

**Summary of Departmental Goals**

<b>Departmental Goal</b>	<b>Measure of Success</b>
<b>Children’s Services</b>	
Expansion of substance abuse programming to become primary focus of day treatment operations <ul style="list-style-type: none"> <li>• substance abuse program is on line</li> <li>• residential/day treatment is up &amp; running                             <ul style="list-style-type: none"> <li>○ should know more before June</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• For substance abuse program                             <ul style="list-style-type: none"> <li>○ CAFAS (Child and Family Assessment Scale) – preimposed outcome measures of family functioning</li> <li>○ Track improvement &amp; process measures along the way</li> <li>○ GAINS</li> <li>○ Survey parents and kids three times a year</li> <li>○ Percentage of kids/substance abuse</li> </ul> </li> </ul>
Lead the development of Youth Development initiative <ul style="list-style-type: none"> <li>• not impacting community yet because still organizing</li> <li>• Formed Youth Advisory committee</li> <li>• Dates for adult forum</li> <li>• Youth forum April 30</li> </ul> Consultant will form collaborative; specific areas/work groups will establish clearer goals	<ul style="list-style-type: none"> <li>• Are we meeting the time frames/project deadlines</li> </ul>
Additional goal: Takeover/administer NFP funds in 2006/07 <ul style="list-style-type: none"> <li>• More of a dept goal</li> <li>• Methodology won’t change much</li> </ul>	Utilizing internet-based application and monitoring system
<b>Clerk / Register of Deeds</b>	
Administration: Creation of e-newsletter	<ul style="list-style-type: none"> <li>• Newsletter distributed monthly</li> <li>• Continued growth of email list</li> <li>• Positive feedback from subscribers</li> </ul>
Administration: Implementation of comprehensive evaluative measures	<ul style="list-style-type: none"> <li>• Customer satisfaction survey</li> <li>• Employee satisfaction survey</li> <li>• Monitor key functions for accuracy and efficiency</li> <li>• Annual report</li> </ul>
Court Services: Improve juror calling process	<ul style="list-style-type: none"> <li>• Accurate database of citizens eligible for jury duty</li> <li>• Reduced number of overlaps in mailings for 14-B and 15th District Courts</li> <li>• No duplication between district and circuit court jury elections</li> </ul>
Court Services: Improve juror payment system	<ul style="list-style-type: none"> <li>• Reduced costs for issuing jury payments</li> <li>• Additional revenue generated from fee for withdrawals</li> </ul>
Elections: Implementation of electronic election results reporting module	<ul style="list-style-type: none"> <li>• Accurate transmission of election results</li> <li>• Reduce time between end of election and results being available to the public</li> <li>• Number of participating jurisdictions</li> <li>• Implementation of safety procedures</li> <li>• Additional incoming phone lines</li> </ul>
Elections: Implementation of voter education program	<ul style="list-style-type: none"> <li>• Presentations provided</li> <li>• Increased voter registration</li> <li>• Increased voter turn out</li> <li>• Increase in number of precinct workers registered and trained</li> </ul>

