



Community Needs and Goals

Washtenaw County Board of Commissioners
2006/07 Planning Process

September 22, 2005



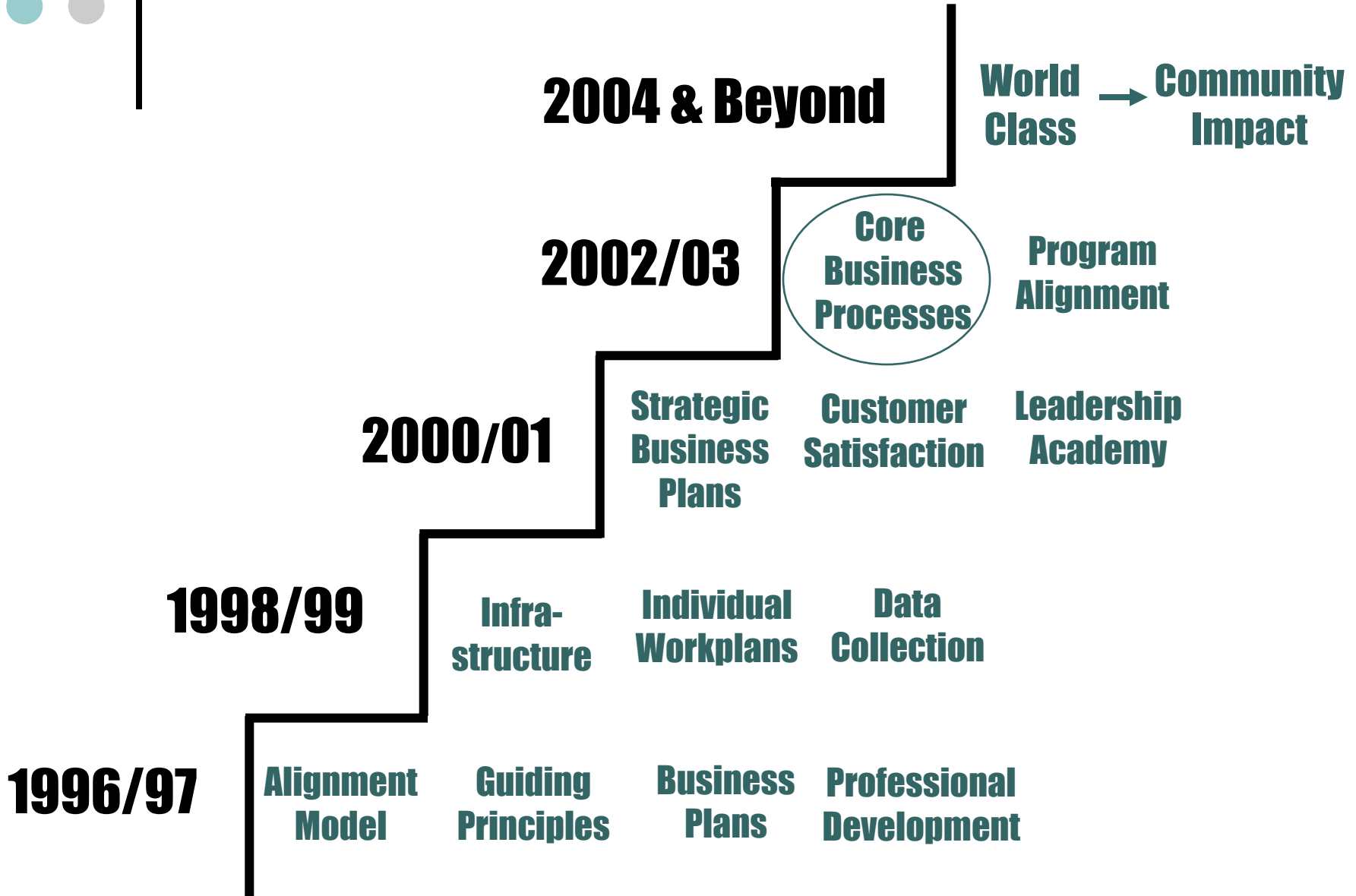
Agenda

- Evolution of Communities of Interest
- Communities of Interest in 2006/07 Planning Process
- Strategic Planning Efforts
- Next Steps



Evolution of Communities of Interest

Building on a Foundation





Washtenaw County Vision

World class service → Community Impact

- World class transactions – doing things right
- World class community – doing the right things
- How can Washtenaw County government most effectively shape the future of Washtenaw County?



Communities of Interest

Partnership → Community of Interest

- Look at service delivery and customer needs from a customer perspective
- Increase the capacity of the **system** by coordinating actions
- Reduce costs by reducing redundancies



Communities of Interest

2002-03 Board Priorities

- Children's Well-Being
- Health
- Housing and Homelessness
- Planning, Development and Environment
- Public Safety and Justice
- Revenue and Records
- Support Services



Communities of Interest

2004/05 Planning Process

Stakeholder meetings

- Brought together internal players and external stakeholders
- Identify major issues, goals, and successes for the next five years

Quarterly Business Meetings

- Internal strategic discussions with each department
- Document how each department contributes to the success of each Community of Interest



Communities of Interest

2004/05 Planning Process

Budget Development

- BOC information sessions by Community of Interest
- Presented Budget recommendations and goals by Community of Interest



What have we learned?

