



	<p>Independent Facilitator Policy/Procedure and review the payment and application process. The workgroup will make recommendations for improvement to the Regional Clinical Care Committee.</p> <p><b>4A.</b> Each local PCP Coordinator will request success stories from consumers/families that have used Independent Facilitation and how it affected their PCP process. These success stories can either be in document or video form.</p>	<p><b>4A.</b> Each local PCP Coordinator</p>	<p>September 2007</p>	
<b>2.</b>				
<p>Provide consumers, family members, community members and CMHPSM staff with education/training regarding person centered planning</p>	<p><b>1A.</b> Each county will be responsible to provide educational opportunities for consumers, family and community members to learn more about PCP and a variety of specific topics (i.e. Advocacy, Self-Determination, Independent Facilitation, Leadership, etc). All trainings should promote recovery and independence.</p> <p><b>1B.</b> Regional PCP/SD Chair will communicate with the Regional Customer Services Work Group to explore assistance with providing educational opportunities for consumers, family &amp; community members.</p>	<p>A. Each local PCP Coordinator/county will provide educational opportunities for consumers and their supports.</p> <p>B. Regional PCP/SD Chair</p>	<p>September 2007</p> <p>March 2007</p>	
	<p><b>2A.</b> Each county will be responsible to train new CMH staff within 30 days of</p>	<p>Each local PCP Coordinator and/or training team</p>	<p>1. Available on a monthly rotational basis within the affiliation</p>	

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	hire on PCP. <b>2B.</b> Current staff will participate in an annual refresher to meet their PCP training requirement. All trainings will follow the Affiliation guidelines established.		2. Scheduled as needed in each county to meet the requirement	
<b>3.</b>				
To increase the demand for Self-Determination and evaluate its capacity and effectiveness.	A. Communicate the Philosophy of Self-Determination: <ul style="list-style-type: none"> <li>Obtain a clear understanding of SD so that all support staff can communicate the philosophy/process to consumers. Need to communicate the different levels of SD.</li> <li>Obtain success stories so that they have a positive impact on SD</li> <li>Build SD into department plan &amp; organizational strategic plan</li> </ul>	Regional PCP/SD Work Group	September 2007	
	B. Revise Self-Determination Policy <ul style="list-style-type: none"> <li>Refine what SD means for Affiliation</li> <li>Revise policy that include tools as options.</li> </ul>	Regional PCP/SD Chair	April 2007	
	C. Provide Self-Determination education for consumers, staff and	Each local SD Coordinator/designated staff; Regional PCP/SD Work	September 2007	

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	<p>outcomes</p> <ul style="list-style-type: none"> <li>• Finalize Quality of Life Survey</li> <li>• Monitor staff implementation process</li> <li>• Embed SD in staff annual evaluation process.</li> </ul>			
<b>4.</b>				
Review and provide recommendations regarding the Person Centered Planning Satisfaction Data	A. Each county will collect and analyze the PCP satisfaction survey data and provide a copy to results to the SD/PCP Affiliation Workgroup	A. Designated staff person in each county	Quarterly	
	B. SD/PCP Affiliation Workgroup will review the data from each county and provide the necessary recommendations on trends and opportunities for change.	B. SD/PCP Affiliation Workgroup	Quarterly	

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