



# Community Goals *Health*

Washtenaw County Board of Commissioners  
2006/07 Planning Process

October 5, 2005



# Agenda

- *Community Goals*

- *Recap key strategic plans affecting health*
- *County's role in achieving vision*
- *Community strategic plans*

- *Measures of Success*

- *What has been accomplished so far*
- *What resources are needed to be successful*
- *How success will be measured*

- *Action objectives for 2006/07*



# Community Vision

*Washtenaw County is a healthy community in which every resident enjoys the best possible state of health and well being.*



# Washtenaw County's Role

- *To provide leadership in formulating the community vision and strategic plans*
- *To provide an example of collaboration and cooperation*
- *To promote and provide evidence based practice*
- *To provide data to support decision making*
- *To provide human, technology and financial resources to achieve the community vision*



# Strategic Plans

- *Health Improvement Plan (HIP)*
- *Human Service Collaborative Council's (HSCC) Plan for Community Well Being*
- *Blueprint to End Homelessness*
- *Washtenaw Health Plan (WHP) Plan for Expanding Access to Health Care with Parity*
- *Blueprint for Aging*



Community Goals



# Community Goals

1. *To provide a comprehensive health promotion system that addresses the needs of the citizens of Washtenaw County*
2. *To assure access to high quality, culturally competent, evidence based health services*
3. *To collect and use data that creates and supports evidence based practices and drives health policy and service delivery*
4. *To shape the public and private health systems to maximize the health of the community, provide 100% access to health care and provide parity for health care coverage*
5. *To identify ways to strengthen the infrastructure to maximize efficiency and effectiveness of the County departments*



# Community Goals— Progress to Date

- *To provide a comprehensive health promotion system that addresses the needs of the citizens of Washtenaw County*
  - *Pilot of wellness program for mental health consumers by cross departmental team*
  - *Low income residential community comprehensive wellness program provided through a multi-agency collaboration*
  - *Participation in HIP Community Health Committee by all health services departments and multiple community partners*



# Community Goals— Progress to Date

- *To assure access to high quality, culturally competent, evidence based health services*
  - *Cross departmental brown bag cultural competency lunches and celebrations*
  - *Cross departmental assessment of cultural competence and service environments*
  - *Inventory of evidence based best practices across health services departments*



# Community Goals— Progress to Date

- *To collect and use data that creates and supports evidence based practices and drives health policy and service delivery*
  - *Washtenaw Uncovered Report on the health care safety net of the county*
  - *Development of YHIP survey project*
  - *HIP survey scheduled for 2005*
  - *Data warehouse supports data driven decisions across multiple vulnerable and at risk populations resulting in new program designs and individual interventions*



# Community Goals— Progress to Date

- *To shape the public and private health systems to maximize the health of the community, provide 100% access to health care and provide parity for health care coverage*
  - *WHP Expansion Plan*
  - *Integrated Care initiatives in four sites*
  - *Safety net provider grants*
  - *WHP Mental Health benefit pilot*
  - *Grant seeking for Health Care for Homeless*
  - *Collaborative policy review process w*



# Community Goals— Progress to Date

- *To identify ways to strengthen the infrastructure to maximize efficiency and effectiveness of the County departments*
  - *Encompass implementation for Public Health*
  - *Towner space plan completed*
  - *Collaborative grant process*
  - *Implementing and piloting mobile technology for field staff*



# Measures of Success



# Measures of Success

- *To provide a comprehensive health promotion system that addresses the needs of the citizens of Washtenaw County*
  - *HIP Survey Results*
  - *Improved health status of CSTS clients*
- *To assure access to high quality, culturally competent, evidence based health services*
  - *Integrated health care initiatives*
  - *Implement evidence based practices*



# Measures of Success

- *To collect and use data that creates and supports evidence based practices and drives health policy and service delivery*
  - *Integrated community health assessment team*
  - *Annual report on health of the community*
- *To shape the public and private health systems to maximize the health of the community, provide 100% access to health care and provide parity for health care coverage*
  - *Develop and implement expansion plan for WHP*



# Measures of Success

- *To identify ways to strengthen the infrastructure to maximize efficiency and effectiveness of the County departments*
  - *Implement Towner space redesign*
  - *Implement shared computer system (Encompass)*



