



Community Goals *Support Services*

Washtenaw County Board of Commissioners
2006/07 Planning Process

October 20, 2005



Agenda

- *Community Goals*
 - *Recap key strategic plans*
 - *Community goals*
 - *County's role in achieving vision*
 - *Community goals – progress to date*
- *Measures of Success*
- *Actions for 2006/07*

Community Vision

***Enhance the ability of others to create
community impact***





Community Goals 2006-07

- What are the essential goals? Where do they come from?



Key Strategic Plans re: support services

- *Budget Summary*
- *Technology Plan*
- *Space and capital improvement plan*
- *Professional development plan*
- *BIP Action Plan*
- *Business Continuity*



Community Goals

- *Aligning, integrating, coordinating and implementing all functional area goals as identified in the Support Services Strategic Plan and Business Model*
- *Implement the county's strategic direction through the provision of knowledge, skills, tools and resources to create community impact*
- *Provide the business systems and services for the daily operations of Washtenaw County and our partner organizations*
- *Provide services that enhance the relationship with our employees*



Community Goals: Progress to date

- ***Integrated approach to providing support***
 - ***Quarterly business meetings***
 - ***Integration team***
 - ***Project management***
 - ***Partnership agreements***
 - ***Knowledge management***
 - ***Help desk***
 - ***eCentral***
 - ***Liaison coordination***



Community Goals: Progress to date

- ***Implementation of on-line timesheets & payroll information***
 - ***On-line pay stub information back to 2000.***
 - ***On-line direct deposits to as many as 6 different banking institutions.***
 - ***On-line PARS.***
- ***Extensive integration within planning and infrastructure areas***
- ***Consolidated infrastructure plan for 2006/07 with common priorities***
 - ***Ensuring the stability of existing infrastructure***
 - ***Business continuity planning***
 - ***Supporting systems integration***



Community Goals:

Progress to date - history

	Technology	Space	PD
1996	PC replacement schedule		Technology use
1998	Mainframe to Client/Server Y2K	Space Plan Phase I Ergonomic Furniture	
2000	Server replacement schedule	Capital reserve Capital improvement schedule	
2002	Web enablement		
2004	Systems integration	Systems integration	Systems integration



Measures of Success 2006-07

- *What is the key measure of success for each goal?*



Measures of Success

- *Aligning, integrating, coordinating and implementing all functional area goals*

