

Submit as required by contract ("Attachment D"). Due date is 30 days after end of each quarter.

Crisis Residential Services

| <i>Area to be reported</i> | <i>Reporting Requirements</i> | <i>Information Source</i> | <i>Frequency</i> |
|---|---|---|-------------------------|
| Consumer Satisfaction with Services Provided | Satisfaction on Survey Aggregate Form and response rate (report # of surveys distributed and # of surveys collected) | Exit Survey | Quarterly |
| Staff Training – Initial Training (new staff) | Total # of staff working 90 days – 12 months who have completed all initial trainings as required by contract | Contract – Attachment E, "Training Requirements"; Employee records | Quarterly |
| Staff Training – Required Trainings (long-term staff) | Total # of staff working more than 12 months who have completed all initial trainings and all refresher trainings as required by contract | Contract – Attachment E, "Training Requirements"; Employee records | Quarterly |