Departmental Goal	Measure of Success
Register of Deeds: Implement technology to provide electronic filing of land documents	<ul style="list-style-type: none"> <li>• Number of participating title companies and proportion of e-filed documents</li> </ul>
Vital Records: Replace and update Vital Records Imaging and Retrieval System	<ul style="list-style-type: none"> <li>• Implement a modern operating system/ database/image /work management system</li> <li>• Seamless integration of all of the vitals functions (marriages, divorces, births, deaths)</li> <li>• FTE addition deferred</li> </ul>
<b>Community Development</b>	
<p>Sustain partnership between the Office of Community Development &amp; ETCS:</p> <ul style="list-style-type: none"> <li>• Continue collaboration with ETCS to administer the Single Family Rehabilitation Program.</li> <li>• Discuss opportunities for program integration over the next 12 to 18 months.</li> </ul> <p>Implementation of Community goals</p> <ul style="list-style-type: none"> <li>• Action plan contains many of these goals &amp; measures</li> </ul> <p>Strengthened partnership between City &amp; County</p> <ul style="list-style-type: none"> <li>• Systems integration</li> <li>• Defining “success” of the partnership</li> </ul>	<ul style="list-style-type: none"> <li>• Number of completed units as identified in the Action Plan</li> <li>• Following HUD’s performance measurement standards</li> <li>• Six month updates from NFP’s</li> <li>• Ability to have successful regional housing plans; partnerships and collaborations to further housing developments within the community.</li> <li>• Compare costs before partnership to costs after partnership to demonstrate any savings realized.</li> </ul>
<b>Community Support &amp; Treatment Services (CSTS)</b>	
CSTS will identify, develop, implement and evaluate evidenced based best practices and emerging practices to insure the provisions of high quality services	<ul style="list-style-type: none"> <li>• Implementation of best practices on timeline</li> <li>• At least one fidelity assessment will be conducted within each major program area</li> <li>• Project specific indicators will be met for each initiative</li> <li>• Services will be timely and effective</li> <li>• Consumers will express 90% satisfaction with services</li> </ul>
<p>Implementation of integrated health plan: Ongoing implementation of models of care which improve access, integration and coordination of primary care, mental health services and substance abuse services:</p> <ul style="list-style-type: none"> <li>• Expansion of behavioral health to at least two more primary care sites.</li> <li>• Expansion of primary care presence at CSTS to one additional site.</li> <li>• Introduction of consultation model for primary care/pediatricians</li> </ul>	<ul style="list-style-type: none"> <li>• 80% of identified individuals in primary care site will access behavioral health services on site</li> <li>• 80% of identified individuals within CSTS sites will access on site physical health services</li> <li>• Consumers and clinicians will express 90% satisfaction with integrated services</li> </ul>
CSTS will support our valued and qualified employees	<ul style="list-style-type: none"> <li>• A sufficient number of staff will be trained and available to provide at least three core best practices at each programs site</li> <li>• Staff will express satisfaction with input into decision making and knowledge of key issues</li> </ul>
CSTS will develop and strengthen partnerships	<ul style="list-style-type: none"> <li>• Key partners will express satisfaction with CSTS involvement, participation and performance</li> </ul>

Departmental Goal	Measure of Success
Research and evaluation activities will be aligned with best practice implementation	<ul style="list-style-type: none"> <li>• Data will be available to evaluate progress on all major initiatives</li> <li>• Clear linkage between research activities and consumer/staff outcomes will be evident</li> </ul>
CSTS will maintain financial stability and fiscal responsibility	<ul style="list-style-type: none"> <li>• 1st and 3rd Party Revenue will be within 10% of budget</li> <li>• 95% of consumers will have accurate financial records and appropriate authorization for all funding sources</li> </ul>
<b>County MSU Extension</b>	
Utilize community resources to address economic development issues at the family level.	<ul style="list-style-type: none"> <li>• Increase in family knowledge and financial assets</li> <li>• Increase in self-sufficiency skills</li> <li>• Increase in public and private partnerships in community initiatives</li> </ul>
Increase awareness of and improve environmental impacts of horticulture and landscaping practices	<ul style="list-style-type: none"> <li>• Utilization of best management practices</li> </ul>
Improve health through better nutritional choices and increased food safety awareness.	<ul style="list-style-type: none"> <li>• Surveys of participants, identifying implemented practices</li> </ul>
Develop leadership and life skills through use of 4H curriculum.	<ul style="list-style-type: none"> <li>• Documented implementation of leadership and life skills</li> </ul>
Participate in county’s youth development initiatives	<ul style="list-style-type: none"> <li>• Leverage knowledge, leadership, resources, experience and education from MSU Extension</li> </ul>
Support implementation of comprehensive plan, in particular play a leadership role in developing a strategic plan for developing the emerging agricultural economy by creating and gathering support for community goals and strengthening and developing new partnerships to meet the needs of the county’s residents.	<ul style="list-style-type: none"> <li>• Meet goals set by comprehensive plan</li> <li>• Number of farmers and consumers willing to partner</li> </ul>
<b>Drain Commissioner</b>	
Provide pro-active, environmentally sound, cost-effective drain construction, operation, and maintenance services <ul style="list-style-type: none"> <li>• Expand in-house maintenance capabilities; develop plans and schedule for acquisition of equipment</li> <li>• Continuous improvement in accuracy of Drain GIS maps through ongoing Global Position System program</li> <li>• Maintain and enhance working relationships with local governments to ensure that storm water systems in private developments are appropriately designed and constructed, and that systems are in place to ensure long term maintenance</li> </ul>	<ul style="list-style-type: none"> <li>• Improved, pro-active customer service at lower cost</li> <li>• Improved customer service, enhanced accuracy and timeliness of response to service requests, plan reviews, permit issuance, and elimination of illicit discharges, improved availability of information for the public</li> <li>• Improved customer service, surface water resource protection, flood prevention</li> </ul>
Work with the public and private sectors to advance environmentally sensitive and sustainable approaches to storm water management <ul style="list-style-type: none"> <li>• Publish revised “Rules of the Washtenaw County Drain Commissioner” (storm water system design standards)</li> </ul>	<ul style="list-style-type: none"> <li>• Sustainable storm water system designs that use rain water as a resource, on site (where site conditions allow), rather than treating it as a waste product</li> <li>• Reduction in negative stream impacts associated with land use changes</li> </ul>