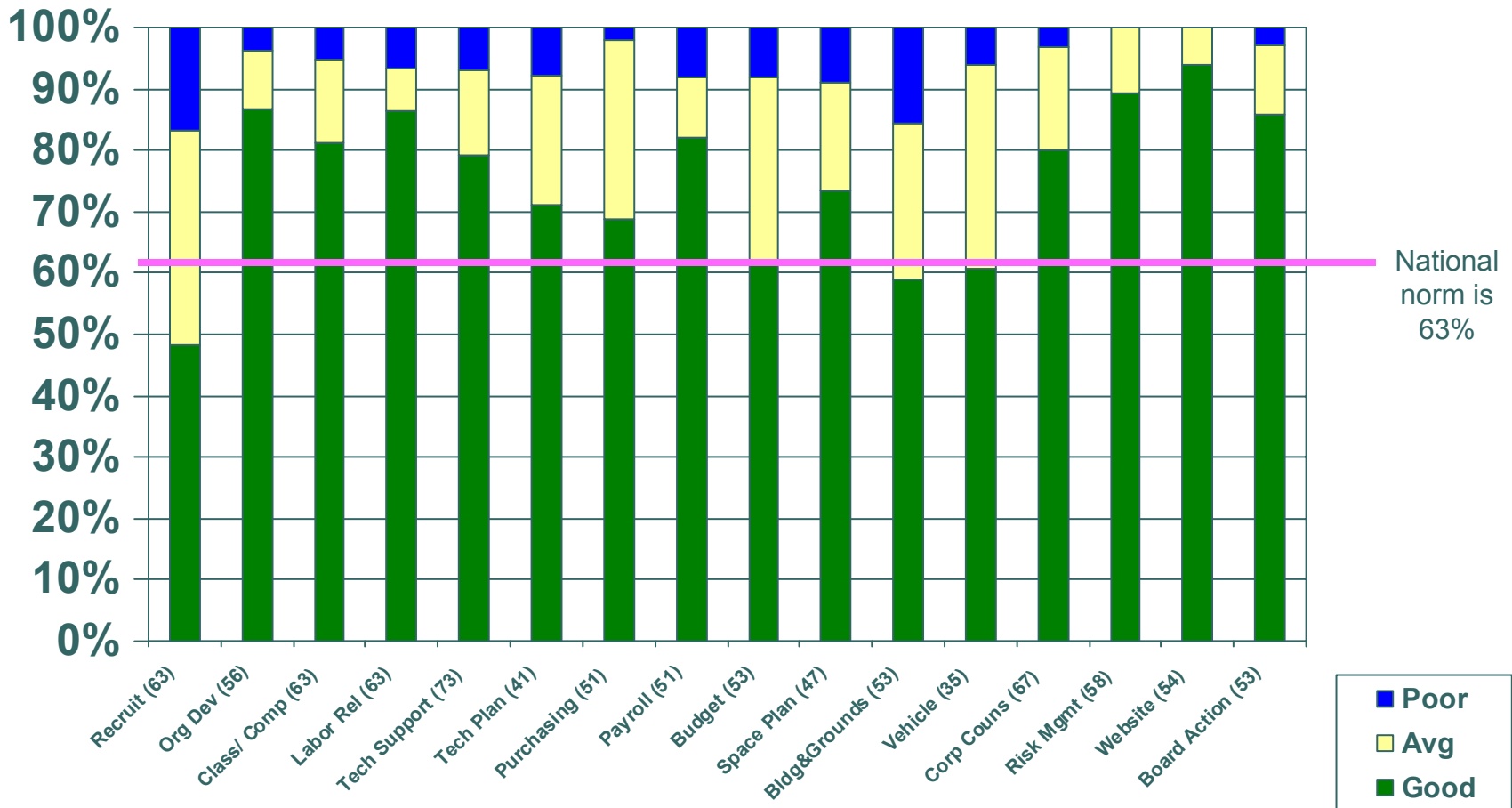
<u>Support Services departments...</u>	<u>2003 Agree</u>	<u>2005 Agree</u>	<u>Dept Head</u>	<u>All Other</u>
Effectively coordinate their effort when rolling out new projects/ initiatives	55%	64%	69	60
Effectively coordinate their efforts in meeting day-to-day needs of employees	58	66	72	60
Communicate with a consistent message	50	64	69	60
Have operating procedures and policies that are aligned with one another	41	53	53	54



Measures of Success

- *Implement the county's strategic direction through the provision of knowledge, skills, tools and resources*

Leader Version: “How would you rate the overall quality of the department’s work and service?”

