to accept the obligation of the contract may result in the cancellation of any award.
- D. In the event it becomes necessary to revise any part of the RFP, addenda will be provided. Deadlines for submission of RFP's may be adjusted to allow for revisions. To be considered, **one (1) original and three (3) copies** (one copy unbound) and an electronic version in pdf format, submitted on CD-RW, DVD or USB drive must be at the County as indicated on or before the date specified.
- E. Proposals should be prepared simply and economically providing a straight-forward, concise description of the CONTRACTOR'S ability to meet the requirements of the RFP. Proposals must be typed. No erasures are permitted. Mistakes may be crossed out and corrected and must be initialed in ink by the person signing the proposal. CONTRACTOR shall ensure that proposals are submitted using both sides of recycled paper whenever practicable.

- F. In the event, the County receives two or more bids from responsive, responsible bidders, one or more of whom are Washtenaw County Contractors and the bids are substantially equal in price, quality and service, the County shall award the contract to the most responsive, responsible Washtenaw County Contractor. For purposes of this section, Washtenaw County Contractor means a company which has maintained its principal office in Washtenaw County for at least six (6) months. Maintaining a Washtenaw County P.O. Box, is not, in and of itself, sufficient to establish a company as a Washtenaw County Contractor. The County shall have sole discretion under this section to determine if a company qualifies as a Washtenaw County Contractor and if two or more bids are substantially equal.
- G. The initial award of this contract shall be for a period of __N/A__ year(s), with an option to renew an additional ___N/A__ years, pending agreement by both parties.
- H. <u>CONFLICT OF INTEREST</u>. Contractor warrants that to the best of contractor's knowledge, there exists no actual or potential conflict between contractor and the County, and its Services under this request, and in the event of change in either contractor's private interests or Services under this request, contractor will inform the County regarding possible conflict of interest which may arise as a result of the change. Contractor also affirms that, to the best of contractor's knowledge, there exists no actual or potential conflict between a County employee and Contractor.
- I. The bidder shall be responsible for all costs incurred in the development and submission of this response. Washtenaw County assumes no contractual obligation as a result of the issuance of this RFP, the preparation or submission of a response by a bidder, the evaluation of an accepted response, or the selection of finalists. All proposals, including attachments, supplementary materials, addenda, etc. shall become the property of Washtenaw County and will not be returned to the bidder.

III. VENDOR SPECIFICATIONS

The proposal shall include <u>all</u> of the following information. Failure to include all of the required information may result in disqualification of a Bidder.

A. State the bidder's qualifications to provide the services required by Washtenaw County. Include years in business under your present company name, staff profile and experience.

(Attach as Addendum A)

B. List three (3) references from previous corporate or government customers purchasing similar services. Include business name, contact name and phone number.

(Attach as Addendum B)

C. Review contract provisions and insurance requirements. Note any limitations on any of the articles or providing insurance requirements as outlined in the contract provisions contained in Sample Contract.

(Attach as Addendum C)

IV. AWARD

Award will be made to the lowest responsive, responsible bidder, with most relevant experience and best qualifications. However, the award may not be based solely on low bid alone.

V. SCOPE OF WORK

Project Scope

To hire a consultant that will design, conduct and facilitate two distinct emergency preparedness workshops and tabletop exercises which will test multi-agency response and recovery to separate incidents in Washtenaw County.

The first workshop and tabletop exercise will focus on Human Services planning, coordination and collaboration as the result of a major incident impacting the county and its resources. The workshop will focus on collaboration and review of existing plans; while the exercise will focus on medical care, sheltering, food, volunteer and donation management, public health/mental health services and long term recovery strategies. This

workshop and exercise will likely include the following agencies/organizations: City of Ann Arbor Emergency Management, Washtenaw County Emergency Management, University of Michigan Emergency Preparedness, Eastern Michigan University Emergency Management, American Red Cross, Washtenaw Public Health, St. Joe's Hospital, University of Michigan Hospitals and Health Centers, Chelsea Community Hospital, VA Hospital, Huron Valley Ambulance, Salvation Army, Washtenaw County Intermediate School District, Office of Economic Development, Department of Human Services, United Way, 211 and Area Agency on Aging.

A second workshop and tabletop exercise will focus on a significant IT infrastructure failure impacting the county and its core services. The loss of telephone and/or data networks can pose significant disruption to services as well as emergency response capabilities. Objectives will be geared towards evaluating IT critical infrastructure within the county, command and control, response to such an event and redundant resources that may assist in mitigating this type of event. This workshop and exercise will likely include the following agencies/organizations: City of Ann Arbor Emergency Management, Washtenaw County Emergency Management, University of Michigan Emergency Preparedness, Eastern Michigan University Emergency Management, American Red Cross, St. Joe's Hospital, University of Michigan Hospitals and Health Centers, VA Hospital, Washtenaw County Public Health, Huron Valley Ambulance and Chelsea Community Hospital.