Departmental Goal	Measure of Success
<p>Promote protection and restoration of the County’s surface water resources</p> <ul style="list-style-type: none"> <li>• Update “Watershed Plan for the Middle Huron,” covering Ann Arbor, Ypsilanti and five surrounding Townships</li> <li>• Implement Creek Restoration Plans</li> <li>• Develop/Implement strategies to achieve water quality improvement targets established in Total Maximum Daily Load (TMDL) limits, pursuant to federal Clean Water Act, in conjunction with local governments</li> <li>• Implement Illicit Discharge Elimination, Pollution Prevention and best management practices per federal Phase II Storm Water Permit. Expand partnerships with local governments in permit implementation</li> <li>• Expand “Community Partners for Clean Streams” program membership and informational resources, with targeted programs to priority businesses and land owners</li> <li>• Develop/revise presentations for local government officials on tools and techniques for integrating water resource protection in the land use planning and development processes</li> </ul>	<ul style="list-style-type: none"> <li>• Stream restoration, phosphorus control, water pollution prevention/elimination and surface water protection</li> <li>• Compliance with federal water quality mandates</li> <li>• Increased intergovernmental collaboration and cooperation in water protection planning and program implementation</li> <li>• Cost effective programs and reduction of duplication of services across communities</li> </ul>
<p>Foster an educated citizenry that recognizes and acts on its role in water resource stewardship</p> <ul style="list-style-type: none"> <li>• Develop and implement “River Safe Home” program for homeowners</li> <li>• Evaluate/expand rain garden program, to improve storm water management in areas of existing development, at the individual site level</li> <li>• Secure citizen input into water quality programs through County-wide citizen advisory committee</li> </ul>	<ul style="list-style-type: none"> <li>• Compliance with federal water quality mandates</li> <li>• Stream restoration/protection</li> <li>• Expanded citizen and community “ownership” of resource protection programs</li> </ul>
<b>Emergency Management</b>	
<p>Maintain flexibility to quickly plan for and implement Homeland Security initiatives as announced</p>	<ul style="list-style-type: none"> <li>• Completion of deliverables for grants (e.g., # of individuals trained, # of Hazmat plans updated at local industrial facilities)</li> <li>• Compliance with grant rules</li> <li>• Respond to grant requests on short notice and in strict time constraints</li> <li>• Amount of grant funding utilized after receipt of allocation</li> <li>• Extent to which grants are used to meet community needs (Ex: installation of outdoor warning sirens in Ypsilanti Township)</li> <li>• Project buy-in (within the Community of Interest and within the BOC)</li> <li>• Important to understand that it is difficult to identify a measure(s) for collaboration because success can only be determined once a hazardous event has occurred</li> </ul>
<p>Expand capacity to address business role in planning process</p>	<ul style="list-style-type: none"> <li>• Capture information in a format that is easily understood by key decision makers (e.g., County Administration, Board of Commissioners)</li> </ul>

