Edge Access

1) Are ADA visitor stations currently in use as described in the RFP?  Are you wanting to know if we are able to supply TDD capability if needed, or are you requesting that as part of the system?

   Answer:  The current visitation stations are ADA compliant in their ability to be audio compatible for the hearing impaired and installation height. TDD capability is not required.

2) In the RFP you identify a number of audio codecs (Codec: Standards based G.711, G.722, G.723, G.728 audio), are you requiring compatibility or use of all of these codecs or are the use of any of the individual codecs acceptable?

   Answer:  Compatibility with these ITU standards and ability to interoperate with.

3) Can you clarify the type of messages that you would like to broadcast on the visitor and inmate terminals?

   Answer: Text within an easily visible call out box.

4) Please clarify Section 3.4, B1, page 18, concerning ad hoc or on demand scheduling.

   Answer: For the purposes of this bid, these are one in the same.

5) Concerning Section 3.6, c, page 22 and 23, please clarify what is meant by self verifying.

   Answer:  Image must match database & data indexing markers from the time the image was made. At no time shall correlation be broken so that what is queried is not what is reflected and being viewed.

6) Concerning Section 3.7, #4, page 23, please clarify whether the 47" monitor is a separate monitor for viewing or is this the size monitor required for the monitor station.

   Answer: The 47" monitor is separate in that it is connected to the main control station being requested.

7) Concerning Section 3.7, #6, page 23, please clarify the purpose of the override functionality needed.

Answer: Authorized users & administrators based upon profile security access may have the ability to cancel or reschedule visits at an time before the beginning of a scheduled visit. This includes the cancellation of an ongoing in process visit at any time.

8) Concerning Section 3.9, #16, page 26, you reference installed video stations (interior and exterior), please clarify what is meant by interior and exterior.

Answer: Exterior = public lobby. Interior = Jail inmate station.

9) Concerning Section 3.12, #2, page 28, you reference a four hour downtime maximum for "desktop telephone equipment". Is this a misprint?

Answer: Typo. Should read visitation endpoint or visitation station.

10) Can you provide network schematic of the existing VVS and Arraignment system so that we can better understand what you are looking for with the specific design?

Answer: A copy of the facility layout was provided via email to bid conference attendees on 10/28/13. We are interested in knowing through the RFP what your system configuration is in addressing our specifications.

11) Can you provide the SCAO standards regarding external secure access referred to on page 13 of the RFP? Or identify a source where it can be obtained?

Answer: The information is available from the State of Michigan Courts or by following the attached link:
http://courts.mi.gov/Administration/SCAO/Resources/Documents/standards/dv_stds.pdf

Note: No claims are made as to the relevance or validity of this document. All information is to be verified by the vendors through the State of Michigan Courts for the most up to date information.

12) On page 12 #1, you refer to an electrical contractor providing one back box and conduit stub to the nearest ceiling or cable tray. Is this "If necessary" and will this be the responsibility of the vendor being awarded the contract?

Answer: The vendor will be responsible for providing the wiring needed to support the project whether using existing or providing new.

13) When referring to standards based viewers are you referring to those readily available browsers such as Chrome, I.E., and Safari? Are you also including media viewers such as Windows Media Player and QuickTime as standards based viewers?

Answer: Standards based browsers and standards based viewers based upon the file formats supported by your system. The most prevalent would be Internet Explorer and Safari for browsers and Windows Media Player and QuickTime for viewers.

14) I understand that you do not want to record video arraignment on the video visitation system, is this correct?

   Answer: Arraignments are not recorded.

15) Is it possible to get a copy of the inmate phone contract or at least the contracted fee amounts?

16) Can you provide the inmate phone usage in minutes per month for interstate and intrastate long distance calls?

   Answer to 15 & 16:  In response to this question I will refer to a related pervious question asked by Renovo and answered on 10/28/13:

   *Q: Will Washtenaw County allow consideration of any video visitation pricing offers under this RFP to be referenced or tied to the existing Inmate Phone Contract?*

   *Answer:  No.  Pricing for this product is to be standalone.*

   In addition: The bid is for a video visitation system, not inmate phones.

17) Is it possible to get a facility layout diagram the shows it closets and VVS terminal locations in the housing areas prior to the short list to assist in the bidding process?

   Answer:  A facilities drawing was provided to bid conference attendees via email on 10/28/13.

18) How many separate housing units are there and will all have inmate terminals in them?

   Answer: 11 pods yes all have visitation endpoints

19) What is the facility's max capacity (total beds)?

   Answer: 444

20) How many Inmates per housing unit?

   Answer:  Average 33. Facility average 370.