It is expected that participants will benefit from the workshop and exercise sessions with an opportunity to test emergency response plans, evaluate agency functional response capabilities; including plan knowledge and skills, mobilization of critical resources, as well as reinforcing the content and logic of existing plans.

The consultant must provide the identified deliverables in a timeline that is consistent with a completion date of no later than November 30, 2013. A proposed timeline of all deliverables should be included with this proposal as a separate attachment.

Project Deliverables

The project deliverables shall include the following services and documents:

- One Human Services workshop and tabletop exercise planning meeting and one teleconference meeting with consultant and county project planning team.
- One 2-hour Human Services workshop facilitated by consultant to include tabletop exercise participants.

- One 3-hour Human Services scenario based tabletop exercise designed and facilitated by consultant.
- One IT Infrastructure Failure workshop and tabletop exercise planning meeting and one teleconference meeting with consultant and county project planning team.
- One 2-hour IT Infrastructure Failure workshop facilitated by consultant to include tabletop exercise participants.
- One 3-hour IT Infrastructure Failure scenario based tabletop exercise designed and facilitated by consultant.
- An After Action Report (AAR) highlighting findings and recommendations pertaining to the Human Services tabletop.
- An After Action Report (AAR) highlighting findings and recommendations pertaining to the IT Infrastructure Failure tabletop.
- All tabletop documentation and materials including a Participant Handbook and exercise critique form.
- Coordination of independent exercise evaluators, minimum of two per exercise.

Project Timing

This project will be on an accelerated timeline with the completion of both exercises and submission of all AAR's by November 30th, 2013. The exercise planning team will work with the consultant to develop a firm timeline during the first planning meeting. The anticipated exercise schedule is as follows:

- Human Services Workshop and TTX October 2013
- IT Infrastructure Failure Workshop and TTX Early November 2013

VI. SAMPLE STANDARD PROVISIONS FOR CONTRACTS

G:\CONTRACT\CONTRACT BOILERPLATE\2013 STANDARD CONTRACT BOILERPLATES

If a contract is awarded, the selected contractor will be required to adhere to a set of general contract provisions which will become a part of any formal agreement. These provisions are general principles which apply to all contractors of service to Washtenaw County such as the following:

AGREEMENT is made this ______ day of ______, 2013, by the COUNTY OF WASHTENAW, a municipal corporation, with offices located in the County Administration Building, 220 North Main Street, Ann Arbor, Michigan 48107("County") and (NAME OF CONTRACTOR) located at (CONTRACTOR'S ADDRESS) ("Contractor").

In consideration of the promises below, the parties mutually agree as follows:

ARTICLE I - SCOPE OF SERVICES

The Contractor will (SPELL OUT SCOPE OF SERVICE)

ARTICLE II - COMPENSATION

Upon completion of the above services and submission of invoices the County will pay the Contractor an annual amount not to exceed (SPELL OUT DOLLAR AMOUNT).

ARTICLE III - REPORTING OF CONTRACTOR

- <u>Section 1</u> The Contractor is to report to **(DEPARTMENT HEAD TITLE)** and will cooperate and confer with him/her as necessary to insure satisfactory work progress.
- <u>Section 2</u> All reports, estimates, memoranda and documents submitted by the Contractor must be dated and bear the Contractor's name.
- Section 3 All reports made in connection with these services are subject to review and final approval by the County Administrator.
- Section 4 The County may review and inspect the Contractor's activities during the term of this contract.
- <u>Section 5</u> When applicable, the Contractor will submit a final, written report to the County Administrator.
- <u>Section 6</u> After reasonable notice to the Contractor, the County may review any of the Contractor's internal records, reports, or insurance policies.

ARTICLE IV – TERM

This contract is for a three (3) year term (*change as necessary*) which begins on (*MONTH, DAY, YEAR*) and ends on (*MONTH, DAY, YEAR*) with an option to extend for two (2) additional one (1) year periods.

ARTICLE V - PERSONNEL

- <u>Section 1</u> The contractor will provide the required services and will not subcontract or assign the services without the County's written approval.
- Section 2 The Contractor will not hire any County employee for any of the required services without the County's written approval.
- Section 3 The parties agree that the Contractor is neither an employee nor an agent of the County for any purpose.
- Section 4. The parties agree that all work done under this contract shall be completed in the United States and that none of the work will be partially or fully completed by either an offshore subcontractor or offshore business interest either owned or affiliated with the contractor. For purposes of this contract, the term, "offshore" refers to any area outside the contiguous United States, Alaska or Hawaii.

