

Programming Update	See above		
Unsigned Med and Psych Evals + doctors access to auths	<u>Authorizations (Dr. Healy, Kathy D.)</u> <ul style="list-style-type: none"> • Need to define the scope of services • Estimate # of auth needed based on previous averages/data • If someone doesn't get enough services, they can appeal to have more auth. • CSM get notices when docs have no auth left – avoid unnecessary delays. • Auth affect workflow – can't schedule w/o auth, can't bill, or provide services. 	Clean up workflow affected by authorizations in Encompass. Jackie will remove the function that allows doctors to auth their own Authorizations.	Mike: <ol style="list-style-type: none"> 1. Run Unsigned Reports and report back to EIC 2. Invite people to review this problem. 3. Recommendation to PI committee
Policy for E-Record	Sent to EIC for review.	EIC voted to okay it.	Mike: continue with the next step in policy procedures.
IM Department Update	<ol style="list-style-type: none"> 1. Jackie is moved into a new role: more involved in training and tastings. 2. Todd's position will not be replaced since Afia and PCE fill this function. 3. The Help Desk position has been down-graded. Qualifications for this liaison position - . B.S. degree and work experiences. 		Mike: post the Encompass Help Desk position within a week.
Satisfaction Survey	Reviewed the Zoomerang survey	Jackie will send out survey in May	All: Give feedbacks to Jackie
Self Service Report Update	Tabled.		
Next meeting	May 21, 2008	Agenda Items	