# Action Objectives 2006-07



# Community Action Objectives

## 2006/07

### ***Goal Area 1: Client Service Delivery***

- Create a common service delivery culture and knowledge base for all health service department staff.*
- Support the implementation of health policy vision through external partnerships and collaborations.*

### ***Goal Area 2: Research, Assessment and Professional Education***

- Assure the availability of consistent, up to date and accessible assessment data on the health status of our community.*
- Create opportunities to collaborate on research.*
- Engage the Academic Community in research, professional education and translating research into practice.*



# Community Action Objectives

## 2006/07

### ***Goal Area 3: Assure 100% Access to Health Care with Parity through Community Based Health System Collaboration.***

- Provide leadership for the development and implementation of a 100% access with parity initiative.*
- Provide leadership at the local, state and national level for health policy development and advocacy.*
- Provide training and development to all health policy boards on the broader picture of health policy in the community.*



# Community Action Objectives

## 2006/07

### ***Goal Area 4: Health Education, Prevention and Health Promotion***

- *Develop an interdepartmental system of health promotion that addresses accreditation needs of all and improves the health of the community*

### ***Goal Area 5: Infrastructure***

- *Develop a shared Health Services information management system.*
- *Redesign of Shared Space (Towner).*



# 2006/07 Resources Needed

<b>Action</b>	<b>County Investment</b>
<b>Goal Area 1: Client Service Delivery</b>	
<i>Implement one/two evidenced based direct services across departmental lines</i>	<i>Staff time</i>
<i>Continue health services representation on major collaborative initiatives including</i> <ul style="list-style-type: none"><li>○ <i>Blueprint to End Homelessness</i></li><li>○ <i>Criminal Justice Collaborative Council</i></li><li>○ <i>Human Services Collaborative</i></li><li>○ <i>Blueprint for Aging</i></li><li>○ <i>Youth Development Initiative</i></li></ul>	<i>Leadership</i>



# 2006/07 Resources Needed

<b>Action</b>	<b>County Investment</b>
<b>Goal Area 2: Research, Assessment and Professional Education</b>	
<i>Produce community assessments via an integrated team with web based products available to the community.</i>	<i>Staff time and Technology Infrastructure Including Internet</i>
<i>Create a system for evaluating cross departmental opportunities for participation in research and program evaluation.</i>	<i>Leadership</i>
<i>Create an coordinated system for academic internships within health services including a web-based catalogue of opportunities.</i>	<i>Staff time Internet</i>



# 2006/07 Resources Needed

<b>Action</b>	<b>County Investment</b>
<b>Goal Area 3: Assure 100% Access to Health Care with Parity through Community Based Health System Collaboration.</b>	
<i>Washtenaw Health Plan expansion by 500 members.</i> <i>Washtenaw Health Plan implementation of mental health benefit.</i>	<i>Leadership Funding (\$50,000)</i>
<i>Implement cross departmental policy analysis team to provide analysis and recommendations to administration, boards and other stakeholders.</i>	<i>Leadership Staff Time</i>



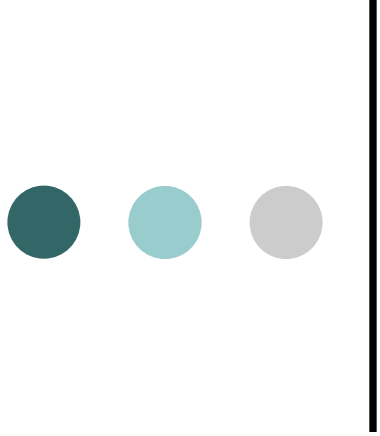
# 2006/07 Resources Needed

<b>Action</b> <b>Goal Area 4: Health Education, Prevention and Health Promotion</b>	<b>County Investment</b>
<p><i>Implement health promotion program for mental health consumers through a cross departmental team.</i></p> <p><i>Support the implementation of health promotion programs at integrated health care sites.</i></p>	<p><i>Staff time</i></p> <p><i>Funding</i></p>



# 2006/07 Resources Needed

<i><b>Action</b></i>	<i><b>County Investment</b></i>
<i><b>Goal Area 5: Infrastructure</b></i>	
<i>Full implementation of Encompass (integrated information management system) across health services departments.</i>	<i>Staff Time Technology Infrastructure, Support and Funding</i>
<i>Redesign of Towner I and II</i>	<i>Infrastructure, Support and Funding</i>



Questions?

Comments

Feedback