Departmental Goal	Measure of Success
<b>Employment Training &amp; Community Services</b>	
Maintain high quality workforce development and community action services to citizens of Washtenaw County.	Continue to meet and/or exceed all WIA performance standards and ROMA goals.
Implement and/or sustain innovative and significant partnerships with a variety of community partners in order to carry out ETCS services and contributions to the Washtenaw County community.	Partnership agreements in place with the following: <ul style="list-style-type: none"> <li>• Delonis Center (Shelter Association)</li> <li>• Community Corrections</li> <li>• SOS Community Services</li> <li>• Ann Arbor Chamber of Commerce</li> <li>• Ypsilanti Chamber of Commerce</li> <li>• SPARK/WDC/EMU</li> <li>• Washtenaw Development Council</li> </ul>
Support the mandates of the Workforce Development Board and the Community Action Board's agenda: <ul style="list-style-type: none"> <li>• Seniors and Quality of Life</li> <li>• The Working Poor</li> <li>• Faith Based Organizations</li> <li>• Small Business Development</li> <li>• National &amp; State Involvement</li> <li>• Regional &amp; Local Partnerships</li> </ul>	Annual evaluations by Board Leadership.
<b>Equalization</b>	
Leadership role in ensuring integrity of base maps for GIS	<ul style="list-style-type: none"> <li>• Accuracy of base map</li> <li>• Survey all customers</li> <li>• Survey staff &amp; assessors</li> <li>• No appeals = good measure</li> </ul>
Strengthen relationships between local treasures (elected) and local assessors (appointed)	<ul style="list-style-type: none"> <li>• Regular treasurer/assessor meetings to discuss problems; measure personal knowledge of strengthened relationship</li> </ul>
<b>Head Start</b>	
<ul style="list-style-type: none"> <li>• All program initiatives will address our continually changing diverse community</li> </ul>	<ul style="list-style-type: none"> <li>• Increase the number of resources available to staff by two, to insure communication with all students and families</li> <li>• Expand volunteer opportunities for male participants to at least 10% of funded enrollment</li> <li>• Initiate support services to grandparents and extended family who are raising children</li> </ul>
<ul style="list-style-type: none"> <li>• All program initiatives will promote healthy lifestyles</li> </ul>	<ul style="list-style-type: none"> <li>• Operationalize at least three new movement training programs for children at all sites</li> <li>• At least 30 parents/families/staff will participate in established and identified healthy lifestyles</li> </ul>
<ul style="list-style-type: none"> <li>• Washtenaw County Head Start will respond to families in crisis through partnering with families and community agencies</li> </ul>	<ul style="list-style-type: none"> <li>• Operationalize three new Community Partnerships for working with families in crisis</li> <li>• All staff consistently employ strategies for working with families in crisis</li> </ul>

