

COMMUNITY MENTAL HEALTH PARTNERSHIP OF SOUTHEASTERN MICHIGAN		<i>Policy and Procedure</i>	
Department: Recipient Rights Author: N. LaBrie & E. Rostash		<i>Right To Dignity & Respect</i> Local Policy Number (if used)	
Revision Date 2/8/07	Approval Date 3/20/07	Implementation Date 4/20/07	
Archive Information			
Date:			
Reason:			

I. PURPOSE

To set policy and standards to ensure that all recipients and their family members are treated with dignity and respect.

II. POLICY

- A. All recipients of mental health services and their family members shall be treated with dignity and respect.
- B. Treatment with dignity and respect shall be further specified by the recipient or family member, and shall be considered in accordance with the specific incident, treatment goals, safety concerns, laws and standards, and what a reasonable person would expect under similar circumstances.
- C. Examples of treating a person with dignity and respect include, but are not limited to: calling a person by his or her preferred name; knocking on a closed door before entering; using positive language; encouraging a person to make choices instead of making assumptions about their preferences; taking a person's opinion seriously; including a person in conversations; allowing a person to do things independently or to try new things.
- D. In addition to the above, showing respect for family members shall include:
 - 1. Giving family members an opportunity to provide information to the treating professionals.
 - 2. Providing family members an opportunity to request and receive educational information about the nature of disorders, medications and their side effects, available support services, advocacy and support groups, financial assistance and coping strategies.
- E. Information shall be received from or provided to family members within the confidentiality constraints of Section 748 of the Mental Health Code.

III. APPLICATION

All recipients while under the care of any WCHO, CSSN and CSSN Look-alike staff within the Community Mental Health Partnership of Southeast Michigan (CMHPSM).

IV. DEFINITIONS

Dignity - To be treated with esteem, honor, politeness; to be addressed in a manner that is not patronizing or condescending; to be treated as an equal; to be treated the way any individual would like to be treated.

Respect - To show deferential regard for; to be treated with esteem, concern, consideration or appreciation; to protect an individual's privacy; to be sensitive to cultural differences; to allow an individual to make choices.

V. STANDARDS

None

VI. EXHIBITS

None

VII. REFERENCES

Reference:	Check if applies:	Standard Numbers:
Michigan Mental Health Code Act 258 of 1974	X	330.1704, 330.1708, 330.1711

VIII. PROCEDURES

None