

Submit as required by contract (“Attachment D”). Due date is 30 days after end of each quarter.

Case Management/Outpatient Mental Health Services

<i>Area to be reported</i>	<i>Reporting Requirements</i>	<i>Information Source</i>	<i>Frequency</i>
Consumer Satisfaction with Services Provided	Satisfaction on Survey Aggregate Form and response rate (report # of surveys distributed and # of surveys collected)	Consumer Survey procedure, Consumer Survey, and Survey Aggregate Form (in provider manual)	Annually – due April 30
Goal Attainment	% of total cases in which 50% or more of the outcomes are at 3 (on a 5-point scale) or better	Most recent periodic review/ status report from the clinical record	Quarterly