

<b>WCHO PIHP POLICY for the COMMUNITY MENTAL HEALTH PARTNERSHIP OF SOUTHEASTERN MICHIGAN</b>		<i>Policy and Procedure</i>  <i>Dignity and Respect</i>	
Department: Recipient Rights Author: Shane Ray		Local Policy Number (if used)	
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**I. PURPOSE**

The purpose of this policy is to establish guidelines that ensure that all recipients and their family members are treated with dignity and respect.

**II. POLICY**

It is the policy of the Community Mental Health Partnership of Southeastern Michigan (CMHPSM) that all recipients and their family members will be treated with dignity and respect during the provision of services.

**III. APPLICATION**

All recipients while under the care of any WCHO or Comprehensive Specialty Service Network (CSSN) staff, students, volunteers, and/or contractual agencies within the Community Mental Health Partnership of Southeastern Michigan.

**IV. DEFINITIONS**

Dignity – To be treated with esteem, honor, politeness; to be addressed in a manner that is not patronizing or condescending; to be treated as an equal; to be treated the way any individual would like to be treated.

Respect – To show deferential regard for; to be treated with esteem, concern, consideration or appreciation; to protect an individual’s privacy; to be sensitive to cultural differences; to allow an individual to make choices.

**V. STANDARDS**

A. All recipients of mental health services and their family members shall be treated with dignity and respect.

B. Staff within the CMHPSM shall protect and promote the dignity and respect to which recipients are entitled.

C. Examples of treating a person with dignity and respect include, but are not limited to: calling a person by his or her preferred name; knocking on a closed door before entering; using positive language; encouraging a person to make choices instead of making assumptions about their preferences; taking a person’s opinion seriously; including a person in conversations; allowing a person to do things independently or to try new things.

- D. Family members shall be given the opportunity to provide information to the treating professionals.
- E. Family members shall be provided the opportunity to request and receive general educational information about the nature of disorders, medications and their side effects, available support services, advocacy and support groups, financial assistance, and coping strategies.
- F. Information shall be provided to family members within the confidentiality constraints of Section 748 of the Mental Health Code.

**VI. EXHIBITS**

None

**VII. REFERENCES**

Reference:	Check if applies:	Standard Numbers:
Michigan Mental Health Code Act 258 of 1974	X	330.1704, 330.1708, 330.1711

**VIII. PROCEDURES**

None