- Our role in each community of interest is unique and each community is in a different stage of development
- Forums for communities of interest already exist
- Planning has become on-going, interactive and iterative
- Plans change as customer needs, mandates, and environment changes
- Extensive progress on internal “systems integration”



2006/07 Planning Process

A Stronger Foundation



1996/97

Alignment Model

Guiding Principles

Business Plans

Professional Development

1998/99

Infrastructure

Individual Workplans

Data Collection

2000/01

Strategic Business Plans

Customer Satisfaction

Leadership Academy

2002/03

Communities Of Interest

Program Alignment

2004 /05

Community Impact

2006 /07

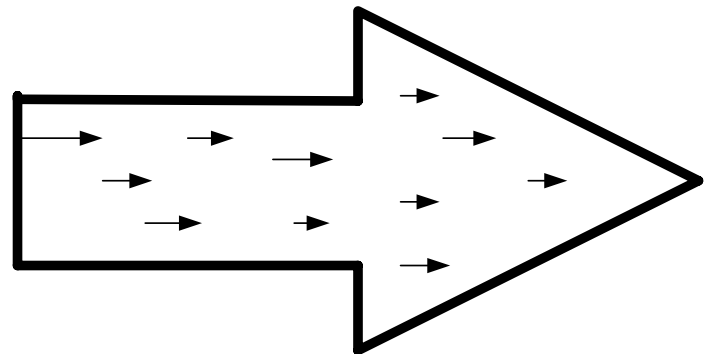
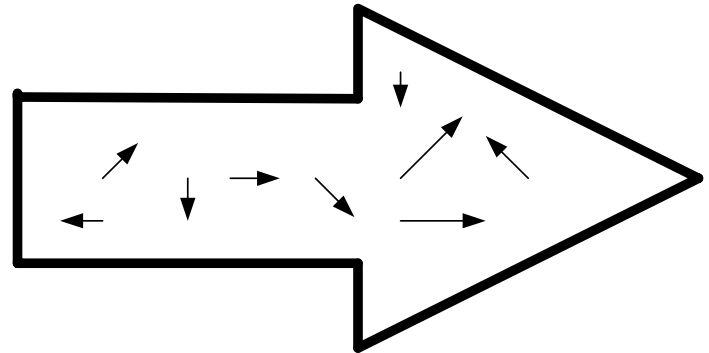
Community Leadership

Communities of Interest

2006/07 Planning Process

Desired Process Outcomes:

- Incorporate existing strategic plans into process instead of duplicating efforts with new planning
- Ensure strategic plans are aligned and focused on desired vision





2006-07 Communities of Interest

- Children's Well-Being
- Health
- Housing and Homelessness
- **Planning and Environment**
- Public Safety and Justice
- **Civic Infrastructure**
- Support Services
- **Emergency Planning & Preparedness**



Community Impact Plans

- Summarizes what is already happening
- Narrative overview documents:
 - County mandated responsibilities and services
 - How and why there has been a transition to a holistic approach (strengths, successes)
 - The partners, systems and forums
- Develop high level goals from source documents



Community Impact Plans

- Use plans for communication at multiple levels
 - Explain all that is being done in the community to meet citizen needs
 - Demonstrate how Washtenaw County government is contributing
 - Make connection of the work county employees do every day



Washtenaw County Strategic Plans



Existing Strategic Plans

- *Health Improvement Plan (HIP)*
- *Human Service Collaborative Council's (HSCC) Plan for Community Well Being*
- *Washtenaw Health Plan (WHP) Plan for Expanding Access to Health Care with Parity (in development)*
- *HSCC Plan for Well Being (0-6 Initiative)*
- *Building Restorative Communities Strategic Plan*
- *Youth Development Initiative (forthcoming 2005)*
- *Blueprint to End Homelessness*
- *HOME/ CDBG Consolidated Plan*



Existing Strategic Plans (cont.)

- *Hazard Mitigation Plan*
- *Emergency Action Guidelines*
- *Hazardous Materials facility response plans*
- *Environmental Response Plan*
- *Public Health and Environmental Health
Emergency Response Plan*
- *School Response Plans*



Existing Strategic Plans (cont.)

- *Community Corrections Strategic Plan*
- *Public Safety & Justice Improvements*
- *800 MHz Business Plan*
- *Parks and Recreation 2004-2008 Master Plan*
- *A Comprehensive Plan for Washtenaw County 2020*
- *Workforce Development and Community Action Boards - Report Card 2005 & Beyond*
- *2006-2011 WCRC Capital Improvements and Master ROW Plan*



Strategic Plans

- Build on existing plans that have been developed
- Commissioner leadership and participation in plans has been instrumental
- County's role differs for each:
 - Leader (ex: Health Improvement Plan)
 - Catalyst (ex: Blueprint to End Homelessness)
 - Support (ex: 800 MHz Business Plan)



Next Steps



Interface with Planning Process

- Board presentations by Community of Interest
 - Goals from Strategic Plans
 - County's role in goals
 - What has been accomplished so far
 - What else needs to happen for the goals to be met
 - What resources are needed to be successful
 - How success will be measured



Evolution of Communities of Interest

- What will Communities of Interest look like in 2007?
- Continue to adapt, innovate, improve
- Strengthen a successful foundation
- Create an improved future for citizens



Questions?

Comments

Feedback