ARTICLE VI - INDEMNIFICATION AGREEMENT

The contractor will protect, defend and indemnify Washtenaw County, its officers, agents, servants, volunteers and employees from any and all liabilities, claims, liens, fines demands and costs, including legal fees, of whatsoever kind and nature which may result in injury or death to any persons, including the Contractor's own employees, and for loss or damage to any property, including property owned or in the care, custody or control of Washtenaw County in connection with or in any way incident to or arising out of the occupancy, use, service, operations, performance or non-performance of work in connection with this contract resulting in whole or in part from negligent acts or omissions of contractor, any sub-contractor, or any employee, agent or representative of the contractor or any sub-contractor.

ARTICLE VII - INSURANCE REQUIREMENTS

The Contractor will maintain at its own expense during the term of this Contract, the following insurance:

- 1. Workers' Compensation Insurance with Michigan statutory limits and Employers Liability Insurance with a minimum limit of \$100,000 each accident for any employee.
- 2. Commercial General Liability Insurance with a combined single limit of \$1,000,000 each occurrence for bodily injury and property damage. The County shall be added as "additional insured" on general liability policy with respect to the services provided under this contract.

RFP #6733 Emergency Preparedness Workshop and Exercise Consultant

3. Automobile Liability Insurance covering all owned, hired and nonowned vehicles with Personal Protection Insurance and Property Protection Insurance to comply with the provisions of the Michigan No Fault Insurance Law, including residual liability insurance with a minimum combined single limit of \$1,000,000 each accident for bodily injury and property damage.

Insurance companies, named insureds and policy forms may be subject to the approval of the Washtenaw County Administrator, if requested by the County Administrator. Such approval shall not be unreasonably withheld. Insurance policies shall not contain endorsements or policy conditions which reduce coverage provided to Washtenaw County. Contractor shall be responsible to Washtenaw County or insurance companies insuring Washtenaw County for all costs resulting from both financially unsound insurance companies selected by Contractor and their inadequate insurance coverage. Contractor shall furnish the Washtenaw County Administrator with satisfactory certificates of insurance or a certified copy of the policy, if requested by the County Administrator.

No payments will be made to the Contractor until the current certificates of insurance have been received and approved by the Administrator. If the insurance as evidenced by the certificates furnished by the Contractor expires or is canceled during the term of the contract, services and related payments will be suspended. Contractor shall furnish the County Administrator's Office with certification of insurance evidencing such coverage and endorsements at least ten (10) working days prior to commencement of services under this contract. Certificates shall be addressed to the Washtenaw County c/o: INSERT DEPARTMENT & CR#______, P. O. Box 8645, Ann Arbor, MI, 48107, and shall provide for 30 day written notice to the Certificate holder of cancellation of coverage.

ARTICLE VIII - COMPLIANCE WITH LAWS AND REGULATIONS

The Contractor will comply with all federal, state and local regulations, including but not limited to all applicable OSHA/MIOSHA requirements and the Americans with Disabilities Act.

ARTICLE IX - INTEREST OF CONTRACTOR AND COUNTY

The Contractor promises that it has no interest which would conflict with the performance of services required by this contract. The Contractor also promises that, in the performance of this contract, no officer, agent, employee of the County of Washtenaw, or member of its governing bodies, may participate in any decision relating to this contract which affects his/her personal interest or the interest of any corporation, partnership or association in which he/she is directly or indirectly interested or has any personal or pecuniary interest. However, this paragraph does not apply if there has been compliance with the provisions of Section 3 of Act No. 317 of the Public Acts of 1968 and/or Section 30 of Act No.

156 of Public Acts of 1851, as amended by Act No. 51 of the Public Acts of 1978, whichever is applicable.

ARTICLE X - CONTINGENT FEES

The Contractor promises that it has not employed or retained any company or person, other than bona fide employees working solely for the Contractor, to solicit or secure this contract, and that it has not paid or agreed to pay any company or person, other than bona fide employees working solely for the Contractor, any fee, commission, percentage, brokerage fee, gifts or any other consideration contingent upon or resulting from the award or making of this contract. For breach of this promise, the County may cancel this contract without liability or, at its discretion, deduct the full amount of the fee, commission, percentage, brokerage fee, gift or contingent fee from the compensation due the Contractor.

ARTICLE XI - EQUAL EMPLOYMENT OPPORTUNITY

The Contractor will not discriminate against any employee or applicant for employment because of race, creed, color, sex, sexual orientation, national origin, physical handicap, age, height, weight, marital status, veteran status, religion and political belief (except as it relates to a bona fide occupational qualification reasonably necessary to the normal operation of the business).

