



Administrator's Message

- Verna McDaniel

As we blaze through the summer, enduring the heat wave among us, I hope everyone enjoyed their 4th of July Holiday.

The Budget Process continues for the 2014-2017 Development Year. Next week, we will be adopting the Board of Commissioners Budget Priorities. These Budget Priorities will be guidelines for Administration and the organization to focus on while making budgeting decisions. The Commissioners have met several times in order to focus their concerns and pinpoint areas they feel are vital to the community and our residents. With this in mind, the Board leadership called a special summer session on July 24th for Board members to meet and vote on these organizational priorities.

And as always, we should continue to provide residents with the highest quality of care and service the organization has been known for. Continue to enjoy the warm days ahead. Have fun... be safe...stay cool.

Perseverance

Abraham Lincoln's Life:

- ◆ At age 22 he failed in business.
- ◆ At age 23 he ran for the legislature and lost.
- ◆ At age 24 he failed in business again.
- ◆ At age 25 he ran for the legislature and won.
- ◆ At age 26 he suffered the death of his love.
- ◆ At age 27 he had a nervous breakdown.
- ◆ At age 29 he was defeated in his run for Speaker.
- ◆ At age 31 he was defeated in his attempt to become Elector.
- ◆ At age 34 he was defeated in his run for Congress.
- ◆ At age 37 he was elected to Congress.
- ◆ At age 39 he was defeated in his run for Congress again.
- ◆ At age 46 he lost his run for Senate.
- ◆ At age 47 he was defeated for Vice President.
- ◆ At age 49 he was defeated in his run for Senate again.
- ◆ At age 50 he became President of the United States.



"Perseverance"

- Abraham Lincoln's Life

News from the Administrator

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PPACA 30-Hours Employees

Effective 1/1/2014, Washtenaw County will be required to offer medical and pharmacy benefits to **ANY** employee working 30 hours or more (based upon a designated measurement period) regardless if they are a temporary, stipend, seasonal (unless they qualify as seasonal as stated below) or a part-time regular employee.

Detailed below is information provided by Washtenaw County's Health Care Agent related to PPACA 30 hour employees. Effective 7/1/13 we started to review and measure hours of work with a six month initial measurement period....again with implementation January 1, 2015.

1. Employees work less than 26 weeks a year, but can work as many hours as needed (using Seasonal Larger Group Safe Harbor allowing groups to determine what is seasonal).
2. If employees work year round, then they need to work less than 1,560 hours a year with a maximum hours of 25 hours per week multiplied by 52 weeks a year for a total of 1,300 hours a year.
3. If the department chooses to implement item #2, you cannot count the time and hours when they AREN'T working....i.e. a person doesn't work November and December, however works 1,560 hours a year during January through October). In this case, the employee would be deemed benefit eligible.

Therefore, Washtenaw County will be implementing a new policy to assist us in being compliant with this new mandate:

Part-time employees are not permitted to work more than 25 hours per week. Any part-time employee hired shall not work more than 25 hours per week effective January 1, 2014. Please notify your Supervisors of this change in policy.

If there are additional scenarios you would like to review, please don't hesitate to contact Human Resources.

Thank you for your prompt attention with regard to this issue. If you have further questions regarding PPACA or Health Care Reform please contact Chyanne Cooper at cooperc@ewashtenaw.org or 222-6840.

OEA Benefits

Washtenaw County is pleased to announce that we are now able to offer Other Eligible Adult Benefits again. There were several employees and their dependents that were affected as a result of the union contract negotiations in March, 2013. However, pursuant to the legislative issues at the Federal and State level Washtenaw County decided to proceed with offering this benefit again to the employees directly impacted. Such benefits became effective July 1, 2013.

United Way Activities



United Way Stuff The Bus

This year, we will be kicking off our United Way Workplace Campaign with the sixth annual weeklong "Stuff the Bus" event. For our 2013 Stuff the Bus event, we will be partnering with Target and collecting school supplies for participating WISD School Districts - K-5. The Stuff the Bus event will take place August 5th-August 9th. Drop boxes will be located in every County building to collect donations for this worthwhile event.

On behalf of the United Way Planning Committee, thank you for your support!

Donation Bus Stops

Monday, August 5th through Friday, August 9th

9:00 am – 3:00 pm

Target – 3749 Carpenter Rd., Ypsilanti

Student's Supplies List

Backpacks	Index Cards
Calculator (Scientific)	Mechanical Pencils
Colored Pencils	Pencil Sharpener
Compass	Pencils
Composition Book	Pens
Crayons	Protractor
Erasers	Science Fair Display Boards
Folders	Three Ring Binders
Highlighters	Rulers



SAVE THE DATE!!

Friday, September 20, 2013

****Registration Deadline:**

Friday, September 13

or until teams are full

***Watch eCentral This Summer for Details**

Did You Know?!!

Water Resources



A job well done by our newest employee, Mike Fry, with support from Jeff Harms, in receiving the highest score on our customer feedback survey, for their response to a recent service request. The resident also wrote:

- "Jeff and Mike were awesome. Very happy."

As part of our Business Plan, the Water Resources team relies heavily on our 8-person field staff to achieve our stated goal of scoring 4.5 (out of 5.0) on our customer satisfaction surveys, which the team has met for two years running (three if we round up the 4.48 for 2010!).

It works like this: We average about 200 service calls per year (Service Requests, or SR's), and upon completion send every customer a short survey (attached here). We target a 40% response rate and have a 3-year average of 37%.

A common concern for all of us in government is the lack of positive feedback. We have found if we ask for feedback, we hear a lot more of the positive vibe that fuels our passion for service – just like the resident comment above. In the past week, other property owners have written: "...very prompt, personal and courteous..." for Bob Griffin, and Dave Streeter's positive image as a County employee was summed up as "Mr. Streeter is professional, well informed and an asset to your department."



So this news item is a public thank you to all of the field staff in this office, as well as customer contact staff throughout the County, for all of your hard work to satisfy our customers and provide the best service possible to residents of Washtenaw County. "Thank you!"

