



Regional Performance Improvement Committee
May 5, 2005
1:00 – 4:00 p.m.
LLRC, 4135 Washtenaw (Off Hogback)
Ann Arbor, MI

Members Present: M. Vergith, S. Reitmeier, P. Moise, L. Hall, B. Pattullo, D. Peoples, L. Newberg

Members Absent: J. Capobianco, N. James-Emerick, G. Karmes, D. Taylor, B. Barry, S. Sheldon, J. Svensson, D. Stellberger

The agenda was set at the meeting:

1. QAPIP2

Discussion: L. Newberg distributed a copy of The Coordination with Primary Care Baseline Study from the last Data Subcommittee Meeting. Recommendations for next steps were approved by the AEC. A detailed summary was also distributed. A detailed overview of the baseline study and conclusions (see page 3) were given. Discussion ensued about how drug interaction would be tracked, who has internet access and what it would take to support providers so the documents could be entered into Encompass. The recommendations were reviewed and feedback was requested for recommendation #6. The committee agreed with the recommendation, but B. Pattullo thought it should be done quarterly. Whether a voice mail message counts as a phone contact was raised.

Follow Up: The committee will continue to think about whether a voice mail message counts as a phone contact and what the criteria should be.

The agenda was changed to accommodate Bob who had to leave early.

2. EQR Report

Discussion: B. Pattullo reported on the score received for the EQR Review. A response to identify errors was being prepared which would include a

recommendation to raise the score. The report will be reviewed by the AEC on Monday. HSGA will be back in Aug. The Regional PI Plan will be reviewed and all requirements of BBA must be covered as well as other items that weren't identified.

3. Network Indicators

Discussion: L. Newberg reported that the PI Data subcommittee reviewed the contract provider indicator data for the first quarter. Staff retention results were very good.

4. PI Redesign

Discussion: L. Hall reported that the AEC clarified that the chairs of workgroups or committees would serve on the PI Redesign Committee with the understanding that the committee would be representative of the organization. PI Redesign will have a dual function: 1) it will take outcome indicators and measures from the workgroups and pay attention to the dashboard measures; 2) it will be responsible for ensuring that the Learning Organization is practiced throughout the organization through professional development. S. Reitmeier added that the charge of the new PI Redesign Committee is to develop a plan for changing the culture of the organization. The PI Redesign Proposal was approved. Committees will have their own indicators to monitor and will report directly to PI. The PI Committee is being empowered to do some of the tasks being performed by the AEC in monitoring committees. The next step is to determine who in the organization will spearhead it. This person would be the right hand of the affiliation. A job description is being written and will be offered to internal candidates only.

5. Membership

Discussion: L. Newberg reported that V. Koster is no longer on the PI Committee.

6. Review of Regional PI Work

Discussion: A discussion was held about the miscellaneous trainings and how they would be offered. QI Curriculum will be placed on the PI Data Subcommittee's agenda. We need to be able to show that the affiliation has complied with a list of trainings. The Learning Organization is an affiliation required training outlined by policy.

6. Sunset of Committee

Discussion: D. People will send a farewell email with balloons saying thank you to all previous committee members! M. Vergith suggested that the committee members receive letters of commendation for their personnel files.

Follow Up: L. Newberg will take the suggestion to the AEC.

Action: The PI Data Subcommittee will be the interim committee until the new PI Redesign Subcommittee convenes.

Meeting Evaluation

| Pros | Cons |
|-------------------------------|--------------------|
| Doris's passion about the org | Lack of attendance |
| Agenda completed | |