The Contractor will take affirmative action to eliminate discrimination based on sex, race, or a handicap in the hiring of applicant and the treatment of employees. Affirmative action will include, but not be limited to: Employment; upgrading, demotion or transfer; recruitment advertisement; layoff or termination; rates of pay or other forms of compensation; selection for training, including apprenticeship.

The Contractor agrees to post notices containing this policy against discrimination in conspicuous places available to applicants for employment and employees. All solicitations or advertisements for employees, placed by or on the behalf of the Contractor, will state that all qualified applicants will receive consideration for employment without regard to race, creed, color, sex, sexual orientation, national origin, physical handicap, age, height, weight, marital status, veteran status, religion and political belief.

ARTICLE XII - LIVING WAGE

The parties understand that the County has enacted a Living Wage Ordinance that requires covered vendors who execute a service or professional service contract with the County to pay their employees under that contract, a minimum of either \$11.64 per hour with benefits or \$13.65 per hour without benefits. Contractor agrees to comply with this Ordinance in paying its employees. Contractor understands and agrees that an adjustment of the living wage amounts, based upon the Health and Human Services poverty guidelines, will be made on or before April 30, 2013 and annually thereafter which amount shall be automatically incorporated into this contract. County agrees to give Contractor thirty (30) days written notice of such change. Contractor agrees to post a notice containing the County's Living Wage requirements at a location at its place of business accessed by its employees.

ARTICLE XIII - EQUAL ACCESS

The Contractor shall provide the services set forth in Article I without discrimination on the basis of race, color, religion, national origin, sex, sexual orientation, marital status, physical handicap, or age.

ARTICLE XIV - OWNERSHIP OF DOCUMENTS AND PUBLICATION

All documents developed as a result of this contract will be freely available to the public. None may be copyrighted by the Contractor. During the performance of the services, the Contractor will be responsible for any loss of or damage to the documents while they are in its possession and must restore the loss or damage at its expense. Any use of the information and results of this contract by the Contractor must reference the project sponsorship by the County. Any publication of the information or results must be co-authored by the County.

<u>ARTICLE XV - ASSIGNS AND SUCCESSORS</u>

This contract is binding on the County and the Contractor, their successors and assigns. Neither the County nor the Contractor will assign or transfer its interest in this contract without the written consent of the other.

ARTICLE XVI - TERMINATION OF CONTRACT

Termination without cause. Either party may terminate the contract by giving thirty (30) days written notice to the other party.

ARTICLE XVII - PAYROLL TAXES

The Contractor is responsible for all applicable state and federal social security benefits and unemployment taxes and agrees to indemnify and protect the County against such liability.

ARTICLE XVIII - PRACTICE AND ETHICS

The parties will conform to the code of ethics of their respective national professional associations.

ARTICLE XIX- CHANGES IN SCOPE OR SCHEDULE OF SERVICES

Changes mutually agreed upon by the County and the Contractor, will be incorporated into this contract by written amendments signed by both parties.

ARTICLE XX - CHOICE OF LAW AND FORUM

This contract is to be interpreted by the laws of Michigan. The parties agree that the proper forum for litigation arising out of this contract is in Washtenaw County, Michigan.

ARTICLE XXI - EXTENT OF CONTRACT

This contract represents the entire agreement between the parties and supersedes all prior representations, negotiations or agreements whether written or oral.

<u>ARTICLE XXII – ELECTRONIC SIGNATURES</u>

All parties to this contract agree that either electronic or handwritten signatures are acceptable to execute this agreement.

ATTESTED TO:	WASHTENAW COUNTY
By:	By: Verna J. McDaniel (DATE) County Administrator
APPROVED AS TO CONTENT:	CONTRACTOR
By: (DEPARTMENT HEAD) (DATE)	By: (CONTRACTOR'S NAME) (DATE)
APPROVED AS TO FORM: By: Curtis N. Hedger (DATE) Office of Corporation Counsel	

Cost as delivered and completed on or prior to November 30, 2013.		
	\$	
(Amount in words)		dollars

RFP #6733 Emergency Preparedness Workshop and Exercise Consultant

SIGNATURE PAGE

Signa	ture	Compa	any Name	
Print I	Name	Compa	any Address	
Title		City,	County, St. Zip	
Telep	hone #	 Fax #		
Federal Tax ID #		Email Address for Purchase Orders		
	re individual is authorized t g proposal.	o sign	on behalf of company	
	must be signed by an official a for at least a period of 90 days.	authorize	d to bind the provider to its	
Signature p	page must be signed and returne	d as part	of vendor proposal.	
	By checking this box we here County company. If proven o Disbarment and/or Suspensio County.	therwise	, company may be subject to	
Vendor ack	knowledges that Addendum A-D	are inclu	ded in bid package(Initials)	