



Network Management Committee (NMC)  
Meeting Minutes  
June 28, 2007; 1:30-4:00 LLRC

**K. Gauthier, G. Noel, T. Neville, R. Green, M. Miller, H. Linky, Anne Yu, S. Dunbar, M. McLain, S. Reitmeier, M. Vergith**  
*(Bolded name indicates present at meeting and non-bolded indicates absent at meeting)*

AGENDA ITEM	DISCUSSION POINTS	ACTION/OUTCOME	RESPONSIBILITY
I. Check In and Approve Agenda/Minutes	<ul style="list-style-type: none"> <li>• <b>Agenda additions/deletions</b></li> <li>• <b>Minute changes</b></li> </ul>	One item was tabled; one item was added. None	
II. Q&A / Info Sharing	<ul style="list-style-type: none"> <li>• ResCare, in Livingston, is looking for consumers in licensed residential care.</li> <li>• Linda Brown has a student working on rate setting. Future RFPs could include this info. A regional rate, or a range for rates, is a possibility.</li> <li>• Monroe did well in the JCAHO audit. Four areas had compliance issues: 2 clinical (Encompass and PCP specificity), maintenance of fire extinguishers, and staff evacuation in drills. Credentialing of the 2 MDs was successful in the review.</li> <li>• Mike H. said no modifiers are needed for child waver respite if all counties are paying time and a half for holiday wages, and everyone uses the same holidays.</li> <li>• A Washtenaw group home had a black mold crisis that will require \$25,000+ to clean up, but the lease is silent on responsibility for these costs. We need protective language in future leases.</li> <li>• Linda B. is fine with holding providers' checks until PI reports are in. This sanction may encourage compliance. Details will be worked out and presented to providers in July. Contract managers will have to ensure that AP people know when to hold a check and when to release it.</li> <li>• We need a final decision on who the Providers should submit their annual audit to. Bill Davis needs one for his review (which PRU uses in provider credentialing). Local CMH also needs to have a copy. Mac noted that these could be scanned into Encompass in the future.</li> <li>• Kelly provided an update from the June Regional PI Committee meeting.</li> <li>• Mac informed the Committee that AEC has decided that PRU's project will not be bumped by the PDF project.</li> <li>• Anne has suggested a Compliance Scoreboard on the provider website: will present status of a provider's quarterly PI compliance, and possibly other items.</li> </ul>	<p>We need to know if there is consensus on this</p> <p>Lease language should include a general statement that landlord must ensure home is habitable</p> <p>Contract language for FY07/08 must reflect this</p> <p>Providers will submit one copy to the PIHP and one copy to each CMH w/ whom they contract</p> <p>The Committee supported this idea</p>	<p><b>Contract Managers</b> will check on current practice</p> <p><b>R. Green</b> will update lease language</p> <p><b>K. Gauthier</b> will update contract language for PI reporting sanctions &amp; audit sub-missions.</p> <p><b>A. Yu</b> will work on this</p>

	<p>Send links in provider emails to promote self-monitoring.</p> <ul style="list-style-type: none"> <li>Tim clarified whether provider contract boilerplate language for Monroe will change due to CSSN look-alike status.</li> </ul>	No change is needed	
<b>III. Process Needed for Wraparound Providers</b>	<ul style="list-style-type: none"> <li>Wraparound in Livingston: SED kids require specialized providers. Liv uses them as out of network, although the LIP providers are credentialed through the regional process. There was discussion about the current out-of-network provider credentialing process and limits on the number of consumers they can serve (2 per County at any one time).</li> </ul>	The current out-of-network credentialing process can be used for these providers as well	<b>M. McLain</b> will work with Liv to implement the out-of-network process for these providers
<b>IV. Compensation of LIPs for training (no regional process)</b>	<ul style="list-style-type: none"> <li>Some LIPs are compensated for training, but this is not consistent across the affiliation or even within each County. Should have consensus regionally on this. There was discussion of integrated LIPs (treated like staff) &amp; independent LIPs (with their own practice/site). Class lengths and curriculums are different across the regions and we need to have some standards.</li> <li>This Committee will make a recommendation to Regional Finance &amp; AEC. First, we need to know if this would be a change from current practice (and if so, an estimated cost), or if we are just making current practices official.</li> <li>Questions to be resolved: <ol style="list-style-type: none"> <li>Will all trainings be accepted across the region? Will training from counties outside the affiliation be accepted? [Reciprocity]</li> <li>Compensation: will LIPs be paid for training time? Paid at their hourly rate for each hour of training, or on a per-class basis? Will the rate be the same in all counties?</li> <li>Method of compensation: submit invoice and proof of attendance?</li> </ol> </li> </ul>	<p>We need to survey each County to determine current practices in the region: Are LIPs paid for training? If so, how are they currently paid for training time, and how much? Are affiliate Counties current accepting trainings from other counties?</p> <p>Contract language must be updated accordingly</p>	<b>ALL:</b> bring this info to our next meeting so we can create a recommendation.
<b>V. Provider Monitoring (new process)</b>	<ul style="list-style-type: none"> <li>KG distributed general information related to the new desk audit/credentialing process. This monitoring system will alert PRU staff if a provider needs extra attention. It can also uncover individual consumer concerns, or concerns related to CMH processes and how they affect providers.</li> <li>There was discussion of the best way to follow up on these items. PRU will bring concerns to this Committee for problem-solving and direction, when necessary.</li> </ul>	Individual consumer concerns will be relayed to the CSM, supervisor, & Customer Services. Systemic concerns (provider or CMH) will be discussed with NMC when necessary.	<b>PRU</b> will follow up as indicated
<b>VI. Next meeting</b>	<ul style="list-style-type: none"> <li><b>July 12, 2007 (LLRC), 1:30-4:00</b></li> <li><b>Note: KG will not be here – HL will chair the meeting</b></li> </ul>	<p><b>Agenda Items</b></p> <ul style="list-style-type: none"> <li>Review of RFP list with recommendations for temp or permanent closures</li> <li>LIP training compensation</li> </ul>	