

BID SUMMARY
Support Services

RFP # 6365

10/23/2007

ROBERT G. DEVAULT

	Voice	Suntel
	Data Systems	Services
	LLC	
Maintenance Pricing		
Program A Year 1	\$ 79,999.00	\$ 41,753.00
Program A Year 2	\$ 79,999.00	\$ 41,753.00
Program A Year 3	\$ 79,999.00	\$ 41,753.00
Program A Year 4	\$ 79,999.00	\$ 41,753.00
Program B Year 1	\$ 55,419.00	\$ 37,597.00
Program B Year 2	\$ 55,419.00	\$ 37,597.00
Program B Year 3	\$ 55,419.00	\$ 37,597.00
Program B Year 4	\$ 55,419.00	\$ 37,597.00
On Site Technical Services Pricing		
Program A Year 1	\$ 197,634.00	\$ 80,244.45
Program A Year 2	\$ 197,634.00	\$ 80,244.45
Program A Year 3	\$ 197,634.00	\$ 80,244.45
Program A Year 4	\$ 197,634.00	\$ 80,244.45
Program B Year 1	\$ 286,034.00	\$ 126,758.00
Program B Year 2	\$ 286,034.00	\$ 126,758.00
Program B Year 3	\$ 286,034.00	\$ 126,758.00
Program B Year 4	\$ 286,034.00	\$ 126,758.00
Moves, Adds and Changes		
Hourly charge for application development (on site)	\$ 105.00	\$ 79.20
Hourly charge for user training (on site)	\$ 85.00	\$ 79.20
Hourly charge for system administration	\$ 85.00	\$ 79.20
Hourly charge for application development	\$ 105.00	\$ 79.20
Hourly charge for project management	\$ 105.00	\$ 79.20
Hourly technical minimum labor charge	\$ 85.00	\$ 79.20
Hourly minimum overtime labor charge	\$ 127.00	\$ 102.96
Minimum remote diagnostics charge	\$ 85.00	\$ 19.80
Minimum travel charge	\$ 45.00	\$ 39.60

Awarded to Suntel Services