

NETWORK INDICATORS AND DEFINITIONS BY CONTRACT TYPE

Submit as required by contract ("Attachment D"). Due date is 30 days after end of each quarter.

Substance Abuse Treatment Services

Area to be reported	Reporting Requirements	Information Source	Frequency
Satisfaction with services provided	Satisfaction rate and response rate (report number of surveys distributed and number of surveys collected)	SA Consumer Survey Procedure, SA Consumer Survey, and SA Survey Aggregate Form (in provider manual)	Quarterly
Co-Occurring	COMPASS, Co-Occurring Clinical Assessment, and Workplan based on COMPASS and Co-Occurring Clinical Assessment scores	Tools in provider manual	Annually - due July 30

Consumer Satisfaction Data

See the section of provider manual related to Consumer Satisfaction Data. Use the Substance Abuse Consumers' Satisfaction Procedure form, and the SA Consumer Survey to obtain satisfaction data and submit aggregate data quarterly on Encompass (on the SA Provider Consumer Survey Compilation Form).

Co-Occurring

Providers will complete assessment tools to determine their level of competence in addressing co-occurring disorders (mental illness and substance abuse). The score on the tools should be used as an internal guide to develop training and/or staff development activities in the provider agency.

- Definitions of assessment tools
- COMPASS tool
- COMPASS instructions and reporting form
- Co-occurring Clinical Assessment tool
- Co-occurring Clinical Assessment instructions and reporting form