

Consumer Satisfaction Survey for: (Inset Provider Name)

Type of Service Provided: Fiscal Intermediary

Please mark one box for each question below that best describes how you feel about services you are receiving from (Inset name of Provider) .

<u>Question</u>		<u>Strongly Agree</u> 4	<u>Agree</u> 3	<u>Disagree</u> 2	<u>Strongly Disagree</u> 1
1	This provider is helping me to employ my own staff.				
2	Provider staff are sensitive to my ethnic, religious, and cultural background.				
3	I am treated with dignity and respect by provider staff.				
4	I would recommend this provider to a friend or family member who wanted to use a fiscal intermediary/voucher.				
5	Overall, I am satisfied with the services I receive from this provider.				

Things I like best about this provider are:

Things that I'd like to see improved are:

Any additional comments:

Completed by: Consumer Guardian / Parent Other Family / Friend Staff Assisted