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<ul style="list-style-type: none"> <li>Washtenaw County Head Start will systematize the use of technology and technical skills to advance Head Start parents and Staff</li> </ul>	<ul style="list-style-type: none"> <li>At least 50% of staff, program wide, will demonstrate on going proficiency in the use of email, word processing, voice mail and digital cameras</li> <li>Provide at least three learning opportunities related to technology and/or careers to parents</li> <li>Increase intra agency communications through these three new technology systems</li> </ul>
<b>Library for the Blind &amp; Physically Disabled</b>	
Implement <i>Visions</i> by May 2006	Visions – How measure and demonstrate success <ul style="list-style-type: none"> <li>Number of people that show up</li> <li>Number who participate as vendors, paying their own way/bringing in buses</li> <li>Surveys for attendees and vendors (# people vendors contact who are viable contacts)</li> </ul>
Continue to promote and diversify Adaptive Tech Lab software and capabilities <ul style="list-style-type: none"> <li>Trainer works with consumers to show voice-synthesized internet and Windows – Continue to promote equipment.</li> <li>“Jaws” software on both computers; Low Vision software</li> </ul>	
Increase <i>Doing Less with More</i> outreach to gain credibility & visibility <ul style="list-style-type: none"> <li>continuum of networking theme – went around to libraries, retirement homes, etc. (17 sites + 8 this spring, 300 people)</li> <li>Consumers/participants indicated they wanted to continue program</li> </ul>	
Move forward on course collaboration with Prof. Inuzuko, UofM Art & Design, for Winter 2006	UM Program <ul style="list-style-type: none"> <li># of students react</li> <li>Survey students</li> </ul>
Promote programs for aging seniors as supportive of Health Community of Interest goals <ul style="list-style-type: none"> <li>Some of these things can be tied to Health Community of Interest</li> <li>Good way of focusing on what we’re doing for aging seniors</li> </ul>	
<b>Parks &amp; Recreation</b>	
Develop strategy for sustainability in preservation and maintenance of open space acquisitions <ul style="list-style-type: none"> <li>Development of maintenance and restoration plans to keep parks of high quality</li> <li>Continue expansion of partnerships               <ul style="list-style-type: none"> <li>Most trails have at least two community partners (MDOT, Local Units, etc)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Level of volunteers &amp; community activity               <ul style="list-style-type: none"> <li>Includes master gardeners</li> <li>Ability to preserve natural state while allowing limited public access to natural areas</li> </ul> </li> </ul>
Expand focus of youth development initiative <ul style="list-style-type: none"> <li>Address unmet needs, underserved populations</li> </ul>	<ul style="list-style-type: none"> <li>Sustainable youth-oriented rec. center geared towards youth year-round (not just summer)</li> <li>Special events and programs geared towards youth</li> </ul>
Development of non-motorized trails	

Departmental Goal	Measure of Success
<p><b>Planning &amp; Environment</b></p> <p>Maintain our sense of place and our unique landscapes including vibrant and diverse cities, livable suburban areas, historic villages and rural landscapes and natural and historic resources.</p> <ul style="list-style-type: none"> <li>• Implementation of the Comprehensive Plan (Activity Centers, Urban Service Districts, Regional share of manufactured housing, Purchase of Development Rights and Infill Development (including model implementation techniques) to local governments.</li> <li>• County-wide assessment of historic bridges, funding, options, context sensitive design and alternative transportation improvements for use by local governments and WCRC.</li> <li>• Local government workshops, planning process and technical assistance for local communities to maintain community character and provide of growth- related public services by “Thinking and Acting Regionally”.</li> </ul>	<ul style="list-style-type: none"> <li>• Local governments consider using Activity Center, Urban Service Districts and Infill in their master plan updates.</li> <li>• Rehabilitation or context sensitive replacement of historic bridges.</li> <li>• Regional groups initiate regional planning, including development of capital improvements element and more formal mechanism for plan implementation (e.g., joint planning commissions).</li> </ul>
<p>The physical development in the county promotes a sense of place and long-term community viability</p> <ul style="list-style-type: none"> <li>• Integrate the development review and compliance processes of local governments, the Drain Commissioners Office, Road Commission and Planning and Environment.</li> <li>• Develop a local response (programs, ordinances etc.) for community wastewater systems.</li> <li>• Review all local public works assistance requests for consistency with the county comprehensive plan.</li> </ul>	<ul style="list-style-type: none"> <li>• All new development in regulated communities is reviewed in a streamlined, cost-effective manner that ensures compliance with all best management practices.</li> <li>• Community systems used only where compliant with local master plans and local environmental standards.</li> <li>• All public works project assistance to local governments promotes the land use concepts in the Comprehensive Plan.</li> </ul>
<p>Residents and visitors can take for granted that our food, air, water and surroundings are safe and sanitary.</p> <ul style="list-style-type: none"> <li>• Develop a data base of water and air quality conditions in the county, assess and report trends and identify local response needed.</li> <li>• County-wide assessment of abandoned gas station environmental conditions.</li> <li>• Residential Solid Waste Collection report presented to regions, solicitation of pilot region and technical assistance in collection franchise rfp and contract.</li> </ul>	<ul style="list-style-type: none"> <li>• Annual water and air quality report used to identify government, agency and resident actions needed to improve quality.</li> <li>• Comprehensive assessment and ability to pursue grants for clean-up and redevelopment.</li> <li>• Regional solid waste franchise system reduces collection costs to residents, provides increased recycling programs and community clean up days.</li> </ul>
<p>The county’s lakes, rivers, streams and unique natural areas are preserved and provide high quality habitat for wildlife and recreation opportunities.</p> <ul style="list-style-type: none"> <li>• Regional Open Space Systems (WMA as pilot project for the county) and preparation of natural features and public lands base maps for use in other regional efforts.</li> <li>• Assessment of Whitmore Lake Improvement Project and identify other lake clean-up candidates</li> </ul>	<ul style="list-style-type: none"> <li>• WMA Open Space System adopted by all participating governments, Open Space planning initiated in other regions of the county and NAPP, land trust and local government funding leveraged to obtain and develop the systems.</li> <li>• Complete Whitmore Lake clean up and initiate clean ups in other lakes throughout the county.</li> </ul>
<p>The county’s diverse economy provides job opportunities for our residents.</p> <ul style="list-style-type: none"> <li>• Agriculture sector development through sector analysis, identification of feasible targets and sector strategic plan.</li> <li>• Support the innovation based technology sector initiative through funding, sector growth tracking, networking and job training.</li> </ul>	<ul style="list-style-type: none"> <li>• Agricultural operations in the county realize remain economically viable and contribute to our sense of place.</li> <li>• Technology sector job training tailored to meet the needs of the business plan, double the number of innovation focused companies, triple the number of sector jobs, national leader recognition.</li> </ul>