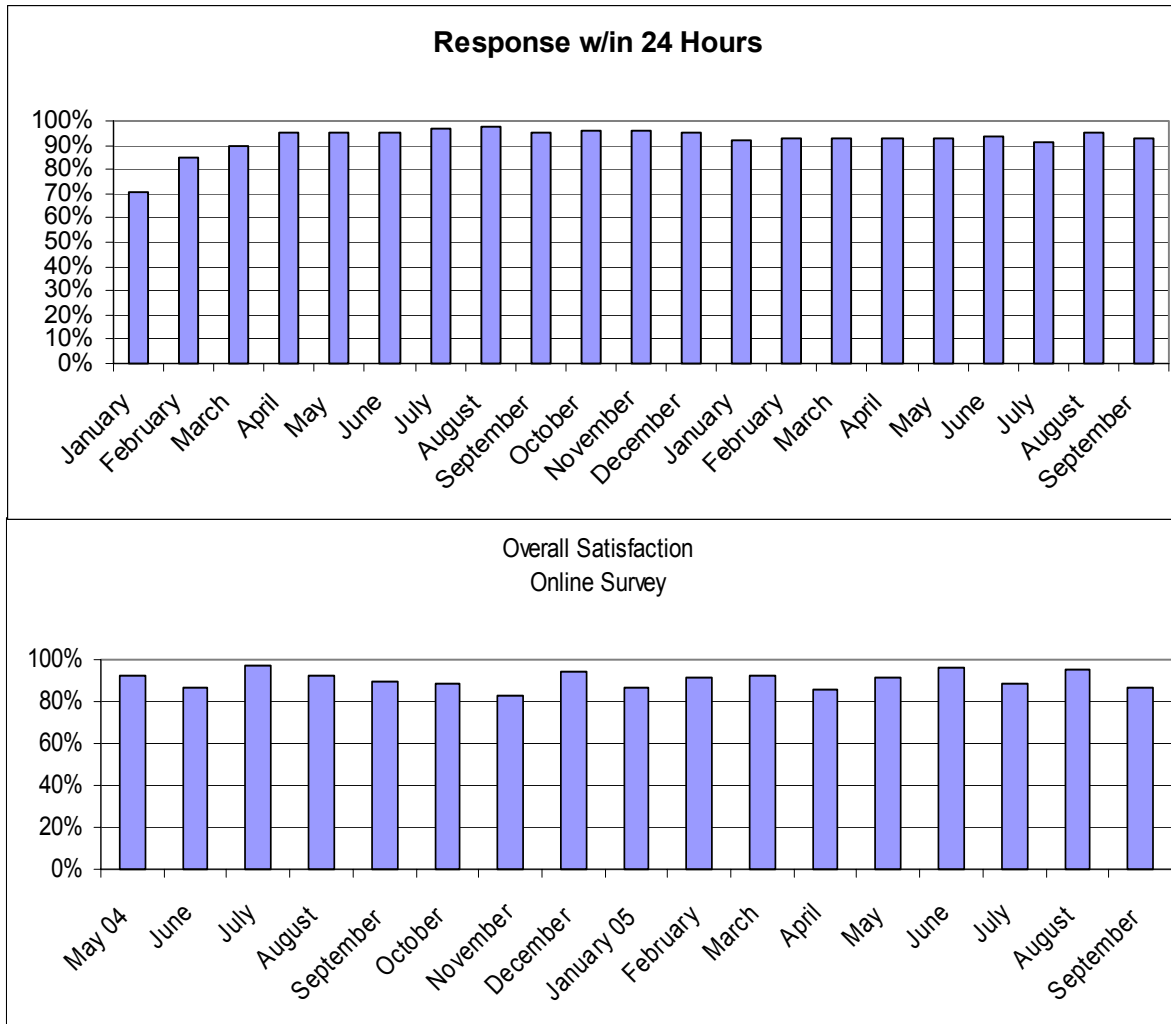




Measures of Success

- *Provide the business systems and services for the daily operations of Washtenaw County and our partner organizations*

