

ATTACHMENT A

RECIPIENT RIGHTS – CONTRACTOR’S RESPONSIBILITIES

CONTRACTOR shall:

- A. Post a copy of the “Summary of Rights as guaranteed by the Mental Health Code and Administrative Rules” that is provided by CMHSP. Said Summary must be posted in a conspicuous place at any CONTRACTOR service site where consumers will be served under this agreement.
- B. Allow access to CMHSP’s Office of Recipient Rights (ORR) representatives at any time to all staff, recipients, service records, and services of CONTRACTOR in order to fulfill the monitoring function of that office or to conduct a thorough investigation. CONTRACTOR’s employees are required to cooperate with the ORR officer during an investigation.
- C. Treat consumers with dignity and respect, and ensure that their civil rights are not violated by any action or inaction of CONTRACTOR or CONTRACTOR’s staff.
- D. Maintain, in compliance with MCL 330.1748 and MCL 330.1750 of the Mental Health Code and other applicable state and federal laws, the confidentiality of information regarding consumers.
- E. Assure that emergency medical personnel are notified immediately if necessary due to the severity of an injury to a consumer.
- F. Notify the appropriate public agency as required by law if the CONTRACTOR or the CONTRACTOR’s staff become aware of or suspect the abuse, neglect, sexual abuse, or death of any consumer (Michigan Department of Human Services Protective Services - Adults and Children, law enforcement, and other public agencies as applicable).
- G. Ensure that all employees are aware of the terms of this agreement related to recipient rights. The CONTRACTOR shall sign and return to CMHSP a copy of the Ethics and Confidentiality Agreement, which will be provided by CMHSP and which is made a part of this agreement by reference.
- H. Remain in compliance with the Bullard-Plawecki Employee Right to Know Act, PA 397 of 1978, by assuring that employees are given written notice under the conditions and as detailed in that Act.

CMHSP reserves the right to terminate this agreement for failure to comply with recipient rights or for any activities by CONTRACTOR that place any consumer in immediate danger.