Departmental Goal	Measure of Success
<b>Public Health</b>	
Assure the Delivery of Essential Public Health Services <ul style="list-style-type: none"> <li>• Strengthen the local public health surveillance system</li> <li>• Continue development of emergency preparedness capacity</li> <li>• Strengthen the Medical Examiner system</li> <li>• Meet and exceed accreditation standards</li> <li>• Develop and maintain a sound diversified financial base</li> </ul>	HIP Survey Emergency Preparedness workplan milestones Medical Examiner Policies Maintain Public Health Accreditation Maintain fund balance
Improve Health Status, Quality of Life and Health Equity through Social Justice <ul style="list-style-type: none"> <li>• Maternal and infant health improvement strategies</li> <li>• Participate in community collaborative plans targeting priority populations</li> <li>• Primary prevention for general and selected populations</li> <li>• Emergency plans for vulnerable populations</li> </ul>	Integration of Maternal and Infant Health Programs Great Start workplan milestones Infant Mortality workplan milestones HIV/AIDS Coalition workplan milestones HSCC Workplan milestones
Serve as an Effective Advocate for local public health <ul style="list-style-type: none"> <li>• Develop and implement a strategic communications plan</li> </ul>	Communication workplan milestones
Strengthen our Infrastructure to Achieve our Mission <ul style="list-style-type: none"> <li>• Implement new technology to increase efficiency and effectiveness</li> <li>• Maximize existing space and technology infrastructure</li> <li>• Integrate key functional areas with Health Community of Interest</li> </ul>	Encompass computer implementation plan milestones Towner space plan implementation Web Team workplan milestones Fiscal Integration
Promote the Professional Development of the Public Health Workforce <ul style="list-style-type: none"> <li>• Deliver training to meet state/federal requirements</li> <li>• Deliver training to meet locally identified needs</li> <li>• Support participation in professional conferences</li> <li>• Continue PH Management Team leadership development</li> </ul>	Achieve Emergency Preparedness Training workplan milestones Professional development plan milestones Participate in national and state conferences and professional associations Practice-based education for UM Preventive Medicine residents, Schools of Nursing, Public Health and Social Work students
<b>Treasurer</b>	
Upgrade investment software to provide greater efficiencies and better interaction with financial institutions	<ul style="list-style-type: none"> <li>• Facilitates electronic communication with banks and general ledger</li> <li>• Timely investment decisions</li> </ul>
Pilot straight-through processing of receipts	<ul style="list-style-type: none"> <li>• Timely deposits to safeguard County funds</li> </ul>
Increase on-line capabilities while maintaining security and privacy	<ul style="list-style-type: none"> <li>• Improved automatic debit (ACH) capabilities</li> </ul>
Improve functionality of JDE One World financial software	<ul style="list-style-type: none"> <li>• Reduced reliance on “workaround” supplemental databases and software</li> </ul>
Strengthen business continuity contingency plans	<ul style="list-style-type: none"> <li>• Business continuity plans agreed to for 24-hour, multi-day, and long-term situations</li> </ul>
Pilot mortgage foreclosure prevention collaboration	<ul style="list-style-type: none"> <li>• Informational outreach made to property owners facing mortgage foreclosure</li> </ul>