Monthly responses



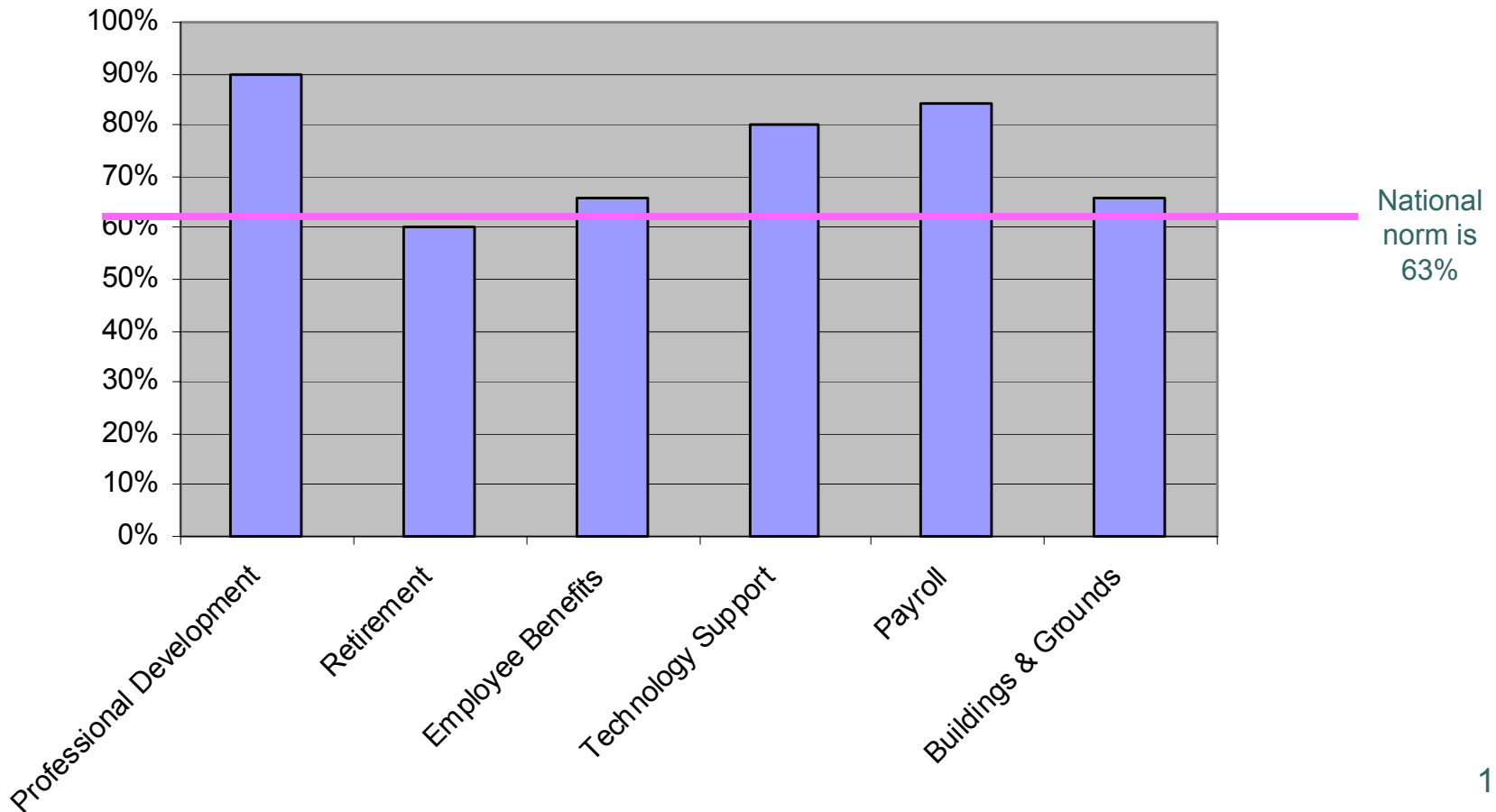


Measures of Success

- *Provide services that enhance the relationship with our employees*

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Employee Version: “How would you rate the overall quality of the department’s work and service?”





Actions for 2006-07



2006/07 Actions

Action	County Investment
<ul style="list-style-type: none"> • <i>Reduce energy consumption due to county-wide improvements</i> 	Savings of \$215,755
<ul style="list-style-type: none"> • <i>Capital improvements on existing facilities</i> 	\$1,289,826 (CIP budget)
<ul style="list-style-type: none"> • <i>Expand business continuity plan to include provisions for 24 hrs – 3 days, 3 days + and long-term</i> 	Staff time
<ul style="list-style-type: none"> • <i>Support systems integration</i> <ul style="list-style-type: none"> • <i>Health reconfiguration @ Towner (phase I)</i> • <i>Planning & Environment reconfiguration @ Zeeb Rd</i> 	\$500,000 / staff time (CIP budget)
<ul style="list-style-type: none"> • <i>Project management support for implementation of Public Safety & Justice Initiative</i> 	Staff time



2006/07 Actions

Action	County Investment
• <i>Complete implementation of asset management system</i>	Staff time
• <i>Partnership agreements for all planning and infrastructure</i>	Staff time
• <i>Replacement of servers and network hardware</i>	\$310,900 (Tech Plan)
• <i>Replacement of PCs, laptops, peripherals and communication devices.</i>	\$927,088 (Tech Plan)
• <i>Support of existing applications and in-house development</i>	\$426,629 (Tech Plan)



2006/07 Actions

Action	County Investment
• <i>Upgrade of existing ERP or conversion</i>	\$550,000 (Tech Plan)
• <i>Analysis of possible sites and cost for replacement of secure data center</i>	Staff time
• <i>Feasibility study to determine cost and payback period for installing our own fiber network</i>	Staff time
• <i>Technical systems integration work for</i> <ul style="list-style-type: none">• <i>Planning & Environment</i>• <i>Civic Infrastructure</i>• <i>Support Services</i>• <i>Public Safety & Justice</i>	\$380,129 (Tech Plan)



