

NETWORK INDICATORS AND DEFINITIONS BY CONTRACT TYPE

Submit as required by contract ("Attachment D"). Due date is 30 days after end of each quarter.

Supported Employment

<i>Area to be reported</i>	<i>Reporting Requirements</i>	<i>Information Source</i>	<i>Frequency</i>
Consumer Satisfaction with Services Provided	Satisfaction on Survey Aggregate Form and response rate (report # of surveys distributed and # of surveys collected)	Consumer Survey procedure, Consumer Survey, and Survey Aggregate Form (in provider manual)	Annually – due April 30
Percent of consumers earning minimum wage or above	Total # of SE consumers and # of SE consumers earning minimum wage or above <i>Report by population (MI or DD)</i>	Actual	Quarterly
Percent of consumers working continuously for six (6) months or longer	Total # of SE consumers and # of SE consumers continuously employed for 6 months or more <i>Report by population (MI or DD)</i>	Actual	Quarterly

Consumer Satisfaction Data

See the section of provider manual related to Consumer Satisfaction Data

Percent of consumers earning minimum wage or above

The CMHPSM values job placements that allow consumers to earn at least minimum wage, as this is more inclusive and is a value for people in all types of employment.

Wage data is reported quarterly. It is calculated by dividing the number of consumers receiving supported employment services on the last day of the quarter who earn minimum wage or above, divided by the total number of consumers receiving supported employment services on the last day of the quarter.

The provider is required to provide an explanation on the quarterly reporting form whenever data above falls below 80%.

Percent of consumers working continuously for six months or longer

The CMHPSM feels that a stable job placement allows consumers to maximize the skills they learn on the job, and can help to create a stable work schedule and work experience for the consumer.

Employment data is reported quarterly. It is calculated by dividing the number of consumers receiving supported employment services on the last day of the quarter who have worked continuously for six months or more, divided by the total number of consumers receiving supported employment services on the last day of the quarter.

NOTE: Employment is considered to be “continuous” if a break in employment occurred for two weeks or less, and the break was due to a planned job change with the same or a new employer.

The provider is required to provide an explanation on the quarterly reporting form whenever data above falls below 80%.