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<b>Veteran Services</b>	
Coordinate veteran issues and interests in the Blueprint to end Homelessness <ul style="list-style-type: none"> <li>• Weekly on-site visits to Delonis Center</li> <li>• Multiple phone calls between visits with caseworkers</li> </ul>	<ul style="list-style-type: none"> <li>• ID points of contact within VA Healthcare system</li> <li>• Veteran Services is in the center, so that other agencies communicate/contact Veteran Services to facilitate resolution of issues</li> <li>• Leveraging Dept. of Veteran's Administration dollars that are available towards addressing homelessness</li> </ul>
Develop strategies to address return of veterans from Iraq <ul style="list-style-type: none"> <li>• Nat'l VA hiring many MSW's as counselor's to assist with this issue</li> <li>• Will probably allow counseling sessions to be offered through County VS</li> <li>• Outreach through Veteran Benefit Fairs &amp; Veteran's Radio (1600 AM, WAAM, Sunday Evenings)</li> </ul>	<ul style="list-style-type: none"> <li>• Counseling sessions to be offered through County VS</li> <li>• Outreach through Veteran Benefit Fairs &amp; Veteran's Radio (1600 AM, WAAM, Sunday Evenings)</li> </ul>
Implement technology to have access to all VA information systems	<ul style="list-style-type: none"> <li>• Access to VA VPN to use One Vet System (Benefits Delivery Network)</li> </ul>

# Board of Commissioners

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## Our Mission

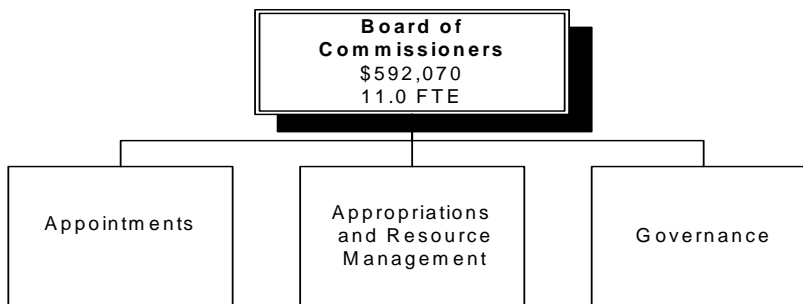
To represent the citizens of Washtenaw County and to be responsible for all County services.

## Our Vision

To lead Washtenaw County to World Class Service status.

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### How We Are Structured:



### Board of Commissioners Services We Provide (Programs)

#### **Appropriations and Resource Management**

To set County policy by appropriating funds and positions to all County Departments and initiatives at a level conducive to desired outcomes and fiscal integrity

#### **Appointments**

To make appointments to all County controlled Commissions and Boards as set by statute and by-laws

#### **Governance**

To set and review County policies and priorities to ensure operations are conducted in accordance to the Board's mission and vision