Capital Reserves

	Fund Balance			Delinquent Tax	Total Reserves
	Building Replacement	Capital Reserve	Total Capital		
2004	7,143,445	5,245,298	12,388,743	4,000,000	16,388,743
2005	7,429,183	2,701,469	10,130,652	4,000,000	14,130,652
2006	7,167,300	2,103,219	9,270,519	4,000,000	13,270,519
2007	5,465,992	2,046,536	7,512,528	4,000,000	11,512,528
2008	5,884,632	1,984,725	7,869,356	4,000,000	11,869,356
2009	6,320,017	1,920,264	8,240,281	4,000,000	12,240,281
2010	6,772,818	1,592,828	8,365,646	4,000,000	12,365,646
2011	7,243,730	1,310,592	8,554,322	4,000,000	12,554,322
2012	7,733,480	865,614	8,599,094	4,000,000	12,599,094
2013	8,242,819	395,162	8,637,981	4,000,000	12,637,981
2014	8,772,532	1,515,655	10,288,186	4,000,000	14,288,186
2015	9,323,433	2,652,779	11,976,212	4,000,000	15,976,212
2016	9,896,370	3,768,352	13,664,722	4,000,000	17,664,722
2017	10,492,225	4,931,107	15,423,332	4,000,000	19,423,332
2018	11,111,914	6,145,631	17,257,545	4,000,000	21,257,545
2019	11,756,391	7,417,769	19,174,160	4,000,000	23,174,160
2020	12,426,646	9,902,201	22,328,847	4,000,000	26,328,847
2021	13,123,712	12,485,905	25,609,617	4,000,000	29,609,617
2022	13,848,661	15,147,358	28,996,018	4,000,000	32,996,018
2023	14,602,607	18,144,722	32,747,329	4,000,000	36,747,329
2024	15,386,711	21,261,981	36,648,692	4,000,000	40,648,692
2025	16,202,180	24,503,930	40,706,110	4,000,000	44,706,110



Capital Reserves

	Available Annual Payment	Fund Balance			Delinquent Tax	Total Reserves
		Building Replacement	Capital Reserve	Total Capital		
2004	-	7,143,445	5,245,298	12,388,743	4,000,000	16,388,743
2005	-	7,429,183	2,701,469	10,130,652	4,000,000	14,130,652
2006	900,000	6,267,300	2,103,219	8,370,519	4,000,000	12,370,519
2007	900,000	3,629,992	2,046,536	5,676,528	4,000,000	9,676,528
2008	900,000	3,075,192	1,984,725	5,059,916	4,000,000	9,059,916
2009	900,000	2,498,199	1,920,264	4,418,464	4,000,000	8,418,464
2010	900,000	1,898,127	1,592,828	3,490,956	4,000,000	7,490,956
2011	900,000	1,274,053	1,310,592	2,584,644	4,000,000	6,584,644
2012	900,000	625,015	865,614	1,490,629	4,000,000	5,490,629
2013	900,000	(49,985)	395,162	345,177	4,000,000	4,345,177
2014	900,000	(751,984)	1,515,655	763,670	4,000,000	4,763,670
2015	900,000	(1,482,064)	2,652,779	1,170,715	4,000,000	5,170,715
2016	900,000	(2,241,346)	3,768,352	1,527,006	4,000,000	5,527,006
2017	900,000	(3,031,000)	4,931,107	1,900,107	4,000,000	5,900,107
2018	900,000	(3,852,240)	6,145,631	2,293,391	4,000,000	6,293,391
2019	900,000	(4,706,329)	7,417,769	2,711,440	4,000,000	6,711,440
2020	900,000	(5,594,583)	9,902,201	4,307,619	4,000,000	8,307,619
2021	900,000	(6,518,366)	12,485,905	5,967,539	4,000,000	9,967,539
2022	900,000	(7,479,101)	15,147,358	7,668,257	4,000,000	11,668,257
2023	900,000	(8,478,265)	18,144,722	9,666,457	4,000,000	13,666,457
2024	900,000	(9,517,395)	21,261,981	11,744,585	4,000,000	15,744,585
2025	900,000	(10,598,091)	24,503,930	13,905,839	4,000,000	17,905,839

Assumptions:

Interest	4.00%
Payment	900,000
Term	20

Total Bond 12,231,294



Current Space Projects

- 750 Towner

- Purchase price of \$554,417 advanced from Capital Reserve Fund to be reimbursed through lease payments from WCHO (\$67,591 annually).
- All renovations to be paid for by WCHO.

- Ellsworth

- Renovation cost of \$850,000 to be reimbursed by CSTS rental savings (\$267,441 annually).



Questions?

Comments

Feedback