

Washtenaw County Head Start

Internal Dispute Resolution Impasse Procedures

The following steps will be taken to resolve internal disputes between the Washtenaw County Head Start Policy Council and the Governing Body (defined as the Washtenaw County Board of Commissioners):

1. Discussion will take place at the level of the Executive Board 9 officers of the Head Start Policy Council) and the program administrators/Deputy County Administer with a resolution written into the minutes of that meeting.
2. If the parties are unable to resolve the dispute within the Executive Board, a written report shall be presented in the Policy Council packet which is sent out prior to the next scheduled Policy Council meeting.
3. The Policy Council members will discuss the problem at the meeting and take suggestions for a resolution. Members will think about the problem, but no action will be taken until the next Policy Council meeting.
4. At the next regularly scheduled Policy Council meeting, if the dispute is not resolved, the Policy Council will recommend a resolution to the Governing Body. If there is no agreement, the process moves to Step 5.
5. The matter will then be referred to the Dispute Resolution Center, 110 N. Fourth Avenue, Suite 100, Ann Arbor, MI 48104. Their decision will be final.

Approved by the Washtenaw County Head Start Policy Council on January 13, 2009