I. PURPOSE

To establish standards and procedures for ensuring that the Community Mental Health Partnership of Southeast Michigan (CMHPSM) implements and adheres to the Joint Commission Accreditation of Healthcare Organizations (JCAHO) National Patient Safety Goals for improving the safety of services.

II. POLICY

Any CSSN or CSSN look-alike agency under contract with the WCHO, and any provider under contract with any affiliate member of the CMHPSM that is providing a service covered by the National Patient Safety Goals, shall adhere to the National Patient Safety Goals determined by the Joint Commission.

III. APPLICATION

This policy applies to any Comprehensive Specialty Service Network (CSSN) or CSSN look-alike under contract with the Washtenaw Community Health Organization (WCHO), and to all applicable providers under contract with an affiliate member of the Community Mental Health Partnership of Southeast Michigan (CMHPSM) who provide services to consumers (see Applicable Provider Matrix).

IV. DEFINITIONS

Community Mental Health Partnership of Southeast Michigan (CMHPSM) - An affiliation of the mental health boards for the Counties of Lenawee, Livingston, Monroe, and Washtenaw.

Comprehensive Specialty Services Network (CSSN) - An organization that is certified as a CMHSP, including a recipient rights systems, services across all populations, a publicly appointed Board of Directors, and accreditation from JCAHO.

Comprehensive Specialty Services Network Look-Alike (CSSN look-alike) - A public entity with a publicly appointed Board of Directors or a Board of Directors composed of elected officials, services across all populations, and accreditation from JCAHO.

V. STANDARDS

Each CSSN/CSSN Look-alike and the WCHO shall ensure that they have accurately documented how each annual goal is demonstrated locally, including what
policies/procedures ensure that the safety practices are known to staff and applicable contractors.

As goals change annually each CSSN/CSSN Look-alike and the WCHO shall update practices and any policies as needed to ensure they are meeting the JCAHO National Patient Safety Goals.

The WCHO and CSSN/CSSN Look-alikes shall ensure that staff and applicable contractors are given a copy of the National Patient Safety Goals and that staff and contractors are trained and fully understand how to implement them.

VI. EXHIBITS

None

VII. REFERENCES

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VIII. PROCEDURES

None